



Illinois
Department of Commerce
& Economic Opportunity

Department of Commerce & Economic Opportunity (DCEO)

Illinois Works Jobs Program

Meeting Starts In: **10:00**





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Illinois Works Pre-Apprenticeship Program

June 2026 Wrap-around Services Community of Practice Meeting



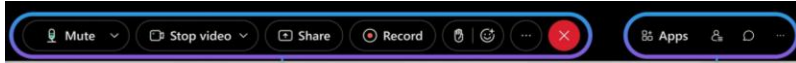


This Session is Being Recorded





Introduce yourself using Webex chat:



- Your Name
- Organization/Agency
- Title





Objectives

By the end of this meeting, you will be able to:

- Define Wrap-around Services and scope.
- Leverage internal and external Wrap-around Services partnerships.
- Accurately document Wrap-around Services in IWRS.
- Build strategies to continually monitor Wrap-around Services needs.
- Identify best practices for communicating Wrap-around Services.





Define Wrap-around Services and Scope

- Wrap-around Services is defined as supports that address non-academic barriers.
- Its goal is to create opportunities that are laser focused on minimizing or removing non-academic barriers.
- The scope of Wrap-around Services is to focus on financial management for participants.





Common Wrap-around Services

- Childcare/Family Care
- Technology Assistance
- Driver's Education Fees
- Transportation
- Digital literacy





Changes in Transportation Allowable Costs from 2025 -2026

- Allowable Costs
- Non-allowable Costs
- Guiding Question(s)





Table 12: Barrier Examples and Allowable Costs

Table 12: Participant Barrier Examples and Illinois Works' Allowable Costs to Assist in Overcoming Barriers






Examples of Barriers	Participant's Challenge	Illinois Works Allowable Costs to Assist in Overcoming Barriers
<p>→</p> <p>Low Income</p>	It may be difficult for some participants to stay financially solvent during the pre-apprenticeship period. They may also need help getting started as they prepare to enter an apprenticeship.	<ul style="list-style-type: none"> • Apprenticeship application fees • Broadband/hotspot fees • Laptop purchase to loan to participants • Financial literacy course fees or purchase of training materials
<p>→</p> <p>Childcare/Family Member Care Needs</p>	Disadvantaged parents are likely to face challenges in obtaining quality childcare that meet pre-apprenticeship training schedules	<ul style="list-style-type: none"> • Childcare/family member care fees
<p>→</p> <p>No Driver's License No Reliable Transportation</p>	Many jobs in the construction and building trades require reliable personal transportation, as travel to different job sites is typical.	<ul style="list-style-type: none"> • Driver's education fees • Public transit fare/cards • Car repairs • Gas cards • Plate sticker/city sticker renewal fees
<p>→</p> <p>Lack of Knowledge about the Construction Industry</p>	Some participants may have concerns they will not be accepted on the job and others may be unaware of the expectations and working conditions in the construction industry.	<ul style="list-style-type: none"> • Mentor/mentee training • Mentor planned activities • Expenses related to mentorship events • Purchase of training materials





Table 13: Other Barriers and Potential Partners

Table 13: Other Participant Barriers and Potential Partners to Assist in Overcoming Barriers

Examples of Barriers	Participant's Challenge	Potential Partners
 Physical Health	Self-reported health issues or children's health issues may limit the ability to complete training programs and obtain/maintain employment.	<ul style="list-style-type: none"> Local/county health center/department
 Substance Abuse	Trauma inflicted by systemic oppression and racial and sexual discrimination, among other social challenges, can sometimes lead to mental health and substance abuse disorders.	<ul style="list-style-type: none"> Local behavioral health center Community mental health centers & organizations
 Mental Health	Mental health conditions such as depression, anxiety, PTSD or others can make active participation in programming difficult due to limited energy, disruption of normal physical functioning, inability to concentrate and more.	<ul style="list-style-type: none"> Local behavioral health center & organizations Community mental health centers & organizations
 Domestic Violence	Women and men who experienced food or housing insecurity in the past 12 months reported a significantly higher prevalence of rape, physical violence, or stalking by an intimate partner compared to women and men who did not experience food or housing insecurity (Breiding, Chen, & Black, 2014). When domestic violence intersects with other barriers, participants may find it more difficult to complete training programs and obtain/maintain employment.	<ul style="list-style-type: none"> Domestic violence service providers Department of Health & Human Services
 Housing Instability/ Homelessness	Some participants may face difficulties finding permanent and housing or are homeless.	<ul style="list-style-type: none"> Public housing authorities Community action agency

Public Assistance, e.g., Temporary Assistance for Needy Families (TANF). Supplemental Nutrition Assistance Program (SNAP)

Some participants may fear the reduction in cash and food assistance if work-related requirements are not coordinated with workforce development program, or some of them including their children may be experiencing hunger.

- Department of Health & Human Services
- Community action agency



Informal vs. Formal Partnerships



Informal relationships may consist of referral networks, while **formal relationships** may be solidified in a Memorandum of Understanding (MOU). Grantees that can leverage their networks often provide a stronger menu of support services to their participants.



Three Ways to Reduce Barriers

- Internal Resources
- External Resources
- ILW Pre-Apprenticeship Program

REFERRALS





Leverage Informal and Formal Service Networks

- Identify grantee's internal Wrap-around Services for utilization.
- Identify local community resources.
- Build relationships with organizations.
- Obtain MOUs with external partners.





Documentation of Wrap-around Services in IWRS

- Identify where you are in the LifeCycle when uploading the data.
- Record and upload any documents relevant to the type of service being provided.
- Monitor allowable costs before uploading data.
- Develop a Wrap-around Services plan.





