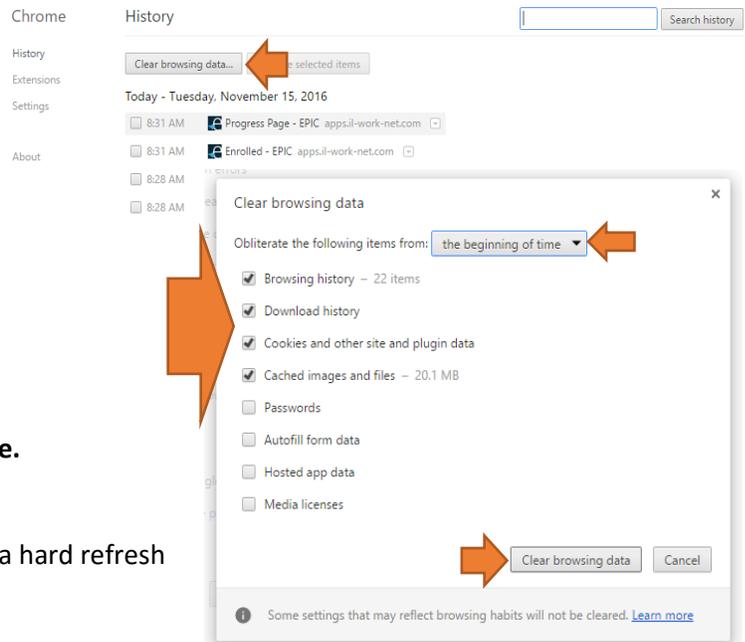


Clearing Browsing History – Chrome

Manually Clear Google Chrome Browsing History.

1. Press **Control + H** on your keyboard. This will bring up the History page.
2. Click **Clear browsing data...**
3. Make sure the top four boxes are checked:
 - a. Browsing History
 - b. Download History
 - c. Cookies & other site & plug-in data
 - d. Cached images and files
4. In the drop down box, select **the beginning of time**.
5. Click **Clear browsing data**.
6. Press **Control + F5** on your keyboard. This will do a hard refresh of the page.



Clearing Browsing History – Internet Explorer

Manually Clear Internet Explorer Browsing History.

1. Press **Control + Shift + Delete** on your keyboard. This will bring up your history.
2. Make sure the top four boxes are checked:
 - a. Browsing History
 - b. Cookies & Saved Website Data
 - c. Cached data and files
 - d. Download History
3. Click **Clear**.
4. Press **Control + F5** on your keyboard. This will do a hard refresh of the page.

