EPIC DHS Weekly Webinar 12/2/2016

- **Intake Dashboard** -
  - The following areas in the Intake Dashboard need to be cleaned up and monitored by DHS.
    - Customer Profile Info Needs Finished
    - Ready for Review by DHS Case Worker
    - Needs to be scheduled for Consent
    - Missed Consent Meeting
    - Not Assigned to a CBO
  - Discusses individuals who need to add reasons for why a customer declined to participate

- **Intake Projection numbers** -
  - Everybody is doing a great job, each month our numbers continue to go up. Keep up the good work!

- **Enrolled Dashboard** -
  - Covered No Contact, Referral Rejected, and Recommend Sanction Customers.

- **Updates** –
  - We will be adding some additional options on the Intake Activities section 1.1.

- **Suitability Questions** –
  - To help ensure the customer are being matched with the best training program for them we put together a document with questions that can help staff better figure out what the customer wants.
  - You can find the document here: [https://www.illinoisworknet.com/partners/EPIC/Documents/Training_Program_Details_discussion.pdf](https://www.illinoisworknet.com/partners/EPIC/Documents/Training_Program_Details_discussion.pdf)

- **Social Media** -
  - We are now posting about EPIC on social media. Please share our EPIC posts to help spread the word. You can find our social media links below:
    - [https://twitter.com/ILworkNet](https://twitter.com/ILworkNet)
    - [https://www.facebook.com/illinois.worknet/](https://www.facebook.com/illinois.worknet/)
    - [https://plus.google.com/+IllinoisworkNet](https://plus.google.com/+IllinoisworkNet)
    - [https://www.linkedin.com/company/illinois-worknet](https://www.linkedin.com/company/illinois-worknet)

- **Success Stories** –
  - We really need DHS and CBOs to start submitting success stories that they are aware of so we can help get the word out about the benefits of EPIC.