



Illinois SNAP Employment & Training System



System Training Session 2

Enrollment and Case Management

Illinois Department of Human Resources working in conjunction with
Illinois workNet® sponsored by the Department of Commerce and Economic Opportunity
May 2022

ISETS

ENROLLMENT & CASE MANAGEMENT

Learning Objectives

- **Enroll Customers**
- **Add Activities and Services**
- **Track Attendance**
- **Track Support Services**
- **Document Progress**
- **End an Activity**

ACCESS OPTIONS

Access ISETS from the partner page, partner dashboard or through group search in IWIS.

ISETS PARTNER GUIDE

Messages (177) | Bookmarks | Resumes | Skills & Interests

GROUPS - SEARCH

GROUP SEARCH

Customer Support Center Groups to organize customers and view information so to get started. [Learn more](#)

Group Name: ISETS - Catholic
Show Advanced Search

Search

entries

Name
ISETS - Catholic Charities
ISETS - Catholic Charities of the Arch of Chicago

to 2 of 2 entries

Partner Tools

- Customer Support Center/IWIS
- ISETS
- Illinois Employment Business System (IEBS)
- ISETS
- More Tools

ISETS
Illinois SNAP Employment & Training System

Workforce & Education Partner Resources.

led to be used by Workforce Partners participating in the Illinois SNAP Employment & Training site will be updated ongoing as the project progresses and materials are needed. *If you send a request to info@illinoisworknet.com please include a reference to the ISETS program to enable a help request.*

Partners that have been granted access will see this program listed in their Customer list.

Partnerships and Partner Tools

you need to know about the 2021 Launch

ACCESS ISETS

Illinois SNAP Employment & Training System

- Complete SPCQ
- Submit
- Watch for email with Username and Password
- Log-in to ISETS

MULTIPLE GROUPS

- If you have access to multiple grant programs/groups, you may access the group from the Customer Support Center/IWIS icon as well.

The screenshot shows the top navigation bar with 'MENU', 'ILLINOIS workNet CENTER', and 'americanjobcenter' logos. Below the navigation bar, there are links for 'My Dashboard', 'Messages (177)', 'Bookmarks', 'Resumes', and 'Skills & Interests'. The main heading is 'ISETS PARTNER GUIDE'. A back arrow points to 'Back to Workforce & Education Partner Resources.' followed by the URL <https://illinoisworknet.com/isetspartners>. Below the URL, there is a paragraph of text: 'This guide is intended to be used by Workforce Partners participating in the Illinois SNAP Employment & Training System (ISETS). This site will be updated ongoing as the project progresses and materials are needed. If you send a request for assistance to info@illinoisworknet.com please include a reference to the ISETS program to enable easy routing of your help request.' Another paragraph states: 'Only partner accounts that have been granted access will see this program listed in their Customer list.' Below this, there is a home icon and the text 'ISETS Dashboards and Partner Tools'. At the bottom, there is an infographic link: 'Infographic: What you need to know about the 2021 Launch'. On the right side, there is a logo for 'ISETS Illinois SNAP Employment & Training System'.

The screenshot shows the 'Personal Tools' and 'Partner Tools' sections of the dashboard. The 'Personal Tools' section includes icons for Dashboard, Profile, Password, Messages, Bookmarks, Assessments, Interests, Employment 101, Resumes, Disability Estimator, Career Plan Tools, Virtual Job Fair, and Attendance. The 'Partner Tools' section includes icons for Customer Support Center/IWIS, ISETS, Illinois Employment Business System (EBS), Incumbent Worker Tracking System (IWTS), and More Tools. A blue arrow points from the 'Log-in to ISETS' step in the previous list to the 'ISETS' icon in the Partner Tools section.

PREVIOUS SESSION

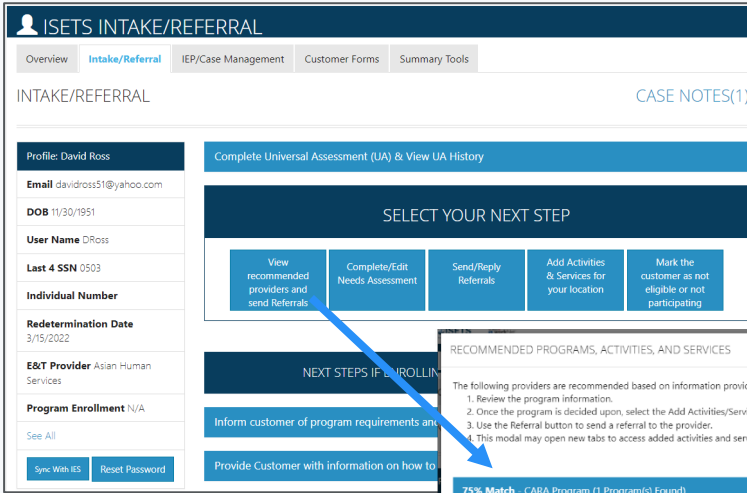
- Search Customers
- Add Customers
- Assess Customers
- Refer Customers
- Enroll Customers ***
- Referral portion of Dashboard for Customers

ENROLL CUSTOMER

- Review recommendations
- Open matches to see details
- Enroll participants based on program by selecting activities.