Troubleshooting Wrap-around Services in IWRS

- Ensure that the wraparound services that are requested during the assessment are documented with dollar value added, if applicable.
- Ensure wraparound services are not given in a blanket fashion e.g. All participants receive a Transit Card.





Troubleshooting Wrap-around Services in IWRS

ADD WRAP AROUND SERVICES



TRANSPORTATION COSTS:

Do you have reliable transportation to and from the program? *

Yes

What is your primary form of transportation? (Select all that apply) *

Bus

Car

Train

Bike

CHILDCARE/FAMILY MEMBER CARE:

Do you have any family members that depend on your care? *

No

TECHNOLOGY ASSISTANCE FOR VIRTUAL LEARNING (BROADBAND AND HARDWARE) - IF VIRTUAL LEARNING WILL BE EMPLOYED:

Do you have steady and reliable access to internet? *

Yes



Troubleshooting Wrap-around Services in IWRS




CAREER PLAN

Goal	Related Steps	Category	Earliest Start Date	Latest Planned Due Date	Status
Wrap Around Services	Show Next Steps	Career Plan	3/24/2025	5/29/2025	Complete
Training Services	Show Next Steps	Career Plan	3/24/2025	5/29/2025	Complete
Program Stipend	Show Next Steps	Career Plan	3/24/2025	5/29/2025	Complete
Transition Services	Show Next Steps	Career Plan	4/8/2025	5/30/2025	Complete
Student Support Services		Career Plan			Complete



Troubleshooting Wrap-around Services in IWRS

 CAREER PLAN - EDIT CUSTOMER SERVICE


Overview | Intake/Referral | Training/Services | Program Completion/Follow-Up

Status (Default) | Service Provider | Dollar Value of Service

[Career Plan](#) / [Add Activities/Services](#) / [Edit Customer Service](#)

EDIT CUSTOMER SERVICE

Profile:



DOB

Last 4 SSN



[See All](#)

[Sync With IES](#) [Reset Password](#)

Other wrap around service

Current Service Costs

Search:

Payment Method	Service Description	Dollar Amount / Unit	Quantity	Total Cost	Payment Date	Updated By	Date Updated	Edit	Delete
Other	Other - Uniforms/professional attire	\$52.88	1	\$52.88	4/8/2025		6/4/2025		

Showing 1 to 1 of 1 entry

DASHBOARDS | GROUPS | HI, SFULCE



Strategies to continually monitor Wrap-around Services needs

- What strategies have you used or plan to use to continue monitoring the wrap-around services needs of your participants?

Write your response in the chat or unmute yourself.



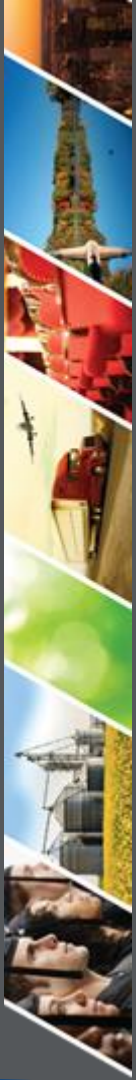


Identify Best Practices for Communicating Wrap-around Services

- What are your best practices for communicating there are Wrap-arounds Services available after the program has begun?

Write your response in the chat or unmute yourself and share with the group.





Community Q&A

What questions do you have for the community?





Feedback ~ We want to hear from you



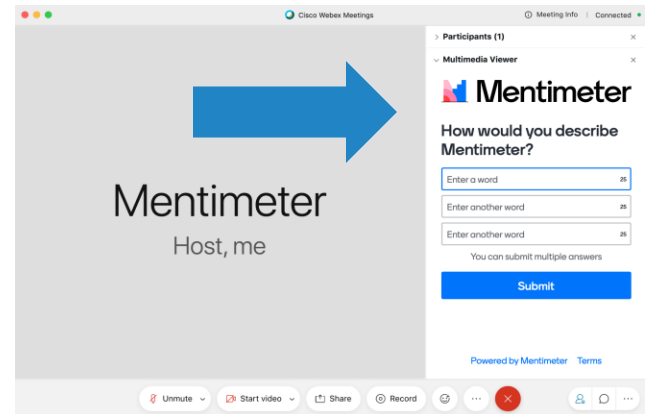
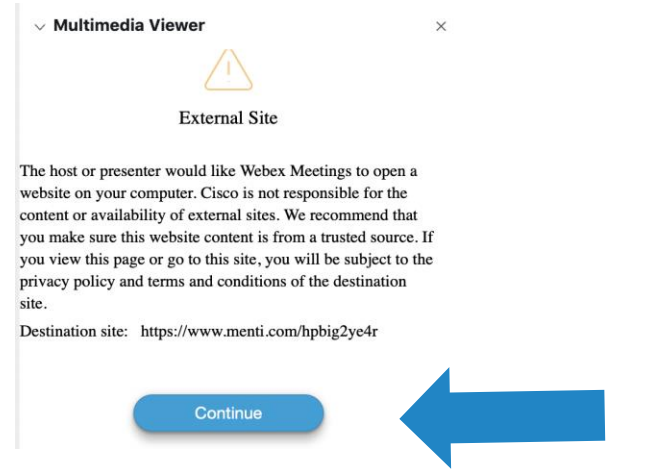


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- ▶ Once you click the button the Mentimeter app will show in the Multimedia viewer.



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Thank You!

Next Meeting: Tuesday, September 23, 2025, at 10:00 AM

