EPIC CBO Technical Assistance Webinar 09-12-2018 at 3 P.M.

Agenda

Below is a summary of the CBO webinar. You can watch the full recording of any CBO TA webinar here: https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx

Enrolled Dashboard:

CBOs, who have customers in any of the following rows, must have them resolved and out of the rows by 09/26/2018:

2151 Past Due

CBO Needs to Upload – Past Due

Completion Status – Completion Documentation Needs Uploaded

DHS Indicated SNAP Ineligible – CBO Action Required

Dashboard Numbers: Track your customers for the new Dashboard items. We have been experiencing a few glitches and must know if your customers are showing in the right lines on the Dashboard.

Please address the following Dashboard items for your agency:

Agency as of 10:30AM 9-11-2018	Application not started	2151 past due	Enrollment required	2151A past due	Minimal progress	No Progress	Situation Worse	Completion Status	SNAP Ineligible	Packets started/ready/done
A Safe Haven			1					1		
Albany Park Community Center		9	3	1				2	2	
Asian Human Services				1						
CARA										
Catholic Charities		4	1							
Central State SER		10	10	1					1	
Homework Hangout										
Inspiration Corporation				2						
Instituto for Latino Progress									1	
Jane Addams Resource Corporation		2								
Lessie Bates Davis Neighborhood House			3							
Man-Tra-Con Corporation					1				2	
National Able Network			8			2		1	2	
North Lawndale Employment Network			3							
OAI, Inc.			8		1	1				
Phalanx Family Services			11						1	
Springfield Urban League			2	1				3	1	
Tri-County Urban League								1		
Two Rivers Regional Council			1							