

DHS Webinar 07-27-2018 Notes

Agenda

Below is a summary of the DHS webinar. You can watch the full recording of any DHS TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

Enrolled Dashboard:

If you have a number(s) represented in one of these columns, please address the number(s).

These offices were not represented on the call July 27, 2018

- Humboldt
- Mid-South
- Northern
- Northside
- Ogden
- Roseland
- South Suburban
- Southeast
- Peoria
- Beardstown
- Benton
- Murphysboro

Dashboards: The following numbers were shared in the webinar. Those case numbers, highlighted in yellow, are still in the list since the meeting on July 13, 2018. Please update with a case note as to the progress of contact with that customer.

DHS items by office from Dashboard as of 07-27-18 6:15 A.M.

REG		New Cohort Invitations Pending	Accept Past Due	Eligibility Pending	Eligible Past Due	Appt. Not Sched.	Appt. Not Sched. Past Due	Pend. Re-engage Prev.	Pend. Re-engage Never	Ref. Pend – Appt. NOT Sched.	NO Show CBO Intake	Referral Rejected Requires Action	Not Appropriate	Recommended Sanction
1	Calumet Park						1		5	1	5			
	Englewood					4			1	3	3	654754		
	Humboldt Park		2		1			1	1	2				1

Chester														
E. St. Louis	1				2		1	8	1	1				4
Marion	1	1						1						
Mt. Vernon	1						1	1						
Murphysboro	2						1	1						

Re-engagement Process

The new process for customers, potentially returning to EPIC, are found here:
<https://www.illinoisworknet.com/partners/EPIC/Documents/Rescheduling%20Customer%20for%20Re-engagement.pdf>

Deidre Wesley and her team will typically update the customer to "Pending Re-engagement", after which, the FCRC will determine by phone or appointment whether or not the customer is eligible and wishes to be re-engaged. The FCRC will mark the customer’s EPIC profile appropriately and schedule those who wish to be engaged for a new CBO intake appointment.

Program Information

The links to agency websites and brochures are available on the Restricted Resources page. They can be shared with customers along with information that can be found at the top of the New Cohort Invitation page.

Updates

Updates occurring since the July 13th webinar can be found at this link:
<https://www.illinoisworknet.com/partners/EPIC/Pages/Updates.aspx>

New Cohort

Volunteer customers do not have to have the family assessment completed. In the volunteer counties, if the assessment is part of the process it must still be completed.

Agency Review

- **Catholic Charities**

The Catholic Charities EPIC Program Team will be pre-screening and signing eligible individuals up for our Hospitality, Warehouse and Retail Training programs. KOB is an organization that assist at risk children, teens and young adults with a positive outlet.

August 18, 2018 Kids Off The Block Summer In The Streets
 3:00 PM-6:00 PM
 11621 S. Michigan Ave. Chicago, IL 60628

14th Year Community Fair to inform their community of the many programs, services and providers located in the Chicago land areas.

August 25, 2018 Friendly Temple Church of God In Christ

11:00 AM-3:00 PM
7745 South State Street Chicago, IL 60619

Fierce Over 40 is an organization of women who have decided to come from behind their computers and offer positivity with in their neighborhoods. KOB is an organization that assist at risk children, teens and young adults with a positive outlet.

August 31st –September 1st, 2018 Fierce Over 40/Kids Off The Block 24 Hour Peace Jam
Begins 12 noon on August 31st and ends 12 noon on September 1st.
11621 S. Michigan Ave Chicago, IL 60628

- **North Lawndale Employment Network**

Moving Forward is NLEN's 12-18-week Transportation, Distribution and Logistic skills training partnership with the Chicago Transit Authority (CTA) and many employers. Through this program, participants are trained for Transportation, Distribution and Logistic positions as there is a growing demand for trained Warehousing stockers, Diesel Mechanics, Merchandisers, Delivery Drivers and Bus Operators.

Individuals who successfully complete our 12-18-week training on the "Diesel Training" Track will be qualified to work within the TDL career sector and not limited to positions such as a Bus and Truck Mechanic/Operator or a Diesel Engine Specialist.

Individuals who successfully complete our 12-18-week training "Administrative Excellence" Track will be qualified to work within the TDL career sector and not limited to positions such as Administrative Service Manager, Transportation/Warehouse Manager, Human Resources, Dispatcher, Receiver, etc.

- **National Able Network**

IT Bridge with National Able Network is a program designed to help customers jump the gap from everyday life into IT training! This program begins with basic education courses to help customers relearn study skills, brush up on memorization, raise TABE scores, and even earn a GED if need be!

The benefits of IT Bridge include:

- **Small classes** to assist customers in raising TABE scores, obtaining a GED, or just practicing and improving test taking skills
- **Access to IT Essentials**, a Cisco Academy course that can be done at home and teaches A+ type material to build background knowledge before ITCL
- **IT centered curriculum** to ensure a core knowledge
- **Streamlined referral to IT Career Lab**
- **Paid Work Experience (PWE) funding** for customers who earn or have a recent IT credential

IT Bridge is specifically designed to aid those with:

- Recent TABE scores below 10.0 in Math and / or Reading and above 4.0
- OR a lack of GED / high school diploma
- A genuine interest in a career in IT