

EPIC DHS TA Webinar (11-02-2018)

You can access the recording and notes from all webinars here:

<https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

Agenda

Enrolled Dashboard:

DHS, with customers in the following rows, must have them resolved and out of the row by 11-16-2018.

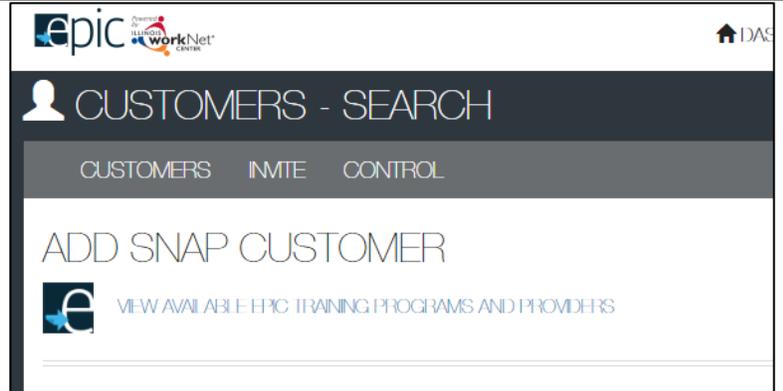
DHS items, by office, from Dashboard as of 9:00 A.M. on 11-02-2018. Items highlighted in yellow were on the list at our last TA meeting.

R E G		Acc. Inv. Pend.	Acc. P.D.	Elig. Pend.	Elig. P.D.	Appt. Not Sched.	Appt. Not Sched. P.D.	Pend. Re-eng. Prev.	Pend. Re-eng. Never	Ref. Pend. – Appt. NOT Sched.	CBO N.S.	Ref. Rej.	Not App.	Rec. Sanc.
1	Calumet Park							6	11		6	383503		2
	Englewood							1	1	1	2			2
	Humboldt Park					1	1	5	5	1	4	674620 670868		
	Lower North							4	2					1
	Mid-South	2						11	5	1	3	667492		1
	Northern					1		3	1		1	674883		
	Northside							3	2		2	672997 672998 669011		1
	Northwest					1		7	7	1	31	672564 562524		8
	Ogden					1		5	7	1	8	292715		
	Roseland							1	1		2			
	South Loop						2	2	2		22	659462 670829	1	2
	South Suburban		1					4	1	1	1			
	Southeast		1				1	9	6	7	3	6563116 65287 666598		2
	West Suburban							6	2	1	24	668865 280651 662676 661917		4
	Woodlawn							1	1					
2	Rockford								4					
	Freeport								1					
3	Bloomington					1	1	3	1		1	665209		
	Peoria	1				1		1		1	1			
4	Beardstown													
	Decatur							3	1					
	Quincy							4						
5	Benton									1				
	Centralia								1					
	Chester								1			562078		
	E. St. Louis					2	1	1	10		1	665365 576277 670590 592463 587621 647330		1

												601966 605408		
	Marion								1					
	Mt. Vernon								1					
	Murphysboro								1					

Training Programs

As we near the end of the program, assigning customers to an agency will be more difficult. There are two ways to identify if an agency has training spots open to assign the customer. One option is to review the Training Program Report in the EPIC system. Otherwise, you can use the Program Review section to see available programs for customers once the parameters are entered for filtering.



Close-Out Customers in EPIC

The EPIC admin team is working together to prepare the process for closing customers out of the EPIC system. We hope to have this in place by the next DHS TA Webinar on November 16, 2018.

Updates

Please review all updates on the EPIC Partners Guide:

<https://www.illinoisworknet.com/partners/EPIC/Pages/Updates.aspx>