



# IWDS 2.0 Dashboard Features

## IWDS 2.0 TECHNICAL TRAINING DOCUMENTS



### Purpose

This document is intended to explain how to view and utilize the Dashboards in the IWDS 2.0 System.

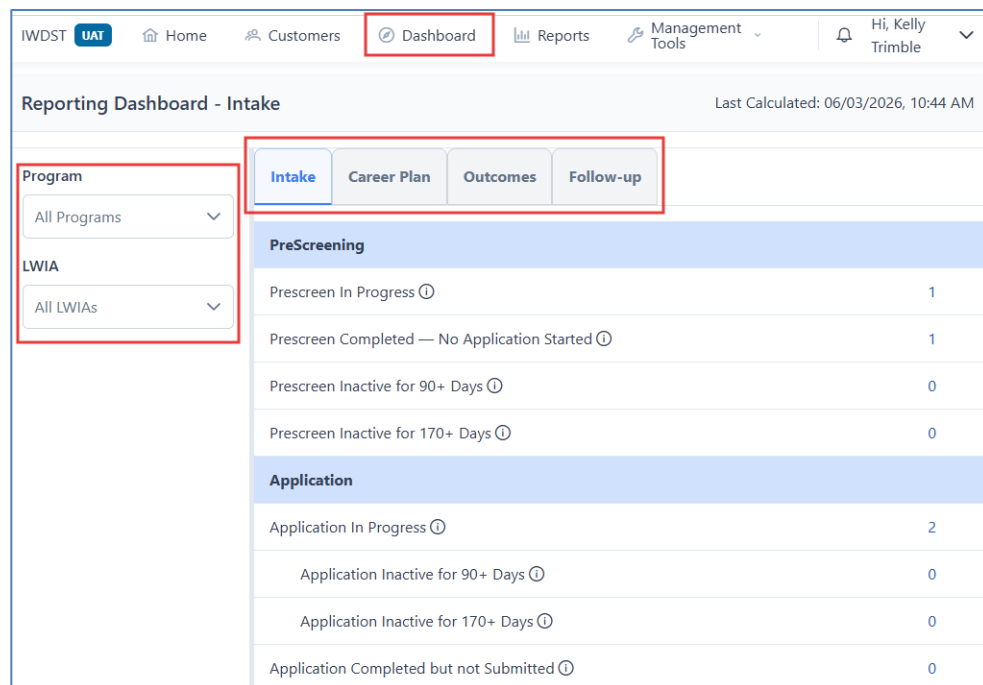
### Audience

This document is designed to guide both trainers and end users through the process of viewing and navigating the Dashboards in the IWDS 2.0 system.



### Dashboard Overview

- Log into IWDS 2.0. ([Link](#))
- The Dashboard page is broken into 4 tabs – Intake, Career Plan, Outcomes, and Follow Up. It can also be filtered by program and LWIA.
- The Dashboard is designed to provide staff with a clear view of customer activity through the life of WIOA Adult, Dislocated Worker and Youth program participation.
  - **Note** – Dashboard data is updated on a nightly basis. Changes made during the day will not be reflected on the dashboard until the next nightly update.



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### Dashboard – Intake Tab

- The Intake Dashboard shows Customers in various stages of intake.
- The numbers on the right-hand side of the table are hyperlinked to the customers in the stage of intake.
- **Note** – Utilize the Info bubbles to give further information on a stage of intake.

<a href="#">Intake</a>	Career Plan	Outcomes	Follow-up
<b>PreScreening</b>			
Prescreen In Progress ⓘ			<a href="#">1</a>
Prescreen Completed — No Application Started ⓘ			<a href="#">1</a>
Prescreen Inactive for 90+ Days ⓘ			0
Prescreen Inactive for 170+ Days ⓘ			0
<b>Application</b>			
Application In Progress ⓘ			2
Application Inactive for 90+ Days ⓘ			0
Application Inactive for 170+ Days ⓘ			0
Application Completed but not Submitted ⓘ			0
<b>Application Review &amp; Eligibility Certification</b>			

For example, “Prescreen in Progress” bubble will say “Prescreen started but has not expired or been completed”.

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### Dashboard – Career Plan Tab

- The Career Plan Dashboard Tab shows active participants with a career plan and open services. It is broken down into Customer Engagement and Customer Activity Sections.

- The numbers on the right-hand side of the table are hyperlinked to the customers who meet the criteria of the row.

- Note** – utilize the info bubbles for more information about the participants in the row.

Intake	Career Plan	Outcomes	Follow-up
<b>Customer Engagement</b>			
Number of Active Participants with an Open Service ⓘ			2
Individualized Career Service (ICS) ⓘ			1
Individualized Career Service open for more than 60 days ⓘ			1
Individualized Career Service open for more than 6 months ⓘ			1
Training Service ⓘ			2
Training Service open for more than 6 months ⓘ			1
Training Service open for more than 18 months ⓘ			0
Youth Service Elements Provided ⓘ			1
Youth Service Elements open for more than 60 days ⓘ			0
Youth Service Elements open for more than 6 months ⓘ			0

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### Dashboard – Outcomes Tab

- The Outcomes Tab is tracking measurable skills gains and credential attainment.
- The numbers on the right-hand side of the table are hyperlinked to the customers who meet the criteria of the row.
- **Note** – utilize the info bubbles for more information about the participants in the row.

Intake	Career Plan	Outcomes	Follow-up
<b>Performance Indicators: Measurable Skill Gains &amp; Credential Attainment</b>			
Total Education/Training Participants ⓘ			1
Total Adult and Dislocated Worker Participants with Measurable Skill Gains Recorded ⓘ			39
Total Adult and Dislocated Worker Participants without Measurable Skill Gains Recorded ⓘ			84
Total Adult and Dislocated Worker Participants with a Credential but without Measurable Skill Gains ⓘ			48
Adult and Dislocated Worker Participants with 90 days left to earn/report Measurable Skill Gains ⓘ			84
Adult and Dislocated Worker Participants with 30 days left to earn/report Measurable Skill Gains ⓘ			84
Total Youth Participants with Measurable Skill Gains Recorded ⓘ			1,089

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### Dashboard – Follow-Up Tab

- The Follow Up Tab shows a count of customers in various stages of transition and exit.
- The numbers on the right-hand side of the table are hyperlinked to the customers who meet the criteria of the row.
- **Note** – utilize the info bubbles for more information about the participants in the row.

Intake	Career Plan	Outcomes	Follow-up
<b>Exit Information</b>			
Transition ⓘ			1
Exiters ⓘ			0
Employed at Exit ⓘ			0
Employed 2nd Quarter after Exit ⓘ			0
Employed 4th Quarter after Exit ⓘ			0
Employed in Training Related Job at Exit ⓘ			0
Employed in Training Related Job 2nd Quarter after Exit ⓘ			0
Employed in Training Related Job 4th Quarter after Exit ⓘ			0
Not Employed at Exit - Entered Training Related Employment 2nd Quarter after Exit ⓘ			0
Not Employed at Exit - Entered Training Related Employment 4th Quarter after Exit ⓘ			0

The Illinois workNet Center System, an American Job Center, is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers may be reached by persons using TTY/TDD equipment by calling TTY (800) 526-0844 or 711. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration.

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