



Role Permissions Summary

IWDS 2.0 TECHNICAL REFERENCE DOCUMENTS



Purpose

This document lists, role by role, only the permissions each IWDS 2.0 role is granted. It is a condensed companion to the Full Role & Permission Matrix, which also shows what each role does not have.

Audience

Designed for IWDS Account Managers and system administrators who need a quick, per-role reference of granted access.

Account Manager

Tier: Local Administration

Controls user access and role assignments across the system. Approves new user registrations, assigns and updates roles, and manages security settings. Often paired with Super User or Data Steward.

Permission	Description	Scope
SECURITY & USER ADMINISTRATION		
Manage registrants <i>registration-admin-manage-registrants</i>	Allows a user to approve or deny new users.	None
Create user <i>security-admin-user-create</i>	Allows a user to create a new user in the system.	SecurityAdmin
View user <i>security-admin-user-read</i>	Allows a user to read the list of available system users.	SecurityAdmin
Update user <i>security-admin-user-update</i>	Allows a user to update a user's status in the system.	SecurityAdmin
Delete user <i>security-admin-user-delete</i>	Allows a user to delete a user in the system.	SecurityAdmin
View role <i>security-admin-role-read</i>	Allows a user to read the list of available system roles.	SecurityAdmin
Assign users to role <i>security-admin-role-modify-assigned-users</i>	Allows a user to assign users to roles.	SecurityRoleAssignment
Impersonate users <i>security-admin-impersonation</i>	Allows a user to impersonate another user's security settings.	SecurityAdmin
Security admin tools <i>security-management-tools</i>	Allows a user to access the Security Management section.	None

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Auditor

Tier: Reports & Monitoring

Provides full read-only visibility across the system for monitoring and compliance purposes: customer, application, service, grant, and provider data, plus uploaded documents and logs. Cannot modify any records.

Permission	Description	Scope
APPLICATION MANAGEMENT		
List applications <i>application-browse</i>	Allows a user to read application records.	LwiaWithOfficeNarrowing
ASSESSMENT		
View assessment <i>assessment-browse</i>	Allows a user to read an assessment.	LwiaWithOfficeNarrowing
TRAINING & EDUCATION (TEA) ASSESSMENT		
View TEA assessment <i>teaassessment-browse</i>	Allows a user to view Training and Education Assessments.	LwiaWithOfficeNarrowing
CAREER PLAN		
View career plan <i>career-plan-browse</i>	Allows a user to read a career plan.	LwiaWithOfficeNarrowing
CASE NOTES		
List case notes <i>case-notes-browse</i>	Allows a user to see the case notes link under Participant summary tools in the customer profile.	None
View all case notes <i>case-notes-browse-confidential</i>	Allows a user to view confidential case notes.	None
CASE NOTE ATTACHMENTS		
View case note attachment <i>case-note-attachment-view</i>	Allows a user to preview an attached file on a case note in an in-browser modal.	None
CUSTOMER MANAGEMENT		
List customers <i>customer-browse</i>	Allows a user to access and search the customer list, set columns, and open a customer's profile.	LwiaWithOfficeNarrowing
List customer logs <i>customer-log-browse</i>	Allows a user to view the Logs link and search the Logs page.	LwiaWithOfficeNarrowing
PRE-RECORD INTAKE		
List pre-record intakes <i>pre-record-intake-browse</i>	Allows a user to access and search the pre-record-intake list under Customers.	None
REFERRALS		
List referrals <i>referral-browse</i>	Allows a user to see the referrals link and search the referrals page.	LwiaWithOfficeNarrowing
RESUMES		
List resumes <i>resume-browse</i>	Allows a user to view the Resumes link and search the Resumes page.	LwiaWithOfficeNarrowing
SELF-SERVICE		
List self-services <i>self-service-browse</i>	Allows a user to see and search self-services.	None

