

EPIC DHS Weekly Webinar 10-28-2016

- Dashboard - Yellow areas
- Intake Activities Overview
- Updates: <https://www.illinoisworknet.com/partners/EPIC/Pages/Updates.aspx>
 - Only the Primary contacts are getting Progress Page update via messages/emails.
 - Updated the text on the Progress Page for exempt option.
 - Corrected how Category 1 and 2 are being populated based on employment.
 - Updated the intake dashboard to show people (with a past follow-up date) displayed in the “Missed Orientation” section.
 - Removed the “Update Customer Status” section from Profile Details tab.
 - Locked the Random Assignment tab, until Eligibility Review has been completed and they have been marked SNAP Eligible.
 - Lock the Intake Activities tab after a customer has been randomly assigned.
 - If you have any questions on the updates, feel free to email epic@illinoisworknet.com.
- EPIC Participant Infographic:
 - Breaks down the difference between mandatory and voluntary customers. This is for DHS case worker use only, do not distribute to clients.
 - [https://www.illinoisworknet.com/partners/EPIC/Documents/EPIC%20Customer%20Info graphic.pdf](https://www.illinoisworknet.com/partners/EPIC/Documents/EPIC%20Customer%20Info%20graphic.pdf)
- CBO introductions:
 - Musa Macenyane from Albany Park
 - Meagan Chandler from Phalanx