

IWDS 2.0 Release Notes

Illinois Workforce Development System | Release Date: September 24, 2026

Below are recent IWDS 2.0 updates and information about upcoming support. Please share these with the appropriate staff in your local area. OET is working with the IWDS 2.0 team to make system updates easier to find on the **IWDS 2.0 Training and Transition** page.

Documents and Exports

- Career Planners, Super Users, Frontline Support staff, and Data Stewards can now change the document type of an uploaded file without downloading and uploading it again. Changing the type does not affect the document's review or approval status.
- Customer and application exports now include columns added through the column menu. Exports are limited to 100 records to help protect customer data.

Intake Progress Indicators (“Green Bubbles”)

- The intake phase bar and progress bubbles now display correctly:
 - “Enrolled in Service” turns green when the step is complete.
 - Eligibility Certification bubbles show as complete once all required steps are finished.
 - Progress displays correctly for co-enrolled youth whose youth program was later inactivated.

Eligibility, Applications, and Assessments

- The Dislocated Worker question about receiving and exhausting unemployment benefits now appears as one question: “Is the customer receiving UI benefits and likely to run out of their UI benefits?” Follow-up questions about substantial layoffs and facility closures also appear as expected.
- Assessments from the past 12 months can now be used to establish basic skills deficiency, consistent with state policy. The system previously used a six-month window.
- Selecting “Previously in foster care” no longer establishes low-income eligibility on its own.
- Changing the answer to “Sex assigned at birth” no longer causes an error, and the Review page now displays the answer rather than a number.
- Employer ZIP code validation on the Employment page has been corrected.
- An issue that prevented certain pre-screening records from being updated has been resolved.

Career Plans and Follow-Up for Customers Migrated from IWDS 1.0

- When a migrated service has more than one episode, the Career Plan now shows the service as open if any episode remains open.
- Career Plan recommendations now appear on new applications for returning customers who have a follow-up service and have completed certification.

- Recording a follow-up contact now updates the existing record. Previously, it could create a duplicate record that hid wages in the Exit Summary. The team is correcting previously affected records; **staff do not need to take action.**

Training Providers

- When notifications are turned on, program contacts receive a weekly email on Monday mornings identifying the number of programs that will expire within 90 days.
- A warning now appears when someone tries to end a location tied to an active training program. Users can proceed after acknowledging the warning.
- Providers cannot edit training program begin and end dates once set. If a date needs to be corrected, the provider should contact their ETPL Coordinator.
- Issues that prevented some active programs, including Mentor Agile and certain Harper College programs, from appearing in the public Eligible Training Provider List (ETPL) search have been corrected.

User Access

- Account Managers can now add new users and grant IWDS permissions to existing users without waiting for approval through a central queue. Each access grant is logged. A Quick Start Guide is being developed.
- People without active IWDS access now see instructions at login directing them to contact their local workforce office to request permissions. The previous sign-up path has been retired.

Reports

- The new Active Trade (TAA) Participants report is available in the Reports menu to users with the following roles: Report Only, Frontline Support, Career Planner, Super User, Data Steward, Provider Management, and Grant Management.
- Report wording has been updated based on user acceptance testing feedback. “Active” has been added to the Active Participants report title and description, and Participant History column headings now specify “Service Start Date” and “Service End Date.”
- ETPL program-year reporting now includes all programs active during the year, along with programs that have ICCB or All Student Outcomes data. This supports federal reporting; **no action is needed from providers or staff.**
- Watch the video on accessing reports in IWDS 2.0 to learn where to find the reports currently available in the system. More reports will be added as they are ready.

Additional Cleanup

- The team is cleaning up duplicate system-generated case notes. **Staff do not need to report these duplicates.**