

## EPIC DHS Weekly Webinar Notes 3/24/17

Please watch the webinar for more information on the areas below.

### Agenda:

- Intake Dashboard
  - People in the following line items need to be called in or marked appropriately in the EPIC dashboard.
    - Incomplete older than 24 hours - 2
      - Region 1 – 1
      - Region 5 - 1
    - Ready for Review by Case worker - 13 -
      - Region 1 - 9
      - Region 2 - 3
      - Region 4 - 1
    - Schedule for or missed Consent - 12
      - Region 1 – 3
      - Region 2 – 5
      - Region 5 - 4
- Enrolled Dashboard
  - People in the following line items need to be called in or marked appropriately in the EPIC dashboard. If you are working with a customer who missed an initial intake orientation, do not remove the initially scheduled appointment until you have an appointment with which to replace it.
    - Referral Pending Appointment has not been scheduled - 6
      - Region 1 - 5
      - Region 2 - 1

- Referral Pending - No Contact from Customer / Recommend Conciliation -  
137 These customers need to be handled by DHS
  - Region 1 – 119
  - Region 2 – 1
  - Region 3 - 1
  - Region 5 - 16
- Statewide Intake projections
  - As of the webinar we have enrolled 64% of the 5000 customers. We are only shy of our March goal by 113. We are speeding ahead!
- New status email
  - The once a day EPIC status update emails began on 3-22. Look for these emails so that you can take the appropriate action on customers listed if necessary. These are only the case notes or files uploaded for that one day. To get a full picture of what is happening on a person's EPIC file, you may have to look at the whole set of case notes.
- Webinar training March 30 for new(er) people 1-2:30pm
  - <http://siuccwd.adobeconnect.com/epicta>
  - 855-802-8559 x 5869 -
  - Send list of names of who will be attending to [dee@time2mrkt.com](mailto:dee@time2mrkt.com)