

# CEJA Reporting System Overview Session December 16, 2025

# REPORTING SYSTEM PARTNER GUIDE

### RETURNING RESIDENTS PARTNER GUIDE

This guide is intended to be used by grantees participating in the Returning Residents program. This site will be updated as the project progresses and materials are needed.

Only partner accounts that have been granted access will see this program listed in their Customer Support Center Group list.

Access CEJA Policy Documents



Access the Returning Residents Reporting System.



View the CEIA Reporting System Quick Start Guide.



### **ALL RESOURCES**



Access the Returning Residents system - forthcoming



Policies and Procedures Find the full list of resources, instructions, and related policies for Returning Residents.



Videos Find technical assistance documents, tutorials, training videos, and more.



Partner Tool Updates
View this page to see the latest
partner tool updates to the
Returning Residents Dashboard

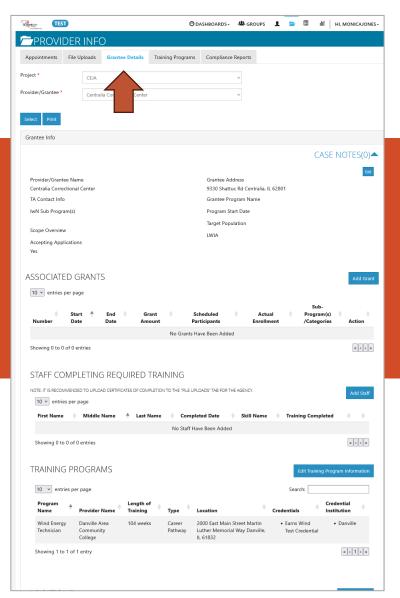
### RETURNING RESIDENTS REPORTING SYSTEM GUIDE

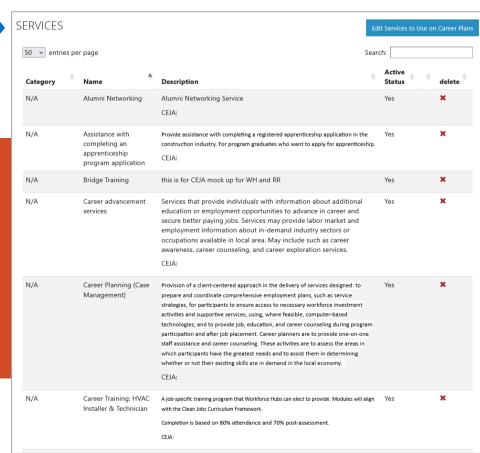


Add Outreach Events, Partners, and Engagements

- 1. Go to the Partner Engagement and Management tab
- 2. Add Outreach and enter required fields

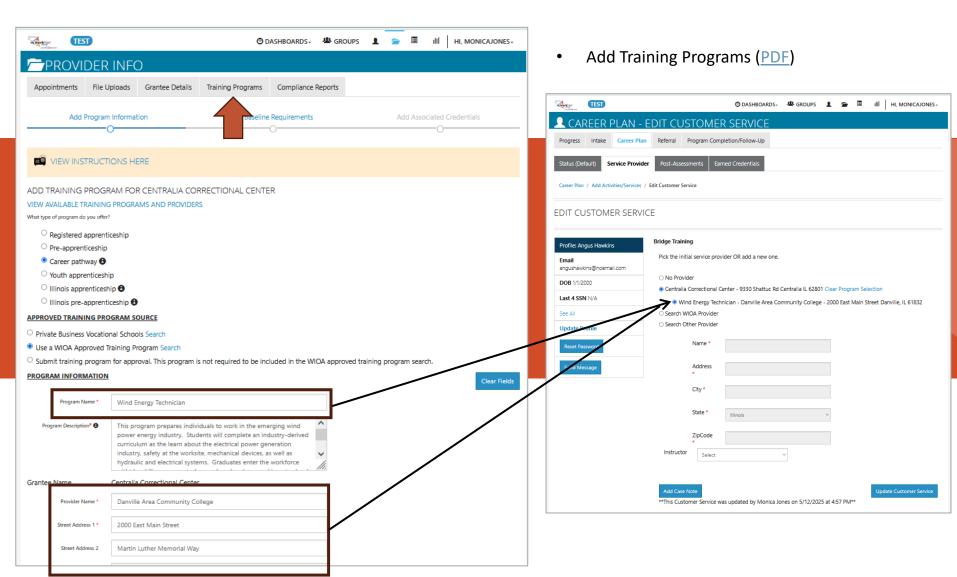
# GET SET UP IN THE SYSTEM GRANTEE DETAILS



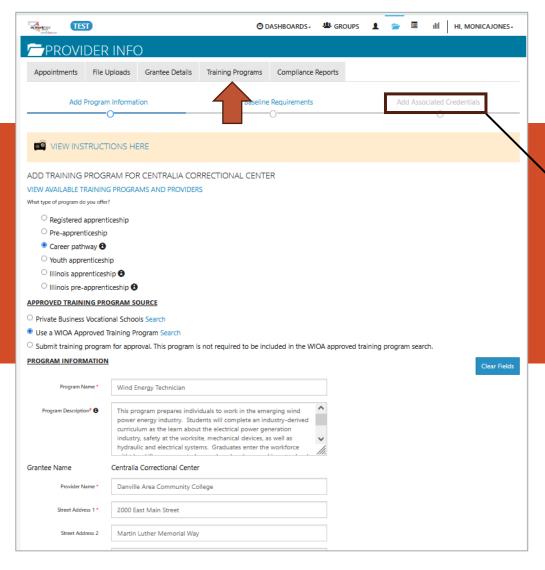


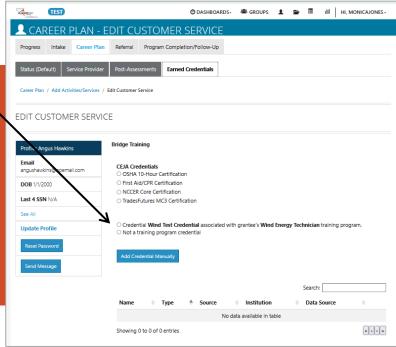
Grantee Details the Customer Support Center (PDF)

## **GET SET UP IN THE SYSTEM TRAINING PROGRAMS**