TIPS

- Matches are based upon information added during assessments.
- Only support services and a few other items can be assigned by more than one provider.



ISETS INTAKE/REFERRAL

Overview | **Intake/Referral** | IEP/Case Management | Customer Forms | Summary Tools

INTAKE/REFERRAL CASE NOTES(1)

Profile: David Ross
 Email: davidross51@yahoo.com
 DOB: 11/30/1951
 User Name: DRoss
 Last 4 SSN: 0503
 Individual Number
 Redetermination Date: 3/15/2022
 E&T Provider: Asian Human Services
 Program Enrollment: N/A

Complete Universal Assessment (UA) & View UA History

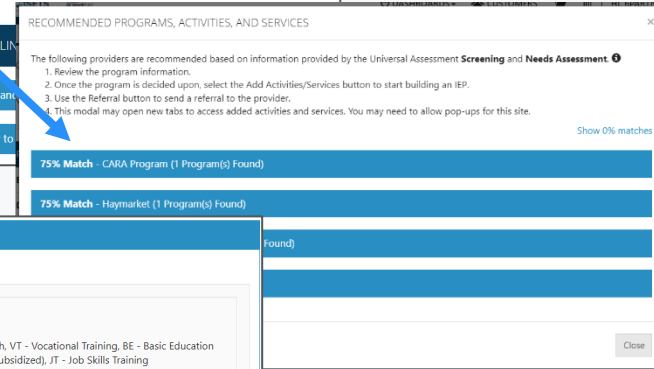
SELECT YOUR NEXT STEP

View recommended providers and send Referrals | Complete/Edit Needs Assessment | Send/Reply Referrals | Add Activities & Services for your location | Mark the customer as not eligible or not participating

NEXT STEPS IF ENROLLING

Inform customer of program requirements and... | Provide Customer with information on how to...

Sync With IES | Reset Password



RECOMMENDED PROGRAMS, ACTIVITIES, AND SERVICES

The following providers are recommended based on information provided by the Universal Assessment **Screening** and **Needs Assessment**.

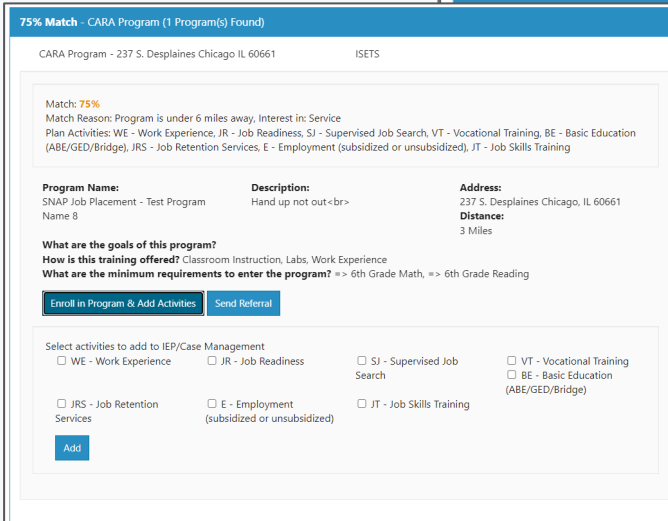
1. Review the program information.
2. Once the program is decided upon, select the Add Activities/Services button to start building an IEP.
3. Use the Referral button to send a referral to the provider.
4. This modal may open new tabs to access added activities and services. You may need to allow pop-ups for this site.

