

Below is a summary of the CBO webinar. You can watch the full recording of any CBO weekly TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

## Agenda

- **Enrolled Dashboard**
  - The following row needs resolved before next Wednesday, August 2, 2017.
    - Referral Pending - 2151 Past Due - **Do NOT remove appointment dates unless you are adding a new appointment right after.**
    - Referral Accepted & Enrollment Started - Enrollment Required **(20)**
      - A Safe Have (3)
      - Albany Park (1)
      - Asian Human Services (1)
      - Caps Roseland (2)
      - JARC (1)
      - Lessie Bates (5)
      - OAI (1)
      - Phalanx Family Services (2)
      - Two Rivers (4)
    - CBO Needs to Upload – Past Due **(47)**
      - Albany Park (4)
      - SER (2)
      - CAPS Cottage Grove (1)
      - JARC (2)
      - National Able (1)
      - Springfield Urban League (3)
      - **Tri County Peoria (34)**
    - Completion Status - Completion Documentation Needs Uploaded **(35)**
      - CAPs Roseland (2)
      - JARC (3)
      - Lessie Bates (1)
      - North Lawndale (20)
      - National Able (2)
      - OAI (1)
      - Phalanx (1)
      - Springfield Urban League (2)
      - Cara (1)
      - Tri County Peoria (2)
    - DHS Indicated SNAP Ineligible - CBO Action Required **(34)**
      - Safe Haven (1)
      - Phalanx (2)

- North Lawndale (1)
  - National Able (18)
  - Leslie Bates (2)
  - Instituto (2)
  - CAPs Roseland (1)
  - CAPs Cottage Grove (4)
  - Catholic Charities (1)
  - Albany Park (2)
- **Updates**
  - We have updated the Conciliation Process document.
  - DHS can now add contacts from the customers local (feeder) office to the progress page.
- **Technical Assistance Tool**
  - The TA tool has been completed and state staff will begin training next week. We will be notifying CBOs of their technical assistances site visits in the near future.
- **DGR**
  - Tammy covered what areas need completed and how they need completed in the webinar.
- **Grant Modification Process**
  - Today, July 19<sup>th</sup> is the last day to place any cash requests prior to the shutdown of the system for the next couple of weeks to allow the rollover process. (about 2 weeks)
  - July 20<sup>th</sup> is the last day to submit costs.
- **Success Stories**
  - We really need DHS and CBOs to start submitting success stories that they are aware of so we can help get the word out about the benefits of EPIC.
  - Please upload all of your EPIC success stories here:  
<http://www.illinoisworknet.com/WIOA/success/Pages/Success-Story-Guide.aspx>
  - Instructions for helping your customer write a success story:  
<https://www.illinoisworknet.com/DownloadPrint/Guide%20for%20writing%20your%20success%20story.pdf>
  - Instructions for Providers writing their customer's success story:  
<https://www.illinoisworknet.com/DownloadPrint/Guide%20for%20writing%20a%20customers%20success%20story.pdf>
  - Contact [epic@illinoisworknet.com](mailto:epic@illinoisworknet.com) with any questions.