Overview:

The dashboard provides real-time data showing where customers are in the intake/eligibility process all the way up through program completion and post-program tracking. Partners can use the data in the dashboard to access filtered lists of customers for easy access to customer program information.

Section column: Includes sections/components of the program. Color-coding is used to identify customers who need action (or are in-process), successfully completed, or did not complete (withdrew). The definitions are listed in the sample below.

Count column: These links provide access to individual customer information. The column count links are available for Super User and Career Planner/Case Worker roles.

Section	Count	%
1. Topic		
White Color Code = FYI only. No action is needed.	1	10%
Yellow Color Code = Action is needed.	2	20%
Red Color Code = Red flag - Immediate action is needed.	2	20%
Green Color Code = This step is complete or meets a program requirement.	4	40%
Total	9	

Access IL Works Dashboard

1. Log into www.illinoisworknet.com.
2. Select My Dashboard and select Customer Support Center/IWIS.
3. Select Dashboards in the top menu.
4. Select IL Works Reporting System.

IL Works Dashboard
1. Numbers in the dashboard are clickable. A list opens with the names of the specific participants included in that dashboard number.
2. Below is a list with the dashboard items.

Section	#	%	Best	Network Average
Red Flags				
# Participants with a Red Flag	25	100%	0	0
Absence	7	28%	0	0
Post-Assessment	1	4%	0	0
Past due follow-up date	25	100%	0	0
Intake				
# Inquiry Status	20	100%	0	0
Closed	2	17%	0	0
Cold	5	42%	0	0
Warm	9	75%	0	0
Hot	4	33%	0	0
# Application Status	55	100%	0	0
# Enrolled	10	83%	0	0
# Re-enrolled In Program	0	0%	0	0
Not Enrolled	2	17%	0	0
# Declined to Participate	2	17%	0	0
# Not Selected	0	0%	0	0
Total Participants (Unduplicated Count)	12	100%	0	0

Participant Engagement				
Number of Applicant Participants - currently receiving service(s)	18	56%	0	0
Participants with Training Service (unduplicated count)	6	19%	0	0
Participants with an open training service that is past due for attendance entry.	0	0%	0	0
Participants with an open training service that is past the planned due date and does not have a post assessment score.	0	0%	0	0
Participants with a completed Training Service that does not have a post-assessment score.	1	3%	0	0
Participants with a completed Training Service that does not have attendance for the service.	0	0%	0	0
Participants with Completed Training Service, attendance, and post-assessment	1	3%	0	0
Participants with Wrap Around Service	9	28%	0	0
Participants that do not have a wrap around service assessment	23	72%	0	0
Participants that indicated they do not need wrap around services	23	72%	0	0
Participants that have a wrap around service that has not started	6	19%	0	0
Participants that have an incomplete/post-program active tracking/long-term tracking participant status and an open Wrap Around Service	0	0%	0	0
Participants with Completed Wrap Around Service	3	9%	0	0
Participants with Student Support Service	3	9%	0	0
Participants that did not need Student Support Services	29	91%	0	0
Participants that do not meet the attendance or post-assessment requirement and do not have an open student support service.	29	91%	0	0
Student Support Service open for more than 6 months	0	0%	0	0
Participants with Completed Student Support Service	1	3%	0	0
Participants with Transition Service	0	9%	0	0
Participants Complete & Postponed Transition	0	0%	0	0
Participants withdrawn & did not receive transition services	0	0%	0	0
Transition Service open for more than 6 months	2	6%	0	0
Participants with Completed Transition Service	2	6%	0	0
Total Participants (Unduplicated Count)	32	100%	0	0

Earned Credentials				
Participants who have not earned a credential	28	100%	0	0
Earned OSHA Certificate	0	0%	0	0
Earned First Aid/ CPR Certificate	0	0%	0	0
Earned NCCER Certificate	0	0%	0	0
Earned NABTU Certificate	0	0%	0	0
Other certification/certificate	4	100%	0	0
Full Program Certificate	0	0%	0	0
Total Participants who have earned any certificate (unduplicated)	4	100%	0	0
Completion Information				
# Incomplete Status: Participants that were dismissed from the program.	0	0%	0	0
# Incomplete Status: Participants that withdrew from the program	0	0%	0	0
# Incomplete Status: Participants that withdrew and require follow-up	0	0%	0	0
# Successfully Complete: Participants who completed a pre-apprenticeship program and met all requirements.	0	0%	0	0
# Unsuccessfully Complete:Participants stayed to the completion of the program and did not meet all requirements	0	0%	0	0
Completed Pre-Apprenticeship Program and Receives Transition Services				
# Complete with an Open Transition Service:	2	100%	0	0
# Complete & Received a Transition Service:	2	100%	0	0
# Participants who are hired by an employer and enrolled in a DOL Registered Apprenticeship Program	0	0%	0	0
# Participants who open a small business	1	100%	0	0
# Participants who are hired by a construction employer and do not enroll in an apprenticeship program	0	0%	0	0
# Participants who complete a training or other education program and earn a certificate/degree	0	0%	0	0
# Participants who enroll in advanced construction training instead of enrolling in an apprenticeship program	1	100%	0	0
Total Unduplicated Customers	1	100%	0	0

Provider and Employer/Sponsor Relationships					
Union Relationships	0	0%	0	0	
Contractor & Subcontractor Relationships	0	0%	0	0	
Non-union Apprenticeships	0	0%	0	0	
Post-Program Active Tracking					
1st-4th Quarters Follow	1	100%	0	0	0
# Not in the Construction Industry	1	100%	0	0	0
# In College	0	0%	0	0	0
# Attending another training program	0	0%	0	0	0
# Employed in a non-construction industry	1	100%	0	0	0
# Self-employed not in a construction industry	0	0%	0	0	0
# In Construction Industry	0	0%	0	0	0
# In Trade	0	0%	0	0	0
# Unionized	0	0%	0	0	0
# Not Unionized	0	0%	0	0	0
# Signatory to a Union	0	0%	0	0	0
# Not Signatory to a Union	0	0%	0	0	0
# Receive Fringe Benefits	1	100%	0	0	0
# Not Signatory to a Union	0	0%	0	0	0
Follow-Up	1	100%	0	0	0
Needs quarterly follow-up	0	0%	0	0	0
Completed quartely follow-up	0	0%	0	0	0
Past due for quarterly follow-up	17	100%	0	0	0
No longer required quarterly follow-up	0	0%	0	0	0