

DHS Technical Assistance Webinar 09-22-2017

Below is a summary of the DHS webinar. You can watch the full recording of any DHS weekly TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

Agenda

Intake Projections:

98.9% to goal 4944 of 5000

- Reg 1 - 89.1% > 3339 of 3748
- Reg 2 - 164.3% > 552 of 336
- Reg 3 - 66.5% > 173 of 260
- Reg 4 - 116.5% > 219 of 188
- Reg 5 - 141% > 661 of 468

DHS items from dashboard by office as of 6:30 AM on 09-08-2017

	NO Show CBO Intake	Referral Pending Not Scheduled	Referral Rejected	No Longer Appropriate	Recommend Sanction
Calumet Park	8				5
Englewood					
Humboldt Park	7		1		7
Lower North					
Mid South	6				5
Northern	3		1		
Northwest	3		1		
Roseland					
South Loop					
South Suburban					
Southeast					3
Special Units					
Uptown					
West Suburban	4		3		4
Western	3		1		1
Woodlawn					
Reg 2					
Rockford	15				

Freeport					
Reg 3					
Bloomington	1				
Peoria					
Reg 4					
Beardstown					
Decatur	4				
Quincy			1	2	1
Reg 5					
Benton					
Centralia					
Chester	1				1
E. St. Louis	4		1		2
Marion			1		
Mt. Vernon					
Murphysboro					
	64	0	16	2	30

- Upcoming Training on the Staffing Tool – Thursday September 28, 2017
 - Call in number: 855-802-8559 code 5869
 - Webinar: <http://siuccwd.adobeconnect.com/epicta/>
- As we are approaching 5,000 RA customers, we will be working with DHS to dismantle the EPIC orientation computer labs at the various DHS locations. We will send out the schedule once the dates are in place.