Review of the Enrolled Customer Dashboard

The Enrolled Customer Dashboard is a companion to the Intake Dashboard. It is the tool you will use to see how participants are progressing with their Community Based Organizations (CBO). You can track the progress, drop rates, and if follow-up reporting is being completed in a timely fashion.

The number of customers assigned to a CBO on the Intake Dashboard should match the total from all of the line items for the CBO Enrollment Verification Status.

- Blue lines are the section header.
- White lines are the section informational.
- Yellow lines require action.
- Green lines indicate positive progress.
- Red lines indicate fallout/drops.

For definitions check the info bubble.

Triangle symbol indicates action is required.