Show 0% matches

75% Match - CARA Program (1 Program(s) Found)

75% Match - Haymarket (1 Program(s) Found)

Close



75% Match - CARA Program (1 Program(s) Found)

CARA Program - 237 S. Desplaines Chicago IL 60661 ISETS

Match: **75%**
 Match Reason: Program is under 6 miles away, Interest in: Service
 Plan Activities: WE - Work Experience, JR - Job Readiness, SJ - Supervised Job Search, VT - Vocational Training, BE - Basic Education (ABE/GED/Bridge), JRS - Job Retention Services, E - Employment (subsidized or unsubsidized), JT - Job Skills Training

Program Name: SNAP Job Placement - Test Program
Description: Hand up not out
 Name 8
Address: 237 S. Desplaines Chicago, IL 60661
Distance: 3 Miles

What are the goals of this program?
How is this training offered? Classroom Instruction, Labs, Work Experience
What are the minimum requirements to enter the program? => 6th Grade Math, => 6th Grade Reading

Enroll in Program & Add Activities | Send Referral

Select activities to add to IEP/Case Management

WE - Work Experience JR - Job Readiness SJ - Supervised Job Search VT - Vocational Training
 JRS - Job Retention Services E - Employment (subsidized or unsubsidized) JT - Job Skills Training BE - Basic Education (ABE/GED/Bridge)

Add

ADD ACTIVITIES & SERVICES

- Add Activities & Services for your location
- View recommended providers and send Referrals

SELECT YOUR NEXT STEP

View recommended providers and send Referrals

Complete/Edit Needs Assessment

Send/Reply Referrals

Add Activities & Services for your location

Mark the customer as not eligible or not participating

75% Match - CARA Program (1 Program(s) Found)

CARA Program - 237 S. Desplaines Chicago IL 60661 ISETS

Match: 75%
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Program Name:	Description:	Address:
SNAP Job Placement - Test Program Name 8	Hand up not out 	237 S. Desplaines Chicago, IL 60661
		Distance: 3 Miles

What are the goals of this program?
How is this training offered? Classroom Instruction, Labs, Work Experience
What are the minimum requirements to enter the program? => 6th Grade Math, => 6th Grade Reading

Enroll in Program & Add Activities

Send Referral

Select activities to add to IEP/Case Management

<input type="checkbox"/> WE - Work Experience	<input type="checkbox"/> JR - Job Readiness	<input type="checkbox"/> SJ - Supervised Job Search	<input type="checkbox"/> VT - Vocational Training
<input type="checkbox"/> JRS - Job Retention Services	<input type="checkbox"/> E - Employment (subsidized or unsubsidized)	<input type="checkbox"/> JT - Job Skills Training	<input type="checkbox"/> BE - Basic Education (ABE/GED/Bridge)

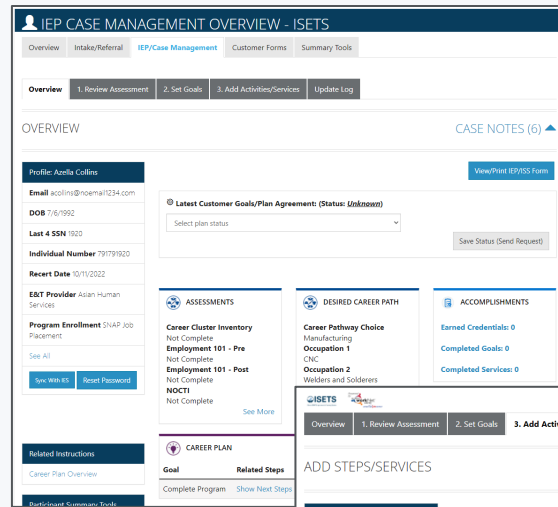
Add

TIPS

- Support services may be added from the IEP.
- Return to this screen to add other services.

ADD ACTIVITIES & SERVICES

- IEP/Case Management
 - Add goals
 - Add support activities
 - Manage activities and services



IEP CASE MANAGEMENT OVERVIEW - ISETS

Overview | Intake/Referral | IEP/Case Management | Customer Forms | Summary Tools

Overview | 1. Review Assessment | 2. Set Goals | 3. Add Activities/Services | Update Log

OVERVIEW CASE NOTES (6)

