

Agenda:

- Dashboard
 - Covered the following areas in the dashboard. If you have customers in this section work to move them out into either a red or green section.
 - Referral Pending – Need 2151
 - Referral Pending – 2151 Past Due
 - Referral Accepted & Enrollment Started – Enrollment Required
 - CBO needs to upload – Past Due o No Progress
 - Exited Status – Completion Documentation Needs Uploaded
- Update DHS Primary Contacts
 - Be sure to keep your contacts updated, if information changes or needs to be added be sure to email epic@illinoisworknet.com
- DHS Orientation Process
 - Walk through of the orientation process customers go through before being assigned to a CBO.