DHS Technical Assistance Webinar 6-2-17

Below is a summary of the DHS webinar. You can watch the full recording of any DHS weekly TA webinar here: https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx

Agenda

Intake Dashboard

- **Missed Orientation (2,190)**
  - Region 1 – 595
  - Region 2 – 5
  - Region 3 - 3
  - Region 4 – 75
  - Region 5 – 1,512

- **Ready for Review by Caseworker (5)**
  - Region 1 - 5
- **Needs to be scheduled for Consent (6)**
  - Region 1 – 2
  - Region 2 – 4
- **Missed Consent Meeting (1)**
  - Region 2 – 1
- **Needs to be scheduled for CBO (1)**
  - Region 1 – 1

Intake Projections
- Statewide Intake Projections Region 2 and 5 have surpassed their goals. We would like them to continue recruiting to offset those customers who are not participating in the program.
  - State wide we are 78.5% to the goal
  - Region 1 - 70.2%
  - Region 2 - 125.9%
  - Region 3 - 55.4%
  - Region 4 - 88.3%
  - Region 5 - 120.3%

Enrolled Dashboard

- **Referral Pending Appointment has not been scheduled (7)**
  - Region 1 – 6
  - Region 3 - 1
- **No Contact from Customer /Recommend Conciliation (105)**
  - Region 1 - 70
  - Region 2 - 2

- Region 3 - 1
- Region 4 - 4
- Region 5 - 28
- **Referral Rejected (35)**
  - Region 1 – 28
  - Region 5 - 7
- **No Longer Appropriate for Provider Services (7)**
  - Region 1 – 6
  - Region 5 - 1
- **Recommend Sanction (76)**
  - Watch for Email status updates to check for customers who need to be called for a sanction.
  - Region 1 – 59
  - Region 2 – 5
  - Region 5 – 12

Updates

- Eligibility Status –
  - We have changed the color of the eligibility bar when exempt is selected. It will now turn yellow.
- Staffing Packet –
  - We will be doing a more in depth online training in the future.

CBO Who Need Referrals

- The following CBOs need EPIC referrals. These agencies are providing great training programs but have low enrollment.
- OAI
- Jane Addams
- Southland
- Asian Human Services
- Albany Park