

## DHS Technical Assistance Webinar 8-11-17

Below is a summary of the DHS webinar. You can watch the full recording of any DHS weekly TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

### Agenda

#### Intake Dashboard

- If you have items in any of the yellow lines, please check them to see if customers are still eligible. Have customers in these rows resolved by our next webinar, Friday, August 25, 2017.

	Missed DHS Int.	NO Show CBO Intake	Referral Pending Not Schd	Referral Rejected	No Longer Appropriate	Recommend Sanction
Calumet Park	10	8		1		13
Englewood						
Humboldt Park	3	11		6		9
Lower North						
Mid South	4	2		2		5
Northern	3	2		1		
Northwest	18	6		1		4
Roseland						
South Loop						
South Suburban						
Southeast	5	3		1		9
Special Units						
Uptown						
West Suburban	0	6		6		11
Western	2	5		5		2
Woodlawn						
Reg 2						
Rockford	1	8			1	6
Freeport						1
Reg 3						
Bloomington		1				
Peoria			1			
Reg 4						
Chester				1		
Beardstown						
Decatur		5				
Quincy						
Reg 5						
Benton						
Centralia						
E. St. Louis		8		5		16
Marion	3			1		
Mt. Vernon						
Murphysboro	5	1		1		

## Intake Projections

- Statewide Intake Projections Region 2 and 5 have surpassed their goals. We would like them to continue recruiting to offset those customers who are not participating in the program.
  - 92.6% to goal 4631 of 5000
  - Reg 1 - 82.95% > 3109 of 3748
  - Reg 2 - 152.4% > 512 of 336
  - Reg 3 - 63.5% > 165 of 260
  - Reg 4 - 109.6% > 206 of 188
  - Reg 5 - 136.5% > 639 of 468

## Case Notes

- DHS has requested that DHS staff leave their case notes on the customers profile page and that the CBOs leave their case notes on the progress page.