

EPIC DHS TA Webinar (10-19-2018)

Below is a summary of the DHS webinar. There was an issue on the webinar platform that prevented DHS from accessing the space. We will further investigate and ensure access for the webinar on 11-02-2018 at 10:15AM. The notes, of what we were going to discuss, are located here:

<https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

Agenda

Enrolled Dashboard:

DHS, whom have customers in any of the following rows, must have them resolved and out of the row by 11-02-2018:

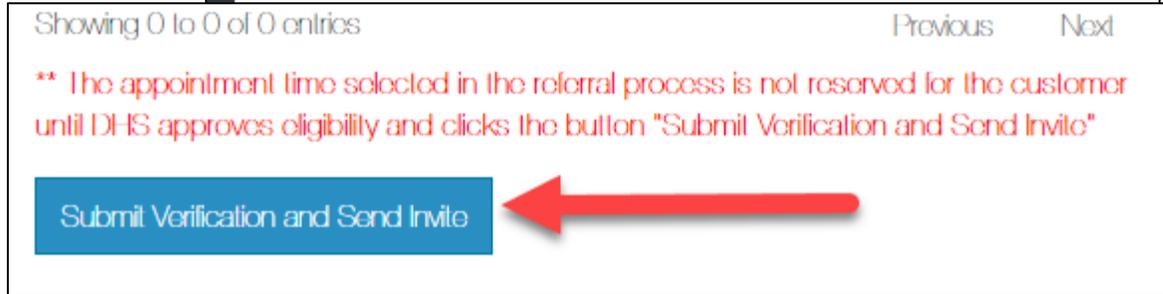
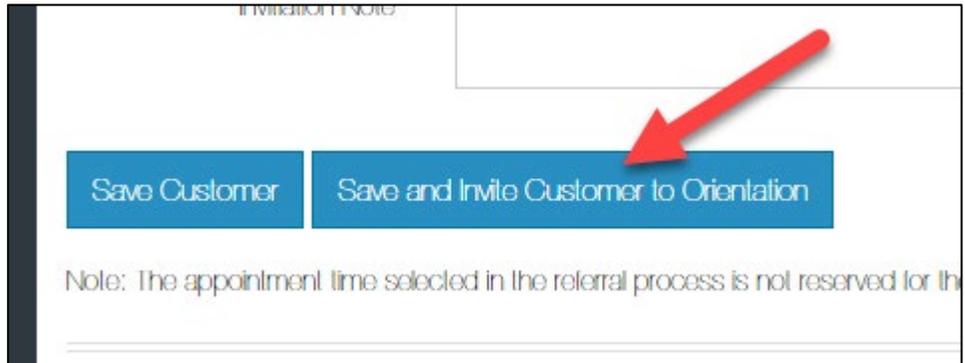
DHS items, by office, from Dashboard as of 6:00AM on 10-19-2018

REG		Acc. Inv. Pend.	Acc. P.D.	Elig. Pend.	Elig. P.D.	Appt. Not Sched.	Appt. Not Sched. P.D.	Pend. Re-Eng. Prev.	Pend. Re-Eng. Never	Ref. Pend. – Appt. NOT Sched.	CBO N.S.	Ref. Rej.	Not App.	Rec. Sanc.
1	Calumet Park		1					4	5		6			1
	Englewood									1	9			1
	Humboldt Park	1				1			1	1	4	674620		
	Lower North							1						2
	Mid-South			1	1				1	1	2	667492		1
	Northern													
	Northside							1			5	672998 669011		
	Northwest					1	1	4	5	1	29	667336 562524		5
	Ogden							1		1	6	292715		1
	Roseland							1			1			
	South Loop					1	2	2	1		23	659462 670829		4
	South Suburban	1						7	1	1				
	Southeast		1				3		2	11	13	656311 665287 666598		5
	West Suburban							4	1	1	19	668865 280651 662676 661917		3
	Woodlawn							1	1	1				1
2	Rockford													
	Freeport													
3	Bloomington						1	3			1	665209		
	Peoria							1						
4	Beardstown													
	Decatur							1			1			
	Quincy							1						

5	Benton													
	Centralia													
	Chester											562078		
	E. St. Louis				1			2		1		665365 576277 670590 592463 587621 647330 601966 605408	1	
	Marion				1									
	Mt. Vernon													
	Murphysboro							2						

Customer Invitations

If you save the customer's information, without submitting the Appointment Phase, the customer is not finished being invited to an Intake Orientation. First, you must click "Save and Invite Customer to Orientation". Then, you may select a date in the next modal and click "Submit Verification and Send Invite" button to gain ability to print the 2151. If you do not complete this process before the original scheduled appointment, you will have to select a new



appointment for the customer. As programs are filling, they are being removed from the system of selection. If you click on a customer, who has not been submitted for review by the CBO, you will get an Error. Please contact the CBO to complete the request for eligibility review before proceeding.

Updates

Please review all updates on the EPIC Partners Guide:

<https://www.illinoisworknet.com/partners/EPIC/Pages/Updates.aspx>