

EPIC DHS Weekly Webinar Notes 1/20/17

Please watch the webinar for more information on the areas below:

Agenda:

- Intake Dashboard
 - Updates have been pushed out to help correct and clean up some things.
 - The following areas in the Intake Dashboard need to be cleaned up and monitored by DHS:
 - Customer Profile Info Needs Finished
 - Ready for Review by DHS Case Worker
 - Needs to be Scheduled for Consent
 - Missed Consent Meeting
 - Not Assigned to a CBO
- Enrolled Dashboard
 - DHS is responsible for handling customers in the following rows on the enrolled dashboard:
 - Referral Pending - No Contact From Customer / Recommend Conciliation
 - Referral Rejected
 - DHS Review - Recommend Sanction
- Intake Projections
 - We have a total of 1,188 customers in the treatment group so far. We need to randomize 2,624 more customers to reach the overall goal.
 - We have enrolled 48 customers statewide since last Friday.
- Completing Customer information
 - If the customer's SNAP eligibility status changes, it must be updated in the customer Progress Page so the CBO can properly engage or not engage the customer.