EPIC DHS Weekly Webinar Notes 1/13/17

Please watch the webinar for more information on the areas below:

Agenda:

- **Intake Dashboard**
  - Updates have been pushed out to help correct and clean up some things.
  - The following areas in the Intake Dashboard need to be cleaned up and monitored by DHS:
    - Customer Profile Info Needs Finished
    - Ready for Review by DHS Case Worker
    - Needs to be Scheduled for Consent
    - Missed Consent Meeting
    - Not Assigned to a CBO

- **Intake Projections**
  - We have a total of 1,140 customers in the treatment group so far. We need to randomize 2,712 more customers to reach the overall goal.

- **Enrolled Dashboard**
  - DHS is responsible for handling customers in the following rows on the enrolled dashboard:
    - Referral Pending - No Contact From Customer / Recommend Conciliation
    - Referral Rejected
    - DHS Review - Recommend Sanction

- **Updates**
  - New option to select for TANF recipients on the customer Progress Page who feed to the No longer SNAP/EPIC eligible line item in the enrolled dashboard.
  - Primary Contact Messaging system
  - DHS & CBO staff can now update the customer’s contact info on the customer’s profile details tab.
  - New Search Filters included in the Advanced Search Filters
  - On all exports you can now see the last case note left for the customer’s case file from the Profile and Progress page.
  - You can now click on the customer’s employer in their exit information to see more information about what the CBO originally entered.

- **CBO Introductions**
  - Margaret Haywood from Inspiration Corporation