

DHS Webinar 07-13-2018 Notes

**Agenda**

Below is a summary of the DHS webinar. You can watch the full recording of any DHS TA webinar here:

<https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

**Enrolled Dashboard:**

If you have a number(s) represented in one of these columns, please address the number(s) before our next webinar on 07-27-2018.

DHS items by office from Dashboard as of 07-13-18 6:45 A.M.

REG		New Cohort Invitations Pending	Accept Past Due	Eligibility Pending	Eligible Past Due	Appt. Not Sched	Appt Not Sched. Past Due	Ref. Pend – Appt. NOT Sched.	NO Show CBO Intake	Referral Rejected Requires Action	Not Appropriate	Recommend Sanction
1	Calumet Park	1						3	6			
	Englewood					4		1	6			
	Humboldt Park							3	2	654009		
	Lower North							1				
	Mid-South	2	1					6	3			2
	Northern					1			1			
	Northside		2				2	1	1	594929		
	Northwest	1		1	1			6	5		1	1
	Roseland		3		1		2	9	3			
	South Loop					2		5	2	654872		1
	South Suburban				1		2	2	2	217640		
	Southeast		2				2	14	5			
	Special Units											
	West Suburban	1	3				1	6	8	654218, 655830, 589522, 656126, 565065		
	Western	1						3	7			
	Woodlawn		1					3	1			
2	Rockford							3				
	Freeport											
3	Bloomington											
	Peoria											
4	Beardstown											
	Decatur											
	Quincy		2						10			
5	Benton					1						
	Centralia											
	Chester								1			
	E. St. Louis	1		3	4			3	7			5
	Marion	5						1	1	653636		
	Mt. Vernon	1						1				
	Murphysboro	2						1				

## **New Re-engagement Process**

A new Re-engagement status of 'EPIC Customer Pending Re-engagement' will be used for re-engaging customers. This status will not trigger any changes in the customer's EPIC profile. Once DHS meets with the customer, to determine if they are still eligible to be re-engaged in EPIC, the customer's eligibility status must be updated to reflect their current status. If customers are updated to eligible or exempt and eligible, it will trigger the re-engagement process for the customer. DHS will need to schedule an appointment for the customer with the CBO and provide the customer with a 2151.

## **New Status**

A new eligibility status is available – SNAP Eligible, Exempt and No Longer Wishes to Participate to be used for customers who are voluntary or exempt and no longer wish to participate. You will be required to enter a Case Note stating the reason for the eligibility change.

## **CBO Presentations**

- Instituto
  - Presenter: Nidia Mejia
  - Phone: (773) 890-0055
  - Email: [n.mejia@idpl.org](mailto:n.mejia@idpl.org)