EPIC CBO TA Webinar 6/21/17

Below is a summary of the CBO webinar. You can watch the full recording of any CBO weekly TA webinar here: https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx

Agenda

- **Enrolled Dashboard**
  - The following row needs resolved before next Wednesday, July 5, 2017.
    - Referral Pending - 2151 Past Due **(3)**
      - Rock River (2)
      - Springfield Urban League (1)
    - Referral Accepted & Enrollment Started - Enrollment Required **(28)**
      - A Safe Have (3)
      - Albany Park (1)
      - Inspiration Corp (1)
      - JARC (4)
      - National Able (9)
      - Lessie Bates (5)
      - North Lawndale (5)
    - CBO needs to upload – Past Due **(72)**
      - Albany Park (5)
      - Asian Human Service (1)
      - Catholic Charities (1)
      - Inspiration Corp. (1)
      - Lessie Bates (1)
      - Springfield Urban League (1)
      - Tri County Peoria (34)
      - Tri County Bloomington (28)
    - Completion Status - Completion Documentation Needs Uploaded **(40)**
      - A Safe Haven (1)
      - Asian Human Services (3)
      - Catholic Charities (1)
      - Inspiration Corp. (1)
      - SER (3)
      - Instituto (12)
      - JARC (2)
      - National Able (2)
      - OAI (6)
      - Phalanx (2)
      - Rock River (4)
      - Springfield Urban League (1)
      - Tri County Peoria (2)

- DHS Indicated SNAP Ineligible - CBO Action Required **(113)**
    - Safe Haven (1)
    - Albany Park (3)
    - Asian Human Services (1)
    - Catholic Charities (10)
    - SER (7)
    - Inspiration Corp (1)
    - Instituto for Latino Progress (1)
    - JARC (3)
    - National Able (20)
    - North Lawndale (21)
    - Rock River (45)
- **Customer who are not yet marked as enrolled**
    - Customers who have not been enrolled on the progress page by the CBO should not:
        - Have any 2151A's
        - Be exited for any reason unless specified by Olivia or Dee
- **CBO Intake Appointments**
    - All CBOs need to have appointments scheduled in the online EPIC system through September.
- **Success Stories**
    - Please upload any success stories for your EPIC Customer by going here: https://www.illinoisworknet.com/WIOA/success/Pages/Success-Story-Guide.aspx
    - You can also email your success stories to epic@illinoisworknet.com
- **EPIC Monitoring**
    - Fiscal monitors will be reaching out to the primary contacts of each CBO location this month to set up site visits for July, August, and September.
    - We anticipate that we will begin our Technical Assistance Visits around the middle of July. We will continue to keep you updated on those dates.
- **Grant Agreement Updates**
    - This will be a two-year grant. We will be modifying grant's in July and reviewing budgets and making increases in budgets where needed.
    - If you have any updates you need to make or any questions please contact Tammy Stone with DCEO at tammy.stone@illinois.gov
- **Mini IOER Demonstration**
    - IOER is a subsite of Illinois workNet that allows user to share and find a multitude of resources. IOER gives users the ability to compile resources in various ways to share. Users can like, rate, comment on and follow resources. IOER offers easy-to-use, no-cost, immediate online access to education and career resources and tools for individuals, schools, and organizations.