

EPIC DHS Weekly Webinar 7/29/2016

What was covered with the CBO's:

Conciliation that was approved by Alan Summers

How to fill out a 2151 as a Reverse Referral

New Documents:

Located on the restricted resources page you can find a contact list for the CBO's in case you need to get in touch with them.

Employer outreach flyers have been created and can be found on the EPIC Resources page under the Customer Handouts/Marketing section.

<https://www.illinoisworknet.com/partners/EPIC/Pages/Resources.aspx>

We provided a DHS contact list to the CBO's in case they need to get in touch with you. We need the DHS staff to look over the document and ensure we have the correct information and are not missing any contacts. If any changes or additions need to be added please email them to

epic@illinoisworknet.com

Customer Status:

The *suspended* status will soon be taken off of the Profile Details page. Olivia may be in contact anyone who has a customer marked as suspended.

Outreach:

Send the name of your local radio station and newspaper to epic@illinoisworknet.com so we can reach out to them for marketing purposes.