Profile: Azelia Collins View/Print EPSS Form

Email: acolins@ipema1234.com

DOB: 7/6/1992

Last 4 SSN: 1920

Individual Number: 797791920

Recert Date: 10/11/2022

E&T Provider: Asian Human Services

Program Enrollment: SNAP Job Placement

See All

Sync With ES | Reset Password

ASSESSMENTS

Career Cluster Inventory: Not Complete

Employment 101 - Pre: Not Complete

Employment 101 - Post: Not Complete

NOCTI: Not Complete See More

DESIRED CAREER PATH

Career Pathway Choice: Manufacturing

Occupation 1: CNC

Occupation 2: Welders and Solderers

ACCOMPLISHMENTS

Earned Credentials: 0

Completed Goals: 0

Completed Services: 0

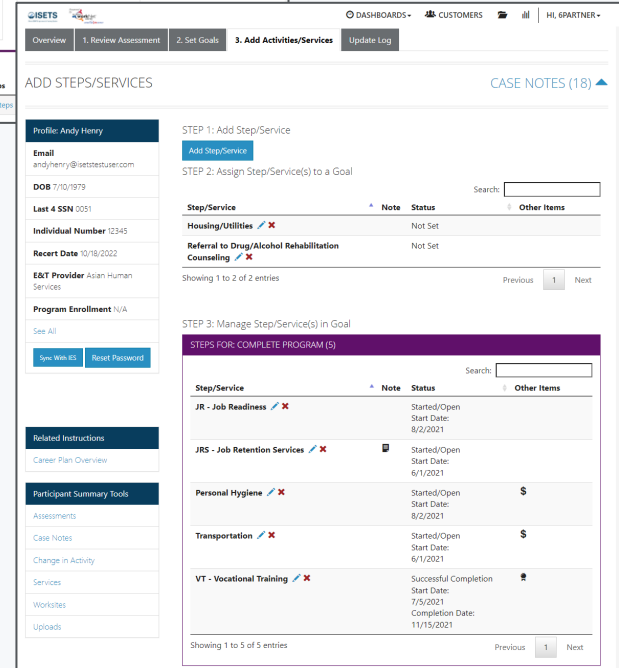
RELATED INSTRUCTIONS

Career Plan Overview

RELATED STEPS

Complete Program | Show Next Steps

Participant Summary Tools



ADD STEPS/SERVICES CASE NOTES (18)

Profile: Andy Henry Add Step/Service

Email: andyhenry@setsbestuser.com

DOB: 7/10/1979

Last 4 SSN: 0051

Individual Number: 12345

Recert Date: 10/18/2022

E&T Provider: Asian Human Services

Program Enrollment: N/A

See All

Sync With ES | Reset Password

RELATED INSTRUCTIONS

Career Plan Overview

PARTICIPANT SUMMARY TOOLS

Assessments

Case Notes

Change in Activity

Services

Workshops

Uploads

STEP 1: Add Step/Service

STEP 2: Assign Step/Service(s) to a Goal

Search:

Step/Service	Note	Status	Other Items
Housing/Utilities	✗	Not Set	
Referral to Drug/Alcohol Rehabilitation Counseling	✗	Not Set	

Showing 1 to 2 of 2 entries Previous 1 Next

STEP 3: Manage Step/Service(s) in Goal

STEPS FOR: COMPLETE PROGRAM (5)

Search:

Step/Service	Note	Status	Other Items
JR - Job Readiness	✗	Started/Open Start Date: 8/2/2021	
JRS - Job Retention Services	✗	Started/Open Start Date: 6/1/2021	
Personal Hygiene	✗	Started/Open Start Date: 8/2/2021	\$
Transportation	✗	Started/Open Start Date: 6/1/2021	\$
VT - Vocational Training	✗	Successful Completion Start Date: 7/5/2021 Completion Date: 11/15/2021	Ⓜ

Showing 1 to 5 of 5 entries Previous 1 Next

TIPS

- Services added from the recommendation next steps will show in the activity list.
- Add support services from this screen.

TRACK ATTENDANCE

- Provider tracking in IEP
- Customer from profile
- Group check-in

TIPS

- Enter time daily or weekly
- Use attendance to track hours for 2610

CAREER PLAN - EDIT CUSTOMER SERVICE

Overview | Intake/Referral | IEP/Case Management | Customer Forms | Summary Tools

Status (Default) | Service Provider | Dollar Value of Service | **Attendance** | Earned Credentials

[Career Plan](#) / [Add Steps/Services](#) / [Edit Customer Service](#)

EDIT CUSTOMER SERVICE

Profile: Andy Henry

Email: andyhenry@isetsuser.com
 DOB: 7/10/1979
 Last 4 SSN: 0051
 Individual Number: 12345
 Recert Date: 10/18/2022
 E&T Provider: Asian Human Services
 Program Enrollment: N/A

VT - Vocational Training

Planned Start Date: 7/5/2021
 Planned Due Date: 11/15/2021
 # of planned weekly hours: 20.00
 Status: Successful Completion
 % Required Attendance: 80

