

Agenda

Enrolled Dashboard:

CBOs, who have customers in any of the following rows, must have them resolved and out of the row by 01/17/2018:

2151 Past Due

CBO Needs to Upload - Past Due

Completion Status - Completion Documentation Needs Uploaded

DHS Indicated SNAP Ineligible - CBO Action Required

Agency as of 2PM 01-03-2018	2151 Past Due	Enrollment Required	2151A Past Due	Minimal Progress	No Progress	Situation Worse	Completion Status	SNAP Ineligible
A Safe Haven			18	2			3	
Albany Park Community Center			22					
Asian Human Services			20			1		1
CARA								
Catholic Charities			10	1				
Central State SER			32				1	
CAPS – CG			29	1				
CAPS – Rose			41					13
Homework Hangout								
Inspiration Corporation			2					
Instituto for Latino Progress			4					
Jane Addams Resource Corporation			2					1
Lessie Bates Davis Neighborhood House		1	9	1				
Man-Tra-Con Corporation								
National Able Network			50					3
North Lawndale Employment Network			9				1	1
OAI, Inc.			11				2	
Phalanx Family Services								
Rock River Training Corp.			24	4			1	8
Southland Health Care Forum			5	1				2
Springfield Urban League			18	1		1		2
Tri-County Urban League			44				5	2
Two Rivers Regional Council			2					

ISTEP Dashboard

- The ISTEP Dashboard has been updated to provide an in-depth view of areas where customers are being engaged in activities. Each section of the ISTEP Dashboard has a Show/Hide Steps button under Staff Assisted Steps, which provides a break out of how many steps a customer has in specific IWDS Service. View what IWDS Service steps belongs to by looking at the 5th column when you are in the model window to Add Steps to the customer ISTEP.
- A new status of 'Not Required' has been added to the Timeline & Status of each section on the ISTEP Dashboard. This option should be used when a customer has been assessed and determined that no additional steps are required.

TA Follow-up

- If you have not already, you will be receiving your EPIC TA Summary Letter within the next week. We will be reaching out to CBOs to schedule follow-up visits and then will come to review corrective actions made, ensuring customer ISTEPs are accurately reflecting the benchmarks each customer reached.

Grant Modification and Actual Service Numbers

- All grants will be expiring at the end of this month, we will begin grant modifications this week. We will look at changing the following:
 - Terms of grant end date (this will be negotiated with each provider).
 - Adding Assessment as an area for Performance Areas.
 - Add an option for adding more training programs without having to do a modification.
- Tammy will send out reports to show your expenditure rates. CBOs will need to ID any additional expenditures.
- There has been conversation on *possibly* opening EPIC back up to allow new customers to enter the program. This has NOT been approved yet; however there is a discussion taking place.