

EPIC DHS Weekly Webinar 10-7-16

Eligibility Review

All of the steps in Eligibility Review must be complete before you can do the Random Assignment portion of EPIC

If the customer is not recommended for any training programs do NOT put them into EPIS.

Email Security

Only use DHS Case ID#'s or Other Participant ID#'s when communicating about customers via email with anyone.

Dashboards – Intake

The following areas in the Intake Dashboard need to be cleaned up and monitored by DHS.

Customer Profile Info Needs Finished

Ready for Review by DHS Case Worker

Needs to be Scheduled for Consent

Missed Consent Meeting

Not Assigned to a CBO

Dashboard – Enrolled

The following areas in the Enrolled Dashboard need to be cleaned up and monitored by DHS.

Referral Pending – Appointment has not been Scheduled

Referral Pending – No contact from customer / recommend conciliation

DHS Review – Recommend Sanction

Success Story submission

Please share any success stories, big or small, with us by sending them to epic@illinoisworknet.com or submit your success story on the EPIC partner website.

<https://www.illinoisworknet.com/partners/epic/Pages/default.aspx>

January 1st possible change – text

Staff should begin to emphasize this when they are meeting with the customers regarding engagement.

Effective January 1, 2017, ABAWDs between 18 and 49 years old may only be eligible to receive SNAP benefits for three (3) months within a 36 month period---known as Time Limit--- if they are not engaged in an activity/component. If the State of Illinois doesn't receive a waiver from the "Time Limit," this will become official policy.

CBO introductions

Maria, Salvador, and Paul from Southland Healthcare Forum

LaTonya Anderson from CAPs