Please watch the webinar for more information on the areas below:

Agenda:

- **Intake Dashboard**
  - Updates have been pushed out to help correct and clean up some things.
  - The following areas in the Intake Dashboard need to be cleaned up and monitored by DHS:
    - Customer Profile Info Needs Finished
    - Ready for Review by DHS Case Worker
    - Needs to be Scheduled for Consent
    - Missed Consent Meeting
    - Not Assigned to a CBO

- **Enrolled Dashboard**
  - DHS is responsible for handling customers in the following rows on the enrolled dashboard:
    - Referral Pending - No Contact From Customer / Recommend Conciliation
    - Referral Rejected
    - DHS Review - Recommend Sanction

- **Intake Projections**
  - We have a total of 1,188 customers in the treatment group so far. We need to randomize 2,624 more customers to reach the overall goal.
    - We have enrolled 48 customers statewide since last Friday.

- **Completing Customer information**
  - If the customer’s SNAP eligibility status changes, it must be updated in the customer Progress Page so the CBO can properly engage or not engage the customer.