Agenda:

- **Dashboard**
  - Covered the following areas in the dashboard. If you have customers in this section work to move them out into either a red or green section.
    - Referral Pending – Need 2151
    - Referral Pending – 2151 Past Due
    - Referral Accepted & Enrollment Started – Enrollment Required
    - CBO needs to upload – Past Due o No Progress
    - Exited Status – Completion Documentation Needs Uploaded

- **Update DHS Primary Contacts**
  - Be sure to keep your contacts updated, if information changes or needs to be added be sure to email epic@illinoisworknet.com

- **DHS Orientation Process**
  - Walk through of the orientation process customers go through before being assigned to a CBO.