

## EPIC DHS Weekly Webinar Notes 3/10/17

Please watch the webinar for more information on the areas below:

### Agenda:

- Dashboard
  - Covered the Intake and Enrolled dashboard numbers in the yellow line items that are DHS responsibility. Will be sending a list to Deidre Wesley for follow-up by DHS offices to either schedule the customer to return or mark them as decline to participate.
  
- Statewide Intake projections
  - Everything is progressing nicely. Many of the regions are close to their numbers for the month.
  
- Entering numbers in EPIS
  - Reminder that when entering the DHS Case ID in EPIS, there are no spaces or hyphens to be included in the numbers.
  
- Referral to programs capped
  - In Region 1, there are 17 CBO providers. Please remember that this is a customer choice program selection and the customer should be aware of all the choices for which the customer is eligible.
  
- Monday 13th 3:00 Call
  - The Monday call on the 13th will be cancelled.