

EPIC DHS Weekly Webinar 12/2/2016

- **Intake Dashboard -**
 - The following areas in the Intake Dashboard need to be cleaned up and monitored by DHS.
 - Customer Profile Info Needs Finished
 - Ready for Review by DHS Case Worker
 - Needs to be scheduled for Consent
 - Missed Consent Meeting
 - Not Assigned to a CBO
 - Discusses individuals who need to add reasons for why a customer declined to participate
- **Intake Projection numbers -**
 - Everybody is doing a great job, each month our numbers continue to go up. Keep up the good work!
- **Enrolled Dashboard -**
 - Covered No Contact, Referral Rejected, and Recommend Sanction Customers.
- **Updates –**
 - We will be adding some additional options on the Intake Activities section 1.1.
- **Suitability Questions –**
 - To help ensure the customer are being matched with the best training program for them we put together a document with questions that can help staff better figure out what the customer wants.
 - You can find the document here:
https://www.illinoisworknet.com/partners/EPIC/Documents/Training_Program_Details_discussion.pdf
- **Social Media -**
 - We are now posting about EPIC on social media. Please share our EPIC posts to help spread the word. You can find our social media links below:
 - <https://twitter.com/ILworkNet>
 - <https://www.facebook.com/illinois.worknet/>
 - <https://plus.google.com/+IllinoisworkNet>
 - <https://www.linkedin.com/company/illinois-worknet>
- **Success Stories –**
 - We really need DHS and CBOs to start submitting success stories that they are aware of so we can help get the word out about the benefits of EPIC.