

EPIC DHS TA Call 11-30-2018 10:15 A.M.

Below is a summary of the DHS call/webinar. You can watch the full recording of any DHS weekly TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

**Agenda**

Reviewed Dashboard numbers below. **Yellow** highlighted numbers have been on the list for 2 meetings in a row. **Green** highlights have been on the list for 3 meetings in a row. Please review all Dashboard items and make updates before 12-14-2018.

DHS, items by office, from Dashboard as of 9:00 A.M. on 11-30-2018

REG		Pend. Re-Eng. Prev.	Pend. Re-Eng. Never	Ref. Pend. – Appt. NOT Sched.	CBO N.S.	Ref. Rej.	No App.	Rec. Sanc.
1	Calumet Park	2	1		10		1	2
	Englewood	2	1	1	1			
	Humboldt Park	4	2		5			
	Lower North		2		1			
	Mid-South	3	3		1			
	Northern				1			
	Northside	1	1		7	671607 672998 669011		1
	Northwest	4	3		26	672654 562524 573773		5
	Ogden		1	2	12	656682 675250		5
	Roseland							
	South Loop	1			20		1	3
	South Suburban	2	2	2		665287		
	Southeast	1	5	4	2	656311 666598		2
	West Suburban	3	1	1	26	662676		6
	Woodlawn	1						
2	Rockford							
	Freeport							
3	Bloomington	3	1		1			
	Peoria			1	2			
4	Beardstown							
	Decatur							
	Quincy				1			
5	Benton							
	Centralia							
	Chester							
	E. St. Louis	1	2					1
	Marion							
	Mt. Vernon							
	Murphysboro		1					

**New Cohort Referral Customers**

This was completed as of 11-30-2018. If customers need to be re-engaged and appointments are available, schedule the customers. If an appointment or program of interest is no longer available, customers will be referred to Traditional SNAP E&T and exited in EPIC with one of those reasons.