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Permission	Description	Scope
UPLOADS		
List uploads <i>upload-browse</i>	Allows a user to view and search the Uploads page.	LwiaWithOfficeNarrowing
View upload <i>upload-view</i>	Allows a user to preview an uploaded document in an in-browser modal.	LwiaWithOfficeNarrowing
NEGOTIATED GOALS		
View goal <i>goal-read</i>	Allows a user to access the negotiated goals screen.	Lwia
GRANT MANAGEMENT		
Grant management tools <i>grant-management-browse</i>	Allows a user to access the Grant Management section under Management Tools.	Lwia
ENTITY & PROVIDER MANAGEMENT		
Entity management tools <i>entity-management-browse</i>	Allows a user to access the Entity Management section under Management Tools.	Lwia
ETPL admin tools <i>etpl-browse</i>	Allows a user to access the ETPL section under Management tools.	None
ETPL review tools <i>etpl-review</i>	Allows a user to access the Eligible Training Program Review section under Management Tools.	None
Manage provider relationships <i>provider-relationship-browse</i>	Allows a user to access the Manage Provider Relationships section under Management Tools.	Lwia
SECURITY & USER ADMINISTRATION		
View user <i>security-admin-user-read</i>	Allows a user to read the list of available system users.	SecurityAdmin
View role <i>security-admin-role-read</i>	Allows a user to read the list of available system roles.	SecurityAdmin
View permission <i>security-admin-permission-read</i>	Allows a user to read the permission list.	SecurityAdmin
View security audit log <i>security-admin-audit-read</i>	Allows a user to read the security audit log.	SecurityAdmin

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Career Planner

Tier: Service & Support

Full case management access. Creates and maintains customer profiles, applications, assessments, enrollments, case notes, career plans, services, and outcomes.

Permission	Description	Scope
APPLICATION MANAGEMENT		
List applications <i>application-browse</i>	Allows a user to read application records.	LwiaWithOfficeNarrowing
Certify application <i>application-certify</i>	Allows a user to certify an application.	LwiaWithOfficeNarrowing
Close application <i>application-close</i>	Allows a user to close an application.	None
Create application <i>application-create</i>	Allows a user to create an application.	None
Application Intake <i>application-intake</i>	Start Intake button on Program Summary Open Items tab; modal Confirm gated on same key.	None
Reopen application <i>application-reopen</i>	Allows a user to reopen an application.	None
Update application <i>application-update</i>	Allows a user to update application data.	LwiaWithOfficeNarrowing
ASSESSMENT		
View assessment <i>assessment-browse</i>	Allows a user to read an assessment.	LwiaWithOfficeNarrowing
Create assessment <i>assessment-create</i>	Allows a user to create an assessment.	LwiaWithOfficeNarrowing
Update assessment <i>assessment-update</i>	Allows a user to update an assessment.	LwiaWithOfficeNarrowing
TRAINING & EDUCATION (TEA) ASSESSMENT		
View TEA assessment <i>teaassessment-browse</i>	Allows a user to view Training and Education Assessments.	LwiaWithOfficeNarrowing
Create TEA assessment <i>teaassessment-create</i>	Allows a user to create Training and Education Assessments.	LwiaWithOfficeNarrowing
Update TEA assessment <i>teaassessment-update</i>	Allows a user to update Training and Education Assessments.	LwiaWithOfficeNarrowing
CAREER PLAN		
View career plan <i>career-plan-browse</i>	Allows a user to read a career plan.	LwiaWithOfficeNarrowing
Create career plan <i>career-plan-create</i>	Allows a user to create a career plan.	None
Delete career plan <i>career-plan-delete</i>	Allows a user to delete a career plan.	None
Update career plan <i>career-plan-update</i>	Allows a user to update a career plan.	LwiaWithOfficeNarrowing
CASE NOTES		