Week	Total hours/week	Verified
7/4/2021-7/10/2021	26	<input checked="" type="checkbox"/> ISETs 6Partner - 12:54:44 PM
7/11/2021-7/17/2021	25	<input checked="" type="checkbox"/> ISETs 6Partner - 12:55:47 PM
7/18/2021-7/24/2021	20	<input checked="" type="checkbox"/> ISETs 6Partner - 12:56:42 PM
7/25/2021-7/31/2021	22	<input checked="" type="checkbox"/> ISETs 6Partner - 10:24/2021 1:01:05 PM
8/1/2021-8/7/2021	20	<input checked="" type="checkbox"/> WPP Train 10 - 11:43:48 PM
8/8/2021-8/14/2021	0	<input type="checkbox"/> Not Verified
8/15/2021-8/21/2021	0	<input type="checkbox"/> Not Verified
8/22/2021-8/28/2021	0	<input type="checkbox"/> Not Verified
8/29/2021-9/4/2021	0	<input type="checkbox"/> Not Verified
8/31/2021-9/6/2021	0	<input type="checkbox"/> Not Verified

Sync With IES | Reset Password

Personal Tools

- Dashboard
- Profile
- Password
- Messages
- Bookmarks
- Assessments
- Interests
- Employment 101
- Resumes
- Disability Estimator
- Career Plan Tools
- Virtual Job Fair
- Attendance
- ISETS

EDIT WEEKLY ATTENDANCE (WEEK OF 8/8/2021-8/14/2021)

Day	Check In	Lunch Start	Lunch End	Check Out	Absent	Make-up Session	Updated
Sunday 8/8/2021	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A
Monday 8/9/2021	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A
Tuesday 8/10/2021	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A
Wednesday 8/11/2021	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A
Thursday 8/12/2021	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A
Friday 8/13/2021	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A
Saturday 8/14/2021	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A

Required Weekly Hours: Actual Weekly Hours: Attendance %:

See | Submit and Verify Attendance

EDIT WEEKLY ATTENDANCE

Provider: Asian Human Services

Activity: (Asian Human Services)-JR - Job Ready

Select Day: Today's Date: 8/18/2022

Enter Hours for Selected Date

Activity	Check In	Lunch Start	Lunch End	Check Out	Signature
Joel Henderson - JR - Job Readiness	<input checked="" type="checkbox"/> 9:00am	<input checked="" type="checkbox"/> 12:30pm	<input checked="" type="checkbox"/> 1:00pm	<input checked="" type="checkbox"/> 4:00pm	<input type="text"/>

Showing 1 to 1 of 1 entries

Save

EDIT WEEKLY ATTENDANCE

Provider: Asian Human Services

Activity: (Asian Human Services)-JR - Job Ready

Select Day: Today's Date: 05/25/2022

Enter Hours for Selected Date

Activity	Check In	Lunch Start	Lunch End	Check Out	Signature
Andy Henry - JR - Job Readiness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Joel Henderson - JR - Job Readiness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

Showing 1 to 2 of 2 entries

Save

TRACK SUPPORT SERVICES

- Add from service in IEP
- Review on Overview
- Review on Summary Tools
- All partners can access

CAREER PLAN - EDIT CUSTOMER SERVICE

Overview | Intake/Referral | IEP/Case Management | Customer Forms | Summary Tools

Status (Default) | Service Provider | Dollar Value of Service | Attendance | Earned Credentials

Career Plan / Add Steps/Services / Edit Customer Service

EDIT CUSTOMER SERVICE

Profile: Andy Henry

Email: andy.henry@isetstestuser.com

DOB: 7/10/1979

Last 4 SSN: 0051

Individual Number: 0345

Recert Date: 10/18/2022

E&T Provider: Asian Human Services

Program Enrollment: N/A

Transportation

Dollar Value of this Service (Optional)

[Add Service Cost](#)

Payment Method	Payment Description	Dollar Amount/Unit	Quantity	Total Cost	Payment Date	Unit
Bus Pass	one week pass because agency was out of	27.50	1	27.50	9/20/2021	IS

ISETS OVERVIEW

DASHBOARDS - CUSTOMERS | HI, 6PARTNER -

Overview | Intake/Referral | IEP/Case Management | Customer Forms | Summary Tools

OVERVIEW

Profile: Andy Henry

Email: andy.henry@isetstestuser.com

DOB: 7/10/1979

Redetermination Date: 10/18/2022

Assessments

Case Notes

Change in Activity

Services

Worksites

Uploads

Instructions

Link to instructions

Case File Organizer Sheets

Referrals

Status

Activities / Case Management

Support Services

TOTAL PAYMENTS ISSUED - \$134.00
Transportation - \$109.00 / \$750.00

14%

Personal Hygiene - \$25.00 / \$250.00

10%

SUPPORTIVE SERVICE DETAILS

Select a supportive service in the graph to view the details below.

OUTCOMES

TIPS

- If more than one provider is serving a participant, each of them can see what support services have added and money spent and when. This helps keep limits in check.

