

	Chester					2						
	E. St. Louis			1					4			4
	Marion								1			
	Mt. Vernon											
	Murphysboro											

Change appointment dates

- If you exceed the originally scheduled date of a reverse referred customer, you can reschedule an appointment for the customer.

Control Group Updates

- We reviewed how to assign customers from the Control Group to an agency and how to mark customers Sanctions, Case Cancelled, or Exemptions.

EPIC updates

- Please refer to the updates here <https://www.illinoisworknet.com/partners/EPIC/Pages/Updates.aspx>

OAI

- Gave a brief presentation on the programs they are offering to new cohort customers.