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Permission	Description	Scope
List case notes <i>case-notes-browse</i>	Allows a user to see the case notes link under Participant summary tools in the customer profile.	None
View all case notes <i>case-notes-browse-confidential</i>	Allows a user to view confidential case notes.	None
Create case note <i>case-notes-create</i>	Allows a user to create case notes.	None
Delete case note <i>case-notes-delete</i>	Allows a user to delete case notes.	None
Update case note <i>case-notes-update</i>	Allows a user to update case notes.	None
CASE NOTE ATTACHMENTS		
View case note attachment <i>case-note-attachment-view</i>	Allows a user to preview an attached file on a case note in an in-browser modal.	None
CUSTOMER MANAGEMENT		
List customers <i>customer-browse</i>	Allows a user to access and search the customer list, set columns, and open a customer's profile.	LwiaWithOfficeNarrowing
Create customer <i>customer-create</i>	Allows a user to create a customer.	Lwia
Update customer <i>customer-update</i>	Allows a user to update customer details.	LwiaWithOfficeNarrowing
Update customer characteristics <i>customer-characteristic-update</i>	Allows a user (typically a Career Planner) to update Customer Characteristic cards on the In-Program Updates page.	LwiaWithOfficeNarrowing
List customer logs <i>customer-log-browse</i>	Allows a user to view the Logs link and search the Logs page.	LwiaWithOfficeNarrowing
PRE-RECORD INTAKE		
List pre-record intakes <i>pre-record-intake-browse</i>	Allows a user to access and search the pre-record-intake list under Customers.	None
REFERRALS		
List referrals <i>referral-browse</i>	Allows a user to see the referrals link and search the referrals page.	LwiaWithOfficeNarrowing
Create referral <i>referral-create</i>	Allows a user to create a referral.	LwiaWithOfficeNarrowing
Update referral <i>referral-update</i>	Allows a user to update a referral.	LwiaWithOfficeNarrowing
RESUMES		
List resumes <i>resume-browse</i>	Allows a user to view the Resumes link and search the Resumes page.	LwiaWithOfficeNarrowing
Upload resume <i>resume-create</i>	Allows a user to add a file to the Resumes page.	LwiaWithOfficeNarrowing
SELF-SERVICE		
List self-services <i>self-service-browse</i>	Allows a user to see and search self-services.	None
Create self-service <i>self-service-create</i>	Allows a user to create self-services and information-only services.	None
SERVICE COLLECTIONS		

Permission	Description	Scope
Create service <i>service-collection-create</i>	Allows a user to create a service.	None
Update service <i>service-collection-update</i>	Allows a user to update a service.	None
UPLOADS		
List uploads <i>upload-browse</i>	Allows a user to view and search the Uploads page.	LwiaWithOfficeNarrowing
Upload file <i>upload-create</i>	Allows a user to add a file to the Uploads page.	LwiaWithOfficeNarrowing
View upload <i>upload-view</i>	Allows a user to preview an uploaded document in an in-browser modal.	LwiaWithOfficeNarrowing
NEGOTIATED GOALS		
Update goal <i>goal-update</i>	Allows a user to upload and export negotiated goals.	Lwia

Data Steward

Tier: Local Administration

Maintains data integrity and quality across the system. Edits restricted or sensitive fields, corrects historical and post-exit data, and resolves data quality issues. Highest security level for maintaining and correcting case management data within a location.

Permission	Description	Scope
APPLICATION MANAGEMENT		
Approve 5% enrollment window <i>application-5percent-approve</i>	Approve/deny 5% enrollment-window requests (Title I System Admin function; Data Steward function).	LwiaWithOfficeNarrowing
List applications <i>application-browse</i>	Allows a user to read application records.	LwiaWithOfficeNarrowing
Certify application <i>application-certify</i>	Allows a user to certify an application.	LwiaWithOfficeNarrowing
Close application <i>application-close</i>	Allows a user to close an application.	None
Create application <i>application-create</i>	Allows a user to create an application.	None
Delete application <i>application-delete</i>	Allows a user to delete an application.	None
Application Intake <i>application-intake</i>	Start Intake button on Program Summary Open Items tab; modal Confirm gated on same key.	None
Reopen application <i>application-reopen</i>	Allows a user to reopen an application.	None
Unlock certified application <i>application-unlock-certified</i>	Allows a user to unlock a certified application.	None
Update application <i>application-update</i>	Allows a user to update application data.	LwiaWithOfficeNarrowing
ASSESSMENT		
View assessment <i>assessment-browse</i>	Allows a user to read an assessment.	LwiaWithOfficeNarrowing
Create assessment <i>assessment-create</i>	Allows a user to create an assessment.	LwiaWithOfficeNarrowing
Delete assessment <i>assessment-delete</i>	Allows a user to delete assessment records.	LwiaWithOfficeNarrowing
Update assessment <i>assessment-update</i>	Allows a user to update an assessment.	LwiaWithOfficeNarrowing
TRAINING & EDUCATION (TEA) ASSESSMENT		
View TEA assessment <i>teaassessment-browse</i>	Allows a user to view Training and Education Assessments.	LwiaWithOfficeNarrowing
Create TEA assessment <i>teaassessment-create</i>	Allows a user to create Training and Education Assessments.	LwiaWithOfficeNarrowing
Update TEA assessment <i>teaassessment-update</i>	Allows a user to update Training and Education Assessments.	LwiaWithOfficeNarrowing