ISETS SUMMARY TOOLS

DASHBOARDS - CUSTOMERS | HI, 6PARTNER -

Overview | Intake/Referral | IEP/Case Management | Customer Forms | Summary Tools

SUPPORT SERVICES SUMMARY

Profile: Andy Henry

Email: andy.henry@isetstestuser.com

DOB: 7/10/1979

User Name: AHenry1

Last 4 SSN: 0051

TOTAL PAYMENTS ISSUED - \$134.00
Transportation - \$109.00 / \$750.00

14%

Personal Hygiene - \$25.00 / \$250.00

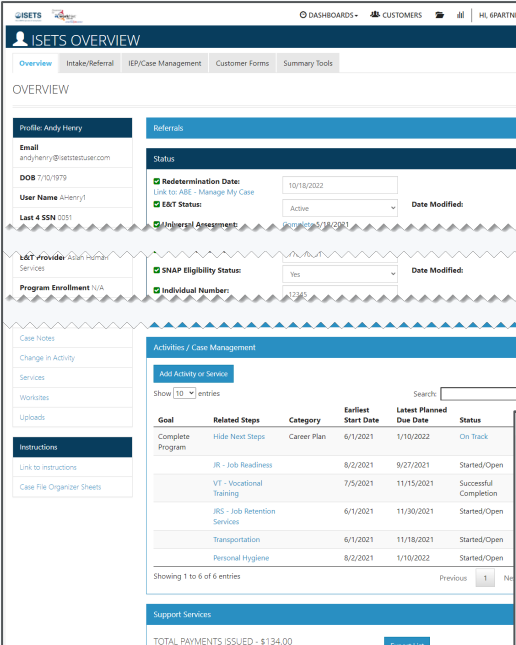
10%

SUPPORTIVE SERVICE DETAILS

Select a supportive service in the graph to view the details below.

DOCUMENT PROGRESS

- Check on profile Overview
- IEP/Case Management Overview
- Update each service



ISETS OVERVIEW

Overview | Intake/Referral | IEP/Case Management | Customer Forms | Summary Tools

Profile: Andy Henry

Email: andy.henry@isetsuser.com
 DOB: 7/10/1979
 User Name: <Henry>
 Last 4 SSN: 0051

Referrals

Status: Recertification Date: 10/18/2022
 Link to ASE - Manage My Case
 E&T Status: Active Date Modified:
 Universal Assessment: 8/26/2021

E&T Provider: Asian human Services
Program Enrollment: N/A
 SNAP Eligibility Status: Yes Date Modified:
 Individual Number: A1348

Activities / Case Management

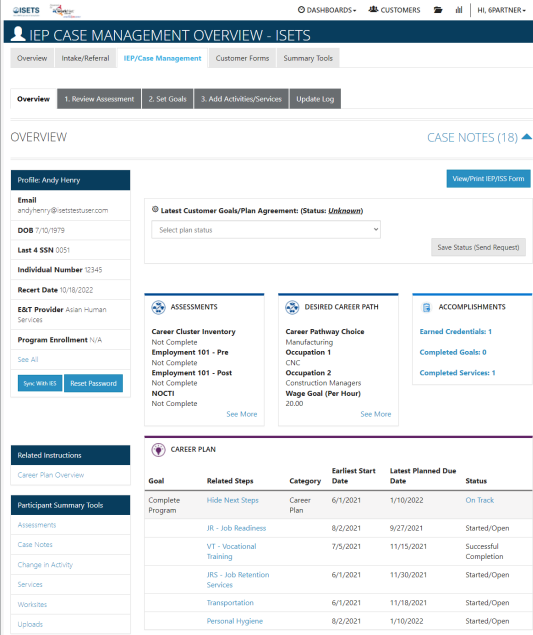
Add Activity or Service

Goal	Related Steps	Category	Earliest Start Date	Latest Planned Due Date	Status
Complete Program	Hide Next Steps	Career Plan	6/1/2021	1/10/2022	On Track
	JR - Job Readiness		8/2/2021	9/27/2021	Started/Open
	VT - Vocational Training		7/5/2021	11/15/2021	Successful Completion
	IRS - Job Retention Services		6/1/2021	11/30/2021	Started/Open
	Transportation		4/1/2021	11/18/2021	Started/Open
	Personal Hygiene		8/2/2021	1/10/2022	Started/Open

Showing 1 to 6 of 6 entries

Support Services

TOTAL PAYMENTS ISSUED - \$184.00



ISETS IEP/CASE MANAGEMENT OVERVIEW - ISETS

Overview | Intake/Referral | IEP/Case Management | Customer Forms | Summary Tools

Overview | 1. Review Assessment | 2. Set Goals | 3. Add Activities/Services | Update Log

