

EPIC CBO Weekly Webinar 9-28-16

How to Schedule Intake Orientation Appointment

Every CBO needs to have intake appointments scheduled through the end of December.

View the instruction guides here:

https://www.illinoisworknet.com/partners/EPIC/Documents/Calendar%20Instructions_FINAL.pdf

Reverse Referral

Reverse Referrals will be sent to their local DHS office. From there the case worker will look up their case ID #. If the case ID # shows they are receiving TANF, the customer will not qualify to apply for EPIC.

All EPIC customers must be receiving SNAP and not TANF.

Request for Exemption

If you have a customer who has some type of medical issue that they believe makes them exempt. Refer the customer back to their local DHS office for a "Request for Exemption".

Only DHS can determine if a customer is qualified for an exemption.

Q&A

Answered questions from CBO on different EPIC topics.

Presentation

Criminal Records Relief provided by Beth Johnson, Director of Legal Programs at Cabrini Green Legal Aid.

The Presentation is a separate webinar that will be posted on:

<https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>