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Permission	Description	Scope
Delete TEA assessment <i>teaassessment-delete</i>	Allows a user to delete Training and Education Assessments.	LwiaWithOfficeNarrowing
CAREER PLAN		
View career plan <i>career-plan-browse</i>	Allows a user to read a career plan.	LwiaWithOfficeNarrowing
Create career plan <i>career-plan-create</i>	Allows a user to create a career plan.	None
Delete career plan <i>career-plan-delete</i>	Allows a user to delete a career plan.	None
Update career plan <i>career-plan-update</i>	Allows a user to update a career plan.	LwiaWithOfficeNarrowing
Edit system-generated career plan items <i>career-plan-system-generated-edit</i>	Allows editing of system-generated career plan items.	None
Override ITA review status <i>career-plan-ita-review-override</i>	Allows setting ITA Approved or ITA Denied on a service episode without waiting for the ISTS export. Intended for Data Steward correction of go-live gap ITA records.	None
CASE NOTES		
List case notes <i>case-notes-browse</i>	Allows a user to see the case notes link under Participant summary tools in the customer profile.	None
View all case notes <i>case-notes-browse-confidential</i>	Allows a user to view confidential case notes.	None
Create case note <i>case-notes-create</i>	Allows a user to create case notes.	None
Delete case note <i>case-notes-delete</i>	Allows a user to delete case notes.	None
Update case note <i>case-notes-update</i>	Allows a user to update case notes.	None
CASE NOTE ATTACHMENTS		
View case note attachment <i>case-note-attachment-view</i>	Allows a user to preview an attached file on a case note in an in-browser modal.	None
Download case note attachment <i>case-note-attachment-download</i>	Allows a user to download attached files on a case note.	None
Update case note attachment <i>case-note-attachment-update</i>	Allows a user to replace or edit an attached file on a case note.	None
Delete case note attachment <i>case-note-attachment-delete</i>	Allows a user to delete an attached file on a case note.	None
CUSTOMER MANAGEMENT		
List customers <i>customer-browse</i>	Allows a user to access and search the customer list, set columns, and open a customer's profile.	LwiaWithOfficeNarrowing
Create customer <i>customer-create</i>	Allows a user to create a customer.	Lwia
Update customer <i>customer-update</i>	Allows a user to update customer details.	LwiaWithOfficeNarrowing
Assign customer <i>customer-assign</i>	Allows a user to assign a customer.	None

