Below is a summary of the CBO webinar. You can watch the full recording of any CBO weekly TA webinar here: https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx

Agenda

- **Enrolled Dashboard**
  - The following row needs resolved before next Wednesday, June 21, 2017.
    - Referral Pending - 2151 Past Due (21)
      - CAPs Cottage Grove (15)
      - CAPs Roseland (1)
      - Lessie Bates (1)
      - North Lawndale (4)
    - Referral Accepted & Enrollment Started - Enrollment Required (28)
      - A Safe Have (1)
      - Albany Park (5)
      - SER (1)
      - CAPs Cottage Grove (1)
      - Inspiration Corp (3)
      - JARC (6)
      - National Able (8)
      - SUL (1)
      - Two rivers (2)
    - CBO needs to upload – Past Due (260)
      - Safe Haven (7)
      - Albany Park (1)
      - Asian Human Service (13)
      - Catholic Charities (7)
      - CAPs Cottage (71)
      - JARC (1)
      - North Lawndale (6)
      - Rock River (66)
      - Springfield Urban (22)
      - Tri County Peoria (34)
      - Tri County Bloomington (28)
    - Completion Status - Completion Documentation Needs Uploaded (48)
      - Asian Human Services (3)
      - SER (3)
      - CAPs Cottage (15)
      - Instituto (8)
      - JARC (2)
      - Lessie Bates (1)
      - National Able (2)
• OAI (6)
• Phalanx (2)
• Rock River (3)
• Springfield Urban League (1)
• Tri County Peoria (2)
  ▪ DHS Indicated SNAP Ineligible - CBO Action Required (173)
    • Safe Haven (14)
    • Albany Park (1)
    • Asian Human Services (1)
    • Catholic Charities (10)
    • SER (6)
    • CAPs Cottage (40)
    • Inspiration Corp (1)
    • Instituto for Latino Progress (3)
    • JARC (2)
    • Man-Tra-Con (1)
    • National Able (17)
    • North Lawndale (20)
    • Phalanx (8)
    • Rock River (45)

• ISTEP
  o Benchmarks are determined based on what is input into the customer ISTEP. It is very important that CBOs are keeping their customer ISTEP current.

• Updates
  o Staffing Report –
    ▪ We have included a Customer Export
    ▪ Case Notes has been added as a header to the case notes page
    ▪ Signed 4334 are automatically added to the customer progress page
  o Eligibility Status Bar
    ▪ Updated the color of the bar to yellow for the exempt customer.
  o Payroll Management
    ▪ Only Super Admin Staff now have access to this.
  o Payroll
    ▪ You can now export Payroll Reports and see all of your uploaded payrolls
  o Customer Export
    ▪ New columns have been added:
      • DHS Assigned Training Program
      • DHS Assigned Training Program Date
      • Enrollment Status
      • CBO Program Assignment