

EPIC DHS Weekly Webinar 11/18/2016

Agenda

- Intake Dashboard
 - The following areas in the Intake Dashboard need to be cleaned up and monitored by DHS.
 - Customer Profile Info Needs Finished
 - Ready for Review by DHS Case Worker
 - Needs to be scheduled for Consent
 - Missed Consent Meeting
 - Not Assigned to a CBO
- Intake Projection numbers
 - Everybody is doing a great job, each month our numbers continue to go up. Keep up the good work!
- Enrolled Dashboard
 - Covered No Contact, Referral Rejected, and Recommend Sanction Customers.
- Clear Browsing History
 - The document discusses in the webinar can be found here:
<https://www.illinoisworknet.com/partners/EPIC/Documents/DHS%20Clearing%20browsing%20history.pdf>
- SSN Update
 - When inviting customers you now have to put in the SSN twice. It does not allow you to copy and paste, you have to type it in.
- 2151 Form Update
- Intake Activities Update
 - Covered the new options available in section 1.1
 - You can find the instructions here:
<https://www.illinoisworknet.com/partners/EPIC/Documents/Intake%20Activities%20Tab.pdf>
- Staffing
- EPIC Partner Resources
 - Check out and utilize the full list of EPIC resources
<https://www.illinoisworknet.com/partners/EPIC/Pages/Resources.aspx>
- Transportation an Issue
 - Look at the mileage between the customers address and the training program along with their means of transportation to determine if transportation is going to be an issue for them.
- Success Stories
 - Be sure to upload EPIC success stories here:
<http://www.illinoisworknet.com/UpdatesHelp/Pages/SuccessStories.aspx>
 - Email epic@illinoisworknet.com with any questions.
- CBO introductions
 - Crystal with Jane Addams Resource Corp.