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Permission	Description	Scope
Update customer characteristics <i>customer-characteristic-update</i>	Allows a user (typically a Career Planner) to update Customer Characteristic cards on the In-Program Updates page.	LwiaWithOfficeNarrowing
List customer logs <i>customer-log-browse</i>	Allows a user to view the Logs link and search the Logs page.	LwiaWithOfficeNarrowing
View customer SSN <i>customer-ssn-view</i>	Allows a user (Title I Data Steward) to view and edit the full customer SSN; without it the SSN is masked to the last four digits.	None
PRE-RECORD INTAKE		
List pre-record intakes <i>pre-record-intake-browse</i>	Allows a user to access and search the pre-record-intake list under Customers.	None
REFERRALS		
List referrals <i>referral-browse</i>	Allows a user to see the referrals link and search the referrals page.	LwiaWithOfficeNarrowing
Create referral <i>referral-create</i>	Allows a user to create a referral.	LwiaWithOfficeNarrowing
Update referral <i>referral-update</i>	Allows a user to update a referral.	LwiaWithOfficeNarrowing
RESUMES		
List resumes <i>resume-browse</i>	Allows a user to view the Resumes link and search the Resumes page.	LwiaWithOfficeNarrowing
Upload resume <i>resume-create</i>	Allows a user to add a file to the Resumes page.	LwiaWithOfficeNarrowing
SELF-SERVICE		
List self-services <i>self-service-browse</i>	Allows a user to see and search self-services.	None
Create self-service <i>self-service-create</i>	Allows a user to create self-services and information-only services.	None
Update self-service <i>self-service-update</i>	Allows a user to update self-services and information-only services.	None
Delete self-service <i>self-service-delete</i>	Allows a user to delete self-services and information-only services.	None
SERVICE COLLECTIONS		
Create service <i>service-collection-create</i>	Allows a user to create a service.	None
Update service <i>service-collection-update</i>	Allows a user to update a service.	None
UPLOADS		
List uploads <i>upload-browse</i>	Allows a user to view and search the Uploads page.	LwiaWithOfficeNarrowing
Upload file <i>upload-create</i>	Allows a user to add a file to the Uploads page.	LwiaWithOfficeNarrowing
View upload <i>upload-view</i>	Allows a user to preview an uploaded document in an in-browser modal.	LwiaWithOfficeNarrowing
Download upload <i>upload-download</i>	Allows a user to download documents on the Uploads page.	LwiaWithOfficeNarrowing
Update upload <i>upload-update</i>	Allows a user to modify an uploaded document.	LwiaWithOfficeNarrowing

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Permission	Description	Scope
Delete upload <i>upload-delete</i>	Allows a user to delete an uploaded document.	LwiaWithOfficeNarrowing
NEGOTIATED GOALS		
View goal <i>goal-read</i>	Allows a user to access the negotiated goals screen.	Lwia
Update goal <i>goal-update</i>	Allows a user to upload and export negotiated goals.	Lwia
GRANT MANAGEMENT		
Grant management tools <i>grant-management-browse</i>	Allows a user to access the Grant Management section under Management Tools.	Lwia
ENTITY & PROVIDER MANAGEMENT		
ETPL admin tools <i>etpl-browse</i>	Allows a user to access the ETPL section under Management tools.	None
ETPL review tools <i>etpl-review</i>	Allows a user to access the Eligible Training Program Review section under Management Tools.	None
Manage provider relationships <i>provider-relationship-browse</i>	Allows a user to access the Manage Provider Relationships section under Management Tools.	Lwia
SECURITY & USER ADMINISTRATION		
View user <i>security-admin-user-read</i>	Allows a user to read the list of available system users.	SecurityAdmin
Impersonate users <i>security-admin-impersonation</i>	Allows a user to impersonate another user's security settings.	SecurityAdmin

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Front Line Support

Tier: Service & Support

View/create users, basic customer information, intake, and information-only services. Cannot enroll customers or view confidential information, such as service details or confidential case notes.

