

## EPIC DHS TA Webinar 4/7/17

Below is a summary of the DHS webinar. You can watch the full recording of any DHS weekly TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

### Agenda

- Dashboard
  - The following row need resolved before the next DHS webinar on Friday, April 21, 2017
    - Ready for Review by DHS Case Worker **(8)**
      - Region 1 **(8)**
    - Needs to be scheduled for Consent **(12)**
      - Region 1 **(6)**
      - Region 2 **(4)**
      - Region 5 **(2)**
- Statewide Intake projections
  - All mandatory regions are utilizing the conciliation/sanction process to help reengage customers who missed orientation
  - Region 4 is making phone calls to the customers the day before to remind them of the orientation.
- Enrolled Dashboard
  - The following rows contain customers who require DHS action
    - Referral Pending – No Contact From Customer/Recommend Conciliation **(133)**
      - Region 1 **(110)**
      - Region 2 **(3)**
      - Region 5 **(20)**
    - Referral Rejected **(23)**
      - Region 1 **(16)**
      - Region 2 **(4)**
      - Region 4 **(1)**
      - Region 5 **(2)**
    - No Longer Appropriate for Provider Services **(4)**
      - Region 1 **(4)**
    - DHS Review – Recommend Sanction **(95)**
      - Region 1 **(86)**
      - Region 2 **(1)**
      - Region 5 **(8)**
- Training webinar 4-17-17
  - Please email Dee Reinhardt at [dee@time2mrkt.com](mailto:dee@time2mrkt.com) if you have any staff that you would like to participate in and EPIC training webinar on April 17<sup>th</sup> from 1-2:30.
- Retention Only Customers
  - Retention Only Customer will be sent back to DHS by April 19th
- Updates
  - All updates made to EPIC are posted to the updates page on the EPIC partners resources page. <https://www.illinoisworknet.com/partners/EPIC/Pages/Updates.aspx>

- Added line to Enrolled dashboard "CBO Enrollment Verification Status" in the RED area to reflect customers who are exempt and elect not to participate. DHS will have indicated the customer is Exempt. An uploaded 2151 indicates there was no contact from the customer at the initial intake appointment. The yellow line on the Enrollment Status section for "Referral Pending - No Contact From Customer / Recommend Conciliation" reflects only customers who are non-exempt and did not attend intake orientation.
- An Assessment Dashboard has been added to view customer assessment status in items currently saved in Illinois workNet
- The date a customer was enrolled will now show in the training program enrollment section on a customer progress page.
- Updated Employment Only Text on Enrollment section of Progress Page to Pre-employment only.
- On Assignment Tab in Profile section a link was added for a Sanction letter. Upon upload of a 2151 and enrollment in a program by a CBO, the system will automatically generate a message/email with the same Sanction letter language in it.
- Dashboard Wording changes included:
  - Progress Page - Exit Information changed to Completion Information; Changed "Upload a 2151A and related required documentation" to "Item Needed - Upload a 2151A Form (Marked as Completed) in the Change in Activity/Monthly Update section below"; Changed "exit" to "completion in all lists.
  - Enrolled Dashboard - Changed "Hired by Employer - In Follow-up Period" to "In Follow-up Period"; Changed "Exited" to "Completion" in two areas.