DHS Technical Assistance Webinar 7-28-17

Below is a summary of the DHS webinar. You can watch the full recording of any DHS weekly TA webinar here: https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx

Agenda

Intake Dashboard

- If you have items in any of the yellow lines, please check them to see if customers are still eligible. Have customers in these rows resolved by our next webinar, Friday, August 11, 2017.

	Missed DHS Int.	NO Show CBO Intake	Referral Pending Not Schd	Referral Rejected	No Longer Appropriate	Recommend Sanction
Calumet Park	12	14		2		14
Englewood						
Humboldt Park	6	12		9		16
Lower North						
Mid South	16	8		3		20
Northern	2	2	1			
Northwest	27	6		1		
Roseland						
South Loop						
South Suburban						
Southeast	4			2		16
Special Units						
Uptown						
West Suburban	16	13	1	5		11
Western	32	8		5		4
Woodlawn						
Reg 2						
Rockford	20	12			1	
Freeport			1			
Reg 3						
Bloomington	26	1				
Peoria			3			
Reg 4						
Chester						
Beardstwon	4					
Decatur		3				
Quincy		2				
Reg 5						
Benton	59					
Centralia	1					
E. St. Louis	899	7	1	7		12
Marion	1			1		
Mt. Vernon	2					

Murphysboro		1		1	

Intake Projections

- Statewide Intake Projections Region 2 and 5 have surpassed their goals. We would like them to continue recruiting to offset those customers who are not participating in the program.
  - 90.6% to goal 4530 of 5000
  - Reg 1 - 80.8% > 3027 of 3748
  - Reg 2 - 150.6% > 506 of 336
  - Reg 3 - 61.9% > 161 of 260
  - Reg 4 - 109% > 205 of 188
  - Reg 5 - 134.8% > 631 of 468

CBO Contacts

- To ensure you are using the current contact info when reaching out to a CBO be sure to use the CBO Contact list available in the Restricted Resources.

Updates

- The following updates are available.
  - You can now add local office contact to DHS contact on Progress Page.
  - Once the CBO completes a staffing packet for a customer the status will show as "Ready for Review".

Staffing Appointments

- Staffing appointments cannot be scheduled before the 6th of any month because our CBOs will not have all the 2151As complete and the system does not accept 2151A's for the staffing month before the 1st of the month.