Permission	Description	Scope
APPLICATION MANAGEMENT		
List applications <i>application-browse</i>	Allows a user to read application records.	LwiaWithOfficeNarrowing
Certify application <i>application-certify</i>	Allows a user to certify an application.	LwiaWithOfficeNarrowing
Create application <i>application-create</i>	Allows a user to create an application.	None
Application Intake <i>application-intake</i>	Start Intake button on Program Summary Open Items tab; modal Confirm gated on same key.	None
Reopen application <i>application-reopen</i>	Allows a user to reopen an application.	None
Update application <i>application-update</i>	Allows a user to update application data.	LwiaWithOfficeNarrowing
ASSESSMENT		
Create assessment <i>assessment-create</i>	Allows a user to create an assessment.	LwiaWithOfficeNarrowing
CAREER PLAN		
View career plan <i>career-plan-browse</i>	Allows a user to read a career plan.	LwiaWithOfficeNarrowing
CASE NOTES		
List case notes <i>case-notes-browse</i>	Allows a user to see the case notes link under Participant summary tools in the customer profile.	None
Create case note <i>case-notes-create</i>	Allows a user to create case notes.	None
CUSTOMER MANAGEMENT		
List customers <i>customer-browse</i>	Allows a user to access and search the customer list, set columns, and open a customer's profile.	LwiaWithOfficeNarrowing
Create customer <i>customer-create</i>	Allows a user to create a customer.	Lwia
Update customer <i>customer-update</i>	Allows a user to update customer details.	LwiaWithOfficeNarrowing
Assign customer <i>customer-assign</i>	Allows a user to assign a customer.	None
PRE-RECORD INTAKE		
List pre-record intakes <i>pre-record-intake-browse</i>	Allows a user to access and search the pre-record-intake list under Customers.	None
REFERRALS		
Create referral <i>referral-create</i>	Allows a user to create a referral.	LwiaWithOfficeNarrowing
Update referral	Allows a user to update a referral.	LwiaWithOfficeNarrowing

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Permission	Description	Scope
<i>referral-update</i>		
RESUMES		
List resumes <i>resume-browse</i>	Allows a user to view the Resumes link and search the Resumes page.	LwiaWithOfficeNarrowing
Upload resume <i>resume-create</i>	Allows a user to add a file to the Resumes page.	LwiaWithOfficeNarrowing
SELF-SERVICE		
List self-services <i>self-service-browse</i>	Allows a user to see and search self-services.	None
Create self-service <i>self-service-create</i>	Allows a user to create self-services and information-only services.	None
UPLOADS		
List uploads <i>upload-browse</i>	Allows a user to view and search the Uploads page.	LwiaWithOfficeNarrowing
Upload file <i>upload-create</i>	Allows a user to add a file to the Uploads page.	LwiaWithOfficeNarrowing

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Grant Administration

Tier: Provider & Grant Roles

Full access to grant records, funding sources, and grant-level administrative functions. Does not include direct customer case management.

Permission	Description	Scope
GRANT MANAGEMENT		
Grant management tools <i>grant-management-browse</i>	Allows a user to access the Grant Management section under Management Tools.	Lwia
Create grant <i>grant-management-create</i>	Allows a user to add a grant in Grant Management.	Lwia
Update grant <i>grant-management-update</i>	Allows a user to update a grant in Grant Management.	Lwia

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Provider Management

Tier: Provider & Grant Roles

System steward for provider organization records, relationships, and ETPL information: provider profiles, certifications, and program affiliations. Does not include direct customer case management.

Permission	Description	Scope
ENTITY & PROVIDER MANAGEMENT		
Entity management tools <i>entity-management-browse</i>	Allows a user to access the Entity Management section under Management Tools.	Lwia
Update provider <i>entity-management-update</i>	Allows a user to update the name and information of a provider.	Lwia
ETPL admin tools <i>etpl-browse</i>	Allows a user to access the ETPL section under Management tools.	None
ETPL review tools <i>etpl-review</i>	Allows a user to access the Eligible Training Program Review section under Management Tools.	None
Manage provider relationships <i>provider-relationship-browse</i>	Allows a user to access the Manage Provider Relationships section under Management Tools.	Lwia
Assign ITA training provider user <i>provider-ita-user-assign</i>	Can set the 'ITA Training Provider User' checkbox for another contact.	None
View provider document <i>provider-document-view</i>	Allows a user to preview a document on the provider Documents tab in an in-browser modal.	Lwia, Etpl
Download provider document <i>provider-document-download</i>	Allows a user to download a document from the provider Documents tab.	Lwia, Etpl
Add provider document <i>provider-document-create</i>	Allows a user to upload a new document from the provider Documents tab (Add File).	Lwia, Etpl
Update training program <i>training-program-update</i>	Allows a user to update the Training Program details.	Lwia, Etpl

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Reports Only

Tier: Reports & Monitoring

Read-only access to dashboards and high-level reporting data. No access to individual records; home page, dashboard, and report links only.

