DHS TA Webinar 6-30-17

Dashboards – please review and correct number in this list associated with your office. If you need assistance, please contact Dee Reinhardt – dreinhardt@illinoisworknet.com

Data as 6/30/17	Missed DHS Int.	App older than 24	Schedule for Consent	Ready for Review	NO Show CBO Intake	Referral Pending	No Longer Appropriate	Recommend Sanction
Calumet Park					11	3		11
Englewood	39				4			9
Humboldt Park	168				9	1		12
Lower North	41				2			9
Mid South	3				8		1	21
Northern	1				2			8
Northwest	112	1			8	2		
Roseland	5				1			3
South Loop	1				1			
South Suburban	33				3			1
Southeast	1		1	1	8			11
Special Units	6							
Uptown	23				3			4
West Suburban	52				11		1	7
Western	36				9	2		5
Woodlawn	19							1
Reg 2								
Rockford	82		3	3	10		1	7
Reg 3								
Bloomington	26							
Peoria	4							
Reg 4								
Chester					3			
Beardstwon	22							
Decatur	9				1			
Quincy	4				5			
Reg 5								
Benton	78							
Centralia	1							
E. St. Louis	1305		3	1	15			9
Marion					1			1
Mt. Vernon	9							
Murphysboro	6				1			

Statewide Intake projections – Congratulations to Region 4 who recently exceeded their goal. Working together, we will reach our goal very soon. Reach out to the customers who missed initial intake orientation and if 1/3 of them get randomized, we will have hit our 5000 number.

85.8% to goal 4288 of 5000

Reg 1 - 76.7% > 2876 of 3748

Reg 2 – 133.3% > 448 of 336

Reg 3 - 59.2% > 154 of 260

Reg 4 - 102.66% > 193 of 188

Reg 5 - 126.3% > 591 of 468

Use CBO list in Restricted Resources – if you do not see appointments for a CBO, use the list of contacts in the Restricted Resources to reach out to the CBO so they can create a new appointment for the DHS customer.

Assigned to EPIC, cannot go to JPP – several customers have been assigned to a traditional DHS program after dropping out of EPIC or because the worker could not schedule the customer to an EPIC provider. Once assigned to EPIC, the customer cannot be placed in traditional SNAP E&T services.

Staffing Packet Training – training begins at around the 10 minute mark in the webinar. Please review to see how DHS may be able to use the staffing packet tool to simplify the paper transfer of staffing documents for customers.