

EPIC DHS Weekly Webinar Notes 1/13/17

Please watch the webinar for more information on the areas below:

Agenda:

- Intake Dashboard
 - Updates have been pushed out to help correct and clean up some things.
 - The following areas in the Intake Dashboard need to be cleaned up and monitored by DHS:
 - Customer Profile Info Needs Finished
 - Ready for Review by DHS Case Worker
 - Needs to be Scheduled for Consent
 - Missed Consent Meeting
 - Not Assigned to a CBO

- Intake Projections
 - We have a total of 1,140 customers in the treatment group so far. We need to randomize 2,712 more customers to reach the overall goal.

- Enrolled Dashboard
 - DHS is responsible for handling customers in the following rows on the enrolled dashboard:
 - Referral Pending - No Contact From Customer / Recommend Conciliation
 - Referral Rejected
 - DHS Review - Recommend Sanction

- Updates
 - New option to select for TANF recipients on the customer Progress Page who feed to the No longer SNAP/EPIC eligible line item in the enrolled dashboard.
 - Primary Contact Messaging system
 - DHS & CBO staff can now update the customer's contact info on the customer's profile details tab.
 - New Search Filters included in the Advanced Search Filters
 - On all exports you can now see the last case note left for the customer's case file from the Profile and Progress page.
 - You can now click on the customer's employer in their exit information to see more information about what the CBO originally entered.

- CBO Introductions
 - Margaret Haywood from Inspiration Corporation