

CBO Weekly Webinar 8-17-2016

### **Agenda Update**

We will be transitioning away from technical assistance, there will still be TA provided with the new updates, but we are going to focus more on progress of the CBOs. The progress report section of the webinars will not be recorded.

### **Reversed Referral for Decentralized Office**

Customers now need to be referred to their local office, not 59<sup>th</sup> street or any of the POD offices. You can find the Office PODs and Feeders here:

<https://www.illinoisworknet.com/partners/EPIC/EPICRestrictedDocuments/Pods%20and%20Feeders.pdf>

Customer's house hold cannot receive TANIF in order to participate in EPIC.

### **Decentralization Process**

Training will continue throughout the month in Chicago for the new decentralization process.