

## EPIC CBO TA Webinar (12-5-2018)

Below is a summary of the CBO webinar; you can watch the full recording of any CBO weekly TA webinar here:

<https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

### CBO Staff on the Call

A Safe Haven		Inspiration Corporation		North Lawndale Emp. Network	
Albany Park Community Center	1	Instituto for Latino Progress		OAI, Inc.	1
Asian Human Services	1	Jane Addams Resource Corp.		Phalanx Family Services	
Catholic Charities		Lessie Bates DNH		Springfield Urban League	2
Central State SER	2	Man-Tra-Con Corporation	1	Tri-County Urban League	1
Homework Hangout	1	National Able Network	2	Two Rivers Regional Council	

### Agenda

#### New Platform

Illinois workNet is moving from AdobeConnect to Zoom as the primary webinar platform. New calendar invites were sent out through the end of February for scheduled webinars

Webinar Link: <https://zoom.us/j/175095363>

Call-In Number: 1-408-638-0986

Meeting ID: 175 095 363

#### Dashboard Numbers

**CBOs, who have customers in any of the following rows, must have them resolved and out of the row by December 12, 2018.**

Agency as of 1 P.M. 12-5-2018	Application Not Started	2151 Past Due	Enrollment Required	2151A Past Due	Completion Status	SNAP Ineligible
A Safe Haven				27		2
Albany Park Community Center	7	6	24	44		6
Asian Human Services	2			25		2
Catholic Charities			1	23		
Central State SER	7		6	8		
Homework Hangout						
Inspiration Corporation				12		
Instituto for Latino Progress						
Jane Addams Resource Corp	5	1	3			3
Lessie Bates DNH				27		
Man-Tra-Con Corporation						2
National Able Network						6
North Lawndale Emp. Network	11		6	18	1	2
OAI, Inc.	1			28		
Phalanx Family Services			11	33	2	5
Springfield Urban League	5		5	20	1	5
Tri-County Urban League	2		2	9		
Two Rivers Regional Council			2			

#### CBO Contact Updates

Please review the CBO Contacts List to ensure the information for you and/or your staff is up-to-date so we can reach out to you and/or your staff. You can find this on the Restricted Resources page under the DHS Resources column. It is important for everyone to have the correct contact person.

**TABE/Other Assessments**

TABE scores should be added under the Assessments/Other Assessments. We will be checking for these during our data review visits. If you have already entered all TABE/Assessment scores in the assessment section, you do not have to do anything else. If you have not entered these scores, please update them before our scheduled data review visit. There is a YouTube video, in the Partner Resources, demonstrating how to complete the process.

**Data Review Visits**

During our visits, we are checking to see if all the appropriate items are uploaded to a customer profile and that all steps are appropriately marked to give you the proper credit in your benchmark reports, especially for Training Completed, Employment, and Retention.

**Credentials**

We are most concerned about whether a customer received a stackable/portable credential, i.e. CNC turning, OSHA 30, CNA. We want consistency in the naming of those credentials across your customers and appropriately marked in the step/credential area.