

DHS Technical Assistance Webinar 10-20-2017

Below is a summary of the DHS webinar. You can watch the full recording of any DHS weekly TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

Agenda

DHS items from the dashboard by office as of 10-20-2017 9:30 A.M.

	NO Show CBO Intake	Referral Pending Not Scheduled	Referral Rejected	No Longer Appropriate	Recommend Sanction
Calumet Park	5				10
Englewood					
Humboldt Park	5		7		7
Lower North					
Mid South	5				1
Northern	1		3		
Northwest	4		1		1
Roseland					
South Loop					
South Suburban					
Southeast	2				
Special Units					
Uptown					
West Suburban	6		5		8
Western	1			1	3
Woodlawn					
Reg 2					
Rockford	2				1
Freeport					
Reg 3					
Bloomington					
Peoria					
Reg 4					
Beardstown					
Decatur					
Quincy				2	1
Reg 5					
Benton					
Centralia					
Chester					
E. St. Louis	3		1		6

Marion			1		
Mt. Vernon					
Murphysboro					
	34		18		

- Rescheduling Customers for Re-Engagement.
 - Customers will need to have a new intake appointment added when being re-engaged. The EPIC Partner webpage provides a full list of resources and instruction on how to implement this.
 - <https://www.illinoisworknet.com/partners/EPIC/Documents/Rescheduling%20Customer%20for%20Re-engagement.pdf>

- We Will Not Be Engaging Exempt Customers.

An email was sent out to all providers with the following text:

- IDHS and the EPIC CBOs will not re-engage customers that are noted as “Exempt” in the EPIC system. Only Mandatory customers should be re-engaged for EPIC services.

IDHS will update the status of the customers regularly to support the EPIC Re-engagement Process.

PM 03-15-02: Persons Exempt from the Work Provisions

WAG 03-15-02.

A person is exempt from the work provisions if they are:

- Under age 16 or age 60 and older;
- Ineligible SNAP unit member ([see PM 04-05-07](#));
- Age 16 or 17 and not the SNAP payee;
- Student enrolled at least half-time, in any recognized school or training program, including a school of higher education. Students of higher education must also meet the Student Eligibility Requirements ([see PM 03-04-03-b](#)).

Students remain exempt during the school term, school breaks, and school vacations unless they graduate, are expelled or suspended, drop out, or do not plan on registering for the next term (excluding summer school).

- Physically or mentally unable to work;
- Responsible for the care of a child under the age of 6, or for an incapacitated person ➡ (the child or incapacitated person does not have to live in the home);
- Receiving UI, or applying for UI if they registered with Job Service as a part of the application process;
- Enrolled in and cooperating with a Substance Abuse Treatment Program;
- Working at least 30 hours per week or receiving weekly wages of 30 times the Federal minimum wage (see [WAG 25-06-08](#)); (The person can be employed or self-employed.)
- Full-time Americorps VISTA volunteer under Title I or II of the 1973 Domestic Volunteer Services Act, as amended. For Title I programs, to be

exempt, the person must have been receiving SNAP benefits, TANF, AABD, or GA at the time they joined Americorps VISTA.

Examples of Title I programs are Americorps VISTA, University Year for Action, or the Urban Crime Prevention Program. Examples of Title II programs are RSVP, Foster Grandparents, Senior Companions, Senior Corps of Retired Executives (SCORE), or the Active Corps of Executives (ACE).

NOTE: A person who receives TANF and SNAP benefits must comply with the TANF work and training requirements, unless they are responsible for the care of a child under the age of 6.