Permission	Description	Scope
REPORTS		
View reports report-browse	Allows a user to access the reports section.	Lwia

Super User

Tier: Local Administration

Broad operational access across functions and complex cases. Create, edit, run all reports, and access most tools. Has case management access and can assign customers.

Permission	Description	Scope
APPLICATION MANAGEMENT		
List applications <i>application-browse</i>	Allows a user to read application records.	LwiaWithOfficeNarrowing
Certify application <i>application-certify</i>	Allows a user to certify an application.	LwiaWithOfficeNarrowing
Close application <i>application-close</i>	Allows a user to close an application.	None
Create application <i>application-create</i>	Allows a user to create an application.	None
Application Intake <i>application-intake</i>	Start Intake button on Program Summary Open Items tab; modal Confirm gated on same key.	None
Reopen application <i>application-reopen</i>	Allows a user to reopen an application.	None
Unlock certified application <i>application-unlock-certified</i>	Allows a user to unlock a certified application.	None
Update application <i>application-update</i>	Allows a user to update application data.	LwiaWithOfficeNarrowing
ASSESSMENT		
View assessment <i>assessment-browse</i>	Allows a user to read an assessment.	LwiaWithOfficeNarrowing
Create assessment <i>assessment-create</i>	Allows a user to create an assessment.	LwiaWithOfficeNarrowing
Delete assessment <i>assessment-delete</i>	Allows a user to delete assessment records.	LwiaWithOfficeNarrowing
Update assessment <i>assessment-update</i>	Allows a user to update an assessment.	LwiaWithOfficeNarrowing
TRAINING & EDUCATION (TEA) ASSESSMENT		
View TEA assessment <i>teaassessment-browse</i>	Allows a user to view Training and Education Assessments.	LwiaWithOfficeNarrowing
Create TEA assessment <i>teaassessment-create</i>	Allows a user to create Training and Education Assessments.	LwiaWithOfficeNarrowing
Update TEA assessment <i>teaassessment-update</i>	Allows a user to update Training and Education Assessments.	LwiaWithOfficeNarrowing
Delete TEA assessment <i>teaassessment-delete</i>	Allows a user to delete Training and Education Assessments.	LwiaWithOfficeNarrowing
CAREER PLAN		
View career plan <i>career-plan-browse</i>	Allows a user to read a career plan.	LwiaWithOfficeNarrowing
Create career plan <i>career-plan-create</i>	Allows a user to create a career plan.	None
Delete career plan	Allows a user to delete a career plan.	None
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Permission	Description	Scope
<i>career-plan-delete</i>		
Update career plan <i>career-plan-update</i>	Allows a user to update a career plan.	LwiaWithOfficeNarrowing
Edit system-generated career plan items <i>career-plan-system-generated-edit</i>	Allows editing of system-generated career plan items.	None
Override ITA review status <i>career-plan-ita-review-override</i>	Allows setting ITA Approved or ITA Denied on a service episode without waiting for the ISTS export. Intended for Data Steward correction of go-live gap ITA records.	None
CASE NOTES		
List case notes <i>case-notes-browse</i>	Allows a user to see the case notes link under Participant summary tools in the customer profile.	None
View all case notes <i>case-notes-browse-confidential</i>	Allows a user to view confidential case notes.	None
Create case note <i>case-notes-create</i>	Allows a user to create case notes.	None
Delete case note <i>case-notes-delete</i>	Allows a user to delete case notes.	None
Update case note <i>case-notes-update</i>	Allows a user to update case notes.	None
CASE NOTE ATTACHMENTS		
View case note attachment <i>case-note-attachment-view</i>	Allows a user to preview an attached file on a case note in an in-browser modal.	None
Download case note attachment <i>case-note-attachment-download</i>	Allows a user to download attached files on a case note.	None
Update case note attachment <i>case-note-attachment-update</i>	Allows a user to replace or edit an attached file on a case note.	None
Delete case note attachment <i>case-note-attachment-delete</i>	Allows a user to delete an attached file on a case note.	None
CUSTOMER MANAGEMENT		
List customers <i>customer-browse</i>	Allows a user to access and search the customer list, set columns, and open a customer's profile.	LwiaWithOfficeNarrowing
Create customer <i>customer-create</i>	Allows a user to create a customer.	Lwia
Update customer <i>customer-update</i>	Allows a user to update customer details.	LwiaWithOfficeNarrowing
Assign customer <i>customer-assign</i>	Allows a user to assign a customer.	None
Update customer characteristics <i>customer-characteristic-update</i>	Allows a user (typically a Career Planner) to update Customer Characteristic cards on the In-Program Updates page.	LwiaWithOfficeNarrowing
List customer logs <i>customer-log-browse</i>	Allows a user to view the Logs link and search the Logs page.	LwiaWithOfficeNarrowing
PRE-RECORD INTAKE		
List pre-record intakes <i>pre-record-intake-browse</i>	Allows a user to access and search the pre-record-intake list under Customers.	None
REFERRALS		

