

EPIC DHS Weekly Webinar 12/9/16

Agenda -

- Intake Projection numbers
 - Everybody is doing a great job, each month our numbers continue to go up. Keep up the good work!
- Dashboard - Yellow areas - PAUSE Recording
 - The following areas in the Intake Dashboard need to be cleaned up and monitored by DHS.
 - Customer Profile Info Needs Finished
 - Ready for Review by DHS Case Worker
 - Needs to be scheduled for Consent
 - Missed Consent Meeting
 - Not Assigned to a CBO
- Enrolled - follow-up PAUSE Recording
 - Covered No Contact, Referral Rejected, and Recommend Sanction Customers.
- Weekly Computer Maintenance
 - Location using laptops supplied SIUCCWD must do weekly computer maintenance.
- Conciliation Process
 - An updated conciliation document has been uploaded to the EPIC partners page and can be found here:
<https://www.illinoisworknet.com/partners/EPIC/Documents/The%20Conciliation%20Process%20-%20DHS%20responsibilities.pdf>
- Social Media posts
 - We are now posting about EPIC on social media. Please share our EPIC posts to help spread the word. You can find our social media links below:
 - <https://twitter.com/ILworkNet>
 - <https://www.facebook.com/illinois.worknet/>
 - <https://plus.google.com/+IllinoisworkNet>
 - <https://www.linkedin.com/company/illinois-worknet>
- Success Stories
 - We really need DHS and CBOs to start submitting success stories that they are aware of so we can help get the word out about the benefits of EPIC.