

## EPIC CBO TA Webinar 6/7/17

Below is a summary of the CBO webinar. You can watch the full recording of any CBO weekly TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

### Agenda

- **Enrolled Dashboard**
  - The following row needs resolved before next Wednesday, June 21, 2017.
    - Referral Pending - 2151 Past Due **(21)**
      - CAPs Cottage Grove (15)
      - CAPs Roseland (1)
      - Lessie Bates (1)
      - North Lawndale (4)
    - Referral Accepted & Enrollment Started - Enrollment Required **(28)**
      - A Safe Have (1)
      - Albany Park (5)
      - SER (1)
      - CAPs Cottage Grove (1)
      - Inspiration Corp (3)
      - JARC (6)
      - National Able (8)
      - SUL (1)
      - Two rivers (2)
    - CBO needs to upload – Past Due **(260)**
      - Safe Haven (7)
      - Albany Park (1)
      - Asian Human Service (13)
      - Catholic Charities (7)
      - CAPs Cottage (71)
      - JARC (1)
      - North Lawndale (6)
      - Rock River (66)
      - Springfield Urban (22)
      - Tri County Peoria (34)
      - Tri County Bloomington (28)
    - Completion Status - Completion Documentation Needs Uploaded **(48)**
      - Asian Human Services (3)
      - SER (3)
      - CAPs Cottage (15)
      - Instituto (8)
      - JARC (2)
      - Lessie Bates (1)
      - National Able (2)

- OAI (6)
  - Phalanx (2)
  - Rock River (3)
  - Springfield Urban League (1)
  - Tri County Peoria (2)
  - DHS Indicated SNAP Ineligible - CBO Action Required **(173)**
    - Safe Haven (14)
    - Albany Park (1)
    - Asian Human Services (1)
    - Catholic Charities (10)
    - SER (6)
    - CAPs Cottage (40)
    - Inspiration Corp (1)
    - Instituto for Latino Progress (3)
    - JARC (2)
    - Man-Tra-Con (1)
    - National Able (17)
    - North Lawndale (20)
    - Phalanx (8)
    - Rock River (45)
- **ISTEP**
  - Benchmarks are determined based on what is input into the customer ISTEP. It is very important that CBOs are keeping their customer ISTEP current.
- **Updates**
  - Staffing Report –
    - We have included a Customer Export
    - Case Notes has been added as a header to the case notes page
    - Signed 4334 are automatically added to the customer progress page
  - Eligibility Status Bar
    - Updated the color of the bar to yellow for the exempt customer.
  - Payroll Management
    - Only Super Admin Staff now have access to this.
  - Payroll
    - You can now export Payroll Reports and see all of your uploaded payrolls
  - Customer Export
    - New columns have been added:
      - DHS Assigned Training Program
      - DHS Assigned Training Program Date
      - Enrollment Status
      - CBO Program Assignment