Permission	Description	Scope
List referrals <i>referral-browse</i>	Allows a user to see the referrals link and search the referrals page.	LwiaWithOfficeNarrowing
Create referral <i>referral-create</i>	Allows a user to create a referral.	LwiaWithOfficeNarrowing
Update referral <i>referral-update</i>	Allows a user to update a referral.	LwiaWithOfficeNarrowing
RESUMES		
List resumes <i>resume-browse</i>	Allows a user to view the Resumes link and search the Resumes page.	LwiaWithOfficeNarrowing
Upload resume <i>resume-create</i>	Allows a user to add a file to the Resumes page.	LwiaWithOfficeNarrowing
SELF-SERVICE		
List self-services <i>self-service-browse</i>	Allows a user to see and search self-services.	None
Create self-service <i>self-service-create</i>	Allows a user to create self-services and information-only services.	None
Update self-service <i>self-service-update</i>	Allows a user to update self-services and information-only services.	None
Delete self-service <i>self-service-delete</i>	Allows a user to delete self-services and information-only services.	None
SERVICE COLLECTIONS		
Create service <i>service-collection-create</i>	Allows a user to create a service.	None
Update service <i>service-collection-update</i>	Allows a user to update a service.	None
UPLOADS		
List uploads <i>upload-browse</i>	Allows a user to view and search the Uploads page.	LwiaWithOfficeNarrowing
Upload file <i>upload-create</i>	Allows a user to add a file to the Uploads page.	LwiaWithOfficeNarrowing
View upload <i>upload-view</i>	Allows a user to preview an uploaded document in an in-browser modal.	LwiaWithOfficeNarrowing
Download upload <i>upload-download</i>	Allows a user to download documents on the Uploads page.	LwiaWithOfficeNarrowing
Update upload <i>upload-update</i>	Allows a user to modify an uploaded document.	LwiaWithOfficeNarrowing
Delete upload <i>upload-delete</i>	Allows a user to delete an uploaded document.	LwiaWithOfficeNarrowing
NEGOTIATED GOALS		
View goal <i>goal-read</i>	Allows a user to access the negotiated goals screen.	Lwia
Update goal <i>goal-update</i>	Allows a user to upload and export negotiated goals.	Lwia
GRANT MANAGEMENT		
Grant management tools <i>grant-management-browse</i>	Allows a user to access the Grant Management section under Management Tools.	Lwia
ENTITY & PROVIDER MANAGEMENT		
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Permission	Description	Scope
Manage provider relationships <i>provider-relationship-browse</i>	Allows a user to access the Manage Provider Relationships section under Management Tools.	Lwia
REPORTS		
View reports <i>report-browse</i>	Allows a user to access the reports section.	Lwia
Edit reports <i>report-update</i>	Allows a user to use reports functionality.	Lwia
SECURITY & USER ADMINISTRATION		
View user <i>security-admin-user-read</i>	Allows a user to read the list of available system users.	SecurityAdmin
IT & SYSTEM TOOLS		
Force-exit customers <i>force-exit-tools</i>	Development Team, IT Support, and Super User only; non-production environments.	None

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