Profile: Andy Henry

Email: andy.henry@isetsuser.com
 DOB: 7/10/1979
 Last 4 SSN: 0051
 Individual Number: 0345

Latest Customer Goal/Plan Agreement (Status: Unlocked)

Select plan status:

Save Status (Send Request)

ASSESSMENTS

Career Cluster Inventory

Not Complete
 Employment 101 - Pre
 Not Complete
 Employment 101 - Post
 Not Complete
 NOCTI
 Not Complete

See More

DESIRED CAREER PATH

Career Pathway Choice

Manufacturing
 Occupation 1
 CNC
 Not Complete
 Occupation 2
 Construction Managers
 Wage Goal (Per Hour)
 20.00

See More

ACCOMPLISHMENTS

Earned Credentials: 1

Completed Goals: 0

Completed Services: 1

CAREER PLAN

Goal	Related Steps	Category	Earliest Start Date	Latest Planned Due Date	Status
Complete Program	Hide Next Steps	Career Plan	6/1/2021	1/10/2022	On Track
	JR - Job Readiness		8/2/2021	9/27/2021	Started/Open
	VT - Vocational Training		7/5/2021	11/15/2021	Successful Completion
	IRS - Job Retention Services		6/1/2021	11/30/2021	Started/Open
	Transportation		4/1/2021	11/18/2021	Started/Open
	Personal Hygiene		8/2/2021	1/10/2022	Started/Open

TIPS

- Track progress of participants for monthly reporting of activities.

ENDING ACTIVITIES

- Profile Overview
- IEP Overview
 - Select Service
 - Update Status

Activities / Case Management

[Add Activity or Service](#)

Show entries Search:

Goal	Related Steps	Category	Earliest Start Date	Latest Planned Due Date	Status
Complete Program	Hide Next Steps	Career Plan	6/1/2021	1/10/2022	On Track
	JR - Job Readiness		8/2/2021	9/27/2021	Started/Open
	VT - Vocational Training		7/5/2021	11/15/2021	Successful Completion
	JRS - Job Retention Services		6/1/2021	11/30/2021	Started/Open
	Transportation		6/1/2021	11/18/2021	Started/Open
	Personal Hygiene		8/2/2021	1/10/2022	Started/Open

Showing 1 to 6 of 6 entries Previous Next

TIPS

- Some services may be added that are not actually provided to the participant. They may not need them after evaluation, or they may decline.

Status (Default) | Service Provider | Dollar Value of Service | Attendance | Earned Credentials

Career Plan / [Add Steps/Services](#) / [Edit Customer Service](#)

EDIT CUSTOMER SERVICE

Profile: Andy Henry

Email
andyhenry@isetstestuser.com

DOB 7/10/1979

Last 4 SSN 0051

Individual Number 12345

Recert Date 10/18/2022

E&T Provider Asian Human Services

Program Enrollment N/A

VT - Vocational Training

Total Subsidized days for all items: 0

Goal* Status*

Planned Start Date*

SOC Code of Program

Planned Due Date* Planned Completion Date*

Status* Dropdown:

- Pick one
- Planned/Not Started (Scheduled)
- Started/Open
- Successful Completion**
- Unsuccessful Completion
- Evaluated/Not Required
- Offered but declined

DASHBOARD

- Activities
 - Snapshot
 - List

TIPS

- Use this section of the dashboard to see who needs action right away.

ISETS DASHBOARD

Assessment | ISETS

Search Criteria

Select a Region | Select a Provider | FY22 | Search

SNAP Job Placement Status vs Performance Goals

DATA FOR: FY22

This graph shows the number of customers that meet the criteria compared to the program goals for the fiscal year.
X Axis = a set of criteria that may have a related contractual program goal.
Y Axis = number of customers.

- Solid goal bar is the program goal for the fiscal year.
- No solid bar is considered baseline information.
- Pattern bar shows the number of customers who meet the criteria for fiscal year.

2 Good | 0 Need Action | 11 Red Flags | 1 Not Participating

ACTIVITIES

ASSESSED & EMPLOYMENT PLAN COMPLETED

View: [Snapshot](#) / [Graph](#) / [List](#)

DATA FOR: FY22

Customers Assessed: 19

11 Good | 0 Need Action | 2 Red Flags | 1 Not Participating

ENROLLED & ACTIVE

View: [Snapshot](#) / [Graph](#) / [List](#)

DATA FOR: FY22

Enrolled Customers and not exited/completed: 12

Active/Inactive Status

2 Good | 10 Red Flags

Activity Hours Verification

Total Hours: 167

103 Good | 64 Need Action

TRAINING/EDUCATION

View: [Snapshot](#) / [Graph](#) / [List](#)

