

EPIC CBO Technical Assistance Webinar 4-11-18 3PM

Agenda

Below is a summary of the CBO webinar. You can watch the full recording of any CBO TA webinar here: <https://www.illinoisworknet.com/partners/EPIC/Pages/ArchivedTraining.aspx>

Enrolled Dashboard:

CBOs who have customers in any of the following rows must have them resolved and out of the rows by 4/25/2018:

2151 Past Due

CBO Needs to Upload - Past Due

Completion Status - Completion Documentation Needs Uploaded

DHS Indicated SNAP Ineligible - CBO Action Required

Agency as of 2 AM 4-11-18	2151 past due	Enrollment required	2151A past due	Minimal progress	No Progress	Situation Worse	Completion Status	SNAP Ineligible	Packets started/ready/done
A Safe Haven				1					
Albany Park Community Center							1	2	
Asian Human Services			4				2		
CARA					1				
Catholic Charities							1		
Central State SER							1		
CAPS - CG									
CAPS – Rose			14				1		
Homework Hangout									
Inspiration Corporation			2						
Instituto for Latino Progress			1	1	1				
Jane Addams Resource Corporation			1				1		
Lessie Bates Davis Neighborhood House				4				2	

Man-Tra-Con Corporation									
National Able Network							1	2	
North Lawndale Employment Network	1		9					1	
OAI, Inc.					3				
Phalanx Family Services									
Rock River Training Corp.,			16				13	3	
Southland Health Care Forum			1				3	1	
Springfield Urban League			12		1		2	4	
Tri-County Urban League					2		1		
Two Rivers Regional Council									

Just a reminder that you are able to uncheck customers who no longer need a staffing packet.

EPIC Updates

- Agency page - the agency page has been updated to show some new things. To access the page, click the details in the far-right column.

Exempt after Re-engagement

- DHS will be marking customers as Exempt after Re-engagement in some situations. We have updated the directions for the progress page. The CBO will need to complete customers. They will show in the line stating DHS has updated eligibility - CBO action required.

Outreach Plans

- if you have not already submitted your outreach plan to Tammy, please do so by April 18, 2018 or contact Tammy for an extension.

In-Person Events

- April 25th for southern regions at Illinois workNet offices
- May 4th at CARA for the Cook County agencies.