Dashboard

Enrolled – a few of the lines of this dashboard require action by DHS. Please watch the daily Customer Case Note summary that comes to your email to make sure you are answering any questions that may arise because of DHS or CBO actions.

ISTEP – add at minimum Target Occupation and a Target Pathway for each customer that you enroll.

Assessments – use this dashboard to find out who has taken the NOCTI test

Benchmark Report changes – a few minor word changes and the report itself changed. Updates should be active by the end of the week. There is now a column for Category 1 customers, category 2 customers, and a total for each item.

Schedule appointments out through September for new intake appointments.

Success stories – submit them or guide the customer through the process of submitting their own success story. If you have problems, send your story to epic@illinoisworknet.com