DATA FOR: FY22

Number of customers received training/education: 19

11 Good | 0 Need Action | 2 Red Flags | 1 Not Participating

SERVICES

SUPPORT SERVICES

View: [Snapshot](#) / [Graph](#) / [List](#)

DATA FOR: FY22

RESOURCES

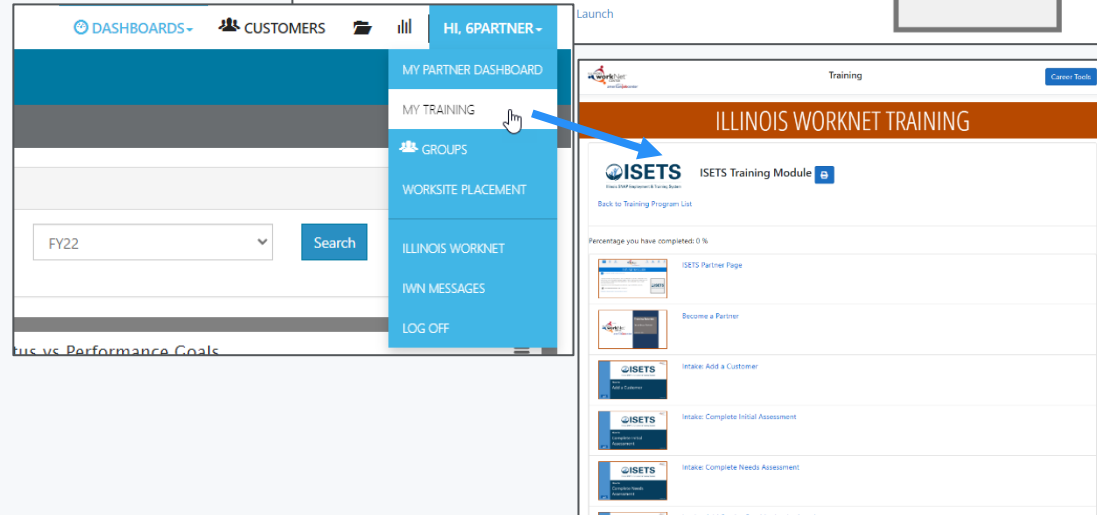
- Partner Page
 - <https://illinoisworknet.com/isetspartners>
- My Training
 - Access by log-in within ISETS

TIPS

- Partner guide has:
 - Instructions
 - System Updates
 - Recordings of TA sessions



The screenshot shows the ISETS Partner Guide page. At the top, there is a navigation bar with a menu icon, the Illinois WorkNet Center logo, and search, language, user, and share icons. Below this is a secondary navigation bar with links for My Dashboard, Messages (177), Bookmarks, Resumes, and Skills & Interests. The main heading is "ISETS PARTNER GUIDE". A back button is visible with the text "Back to Workforce & Education Partner Resources." The main content area contains introductory text: "This guide is intended to be used by Workforce Partners participating in the Illinois SNAP Employment & Training System (ISETS). This site will be updated ongoing as the project progresses and materials are needed. If you send a request for assistance to info@illinoisworknet.com please include a reference to the ISETS program to enable easy routing of your help request." Below this is a note: "Only partner accounts that have been granted access will see this program listed in their Customer list." At the bottom of the main content area, there is a link for "ISETS Dashboards and Partner Tools" and a large ISETS logo on the right side.



The screenshot shows the ISETS Training Module page. At the top, there is a navigation bar with "DASHBOARDS", "CUSTOMERS", and "HI, 6PARTNER" (with a dropdown arrow). Below this is a sidebar menu with options: "MY PARTNER DASHBOARD", "MY TRAINING" (highlighted with a blue arrow), "GROUPS", "WORKSITE PLACEMENT", "ILLINOIS WORKNET", "IWN MESSAGES", and "LOG OFF". The main content area has a "Training" header and a "Career Tools" button. Below the header is the "ILLINOIS WORKNET TRAINING" section, which includes the ISETS logo, "ISETS Training Module", and a "Back to Training Program List" link. A progress indicator shows "Percentage you have completed: 0%". Below this are several training modules listed as cards, including "ISETS Partner Page", "Become a Partner", "Intake Add a Customer", "Intake Complete Initial Assessment", and "Intake Complete Needs Assessment".

THANKS




Illinois SNAP Employment & Training System



ISETS System Training

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The Illinois workNet Center System, an American Job Center, is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers may be reached by persons using TTY/TDD equipment by calling TTY (800) 526-0844 or 711. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. For more information, please refer to the footer at the bottom of www.illinoisworknet.com.