

EPIC CBO TA Webinar 08-01-2018

Below is a summary of the CBO webinar. You can watch the full recording of any CBO weekly TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

These agencies were not in attendance:

- Asian Human Services
- Catholic Charities
- Homework Hangout
- Inspiration Kitchen
- JARC
- OAI
- SPUL

Agenda

CBOs, who have customers in any of the following rows, must have them resolved and out of the row ASAP.

Enrolled Dashboard:

- CBO Needs to Upload – Past Due
- Completion Status – Completion Documentation Needs Uploaded

Agency as of 11am 08-01-2018	Application Not Started	2151 Past Due	Enrollment Required	2151A Past Due	Completion Status	SNAP Ineligible
A Safe Haven	9			33	1	
Albany Park Community Center			4	33		
Asian Human Services				4	2	1
Catholic Charities	1		1	25		
Central State SER	4	1	6	30	1	1
Homework Hangout				20		
Inspiration Corporation	2		1	4		1
Instituto for Latino Progress						
Jane Addams Resource Corp	4	1	1	1		
Lessie Bates DNH	1		1	7	1	
Man-Tra-Con Corporation				15	11	
National Able Network	6		6	29	1	
North Lawndale Emp. Network	7	4	6	7	4	1
OAI, Inc.	7		4	23		

Phalanx Family Services			3	19	4	
Springfield Urban League	4	1		19		
Tri-County Urban League	1			6		
Two Rivers Regional Council	1	2	4	5		

Because today is the first of the month, many of you have not had time to complete: 2151A's. The Dashboard above does not include Minimal Progress, No Progress or Situation Worse along with Staffing Packets.

Exports – Filter for New Cohort

At the top of the Enrolled Dashboard, there is a filter to allow you to select the time period of customers you wish to review. Otherwise the Export list will display DHS Case ID, RIN, and Study ID of customers whom are affiliated to the original Cohort. New Cohort customers are identified in the Random Assignment column.

Application on First Appointment

We are experiencing difficulties with customers not completing their applications. Now, after all customers need to complete their application on the initial appointment after DHS approves their eligibility. If you have questions, please call Dee or Tammy. Please watch for an email from Tammy with more details.

CBO Contact Updates

Please ensure all active customers marked a CBO Primary Contact. If there is a change to the Primary Contact, inform Dee to make necessarily changes for all customers within the agency.

Success Story Videos

This week, we finished a successful video shoot in Decatur. We are preparing to schedule Cook County and other parts of the state. If you have any Success Stories to submit, you must do so before August 8th. This is the last chance to be included in the video shoot. Don't miss out!

CBO Promote Programs on DHS TA Webinar

There are two opportunities for one more agency, each day, to present for 5-minutes on a DHS Staff Call: August 10th and August 24th. The DHS TA Webinar takes place on Friday's at 10 A.M. You have the chance to present about your EPIC programs to DHS staff during these DHS Staff Calls. On August 10th, JARC and Phalanx will be presenting and on August 24th, A Safe Haven and SER will present. When would Asian Human Services and Inspiration Kitchen like to speak?

Add Short-Term Training

When programs are closed out, there might not be any agency offerings available for DHS staff to schedule customers. What opportunities could you add that are short-term or online?

Suggestions include:

- Microsoft Office Certification
- Customer Service
- Forklift Certification
- NIMS
- OSHA More Than 10
- IT Essentials
- Food Handler Certificate

Contact Dee or Tammy, if you have additional ideas.

Updates

There will be a Case Note box added to the Customer Invite page for anyone to view the status of a customer who has yet to be approved. Please continue checking the EPIC Updates page to learn more. <https://www.illinoisworknet.com/partners/EPIC/Pages/Updates.aspx>

Status of Budget Modifications

DHS and DCEO must redo the IGA to update it as a UIGA, also known as a grant process our grantees go through. DCEO received the NOSA from DHS on 07/30/2018, it was approved by DCEO on 07/31/2018. Fingers crossed, we may be looking at the week of August 6th to start the budget and performance modifications.

Periodic Reports – Were Due July 30th

If you have not submitted the PPR and PFR, please do so by noon on Friday 08/03/2018 in order to be uploaded into the Egrants Report System before the system generated delinquent email goes out (6-days after due date).

Cost Data Workbook – Due August 23rd: Submit to Tammy Stone

This report needs to be completed, based on the guidelines provided, with the information Mathematica provided on the CBO July 18th Webinar. Email the completed report to Tammy Stone and CC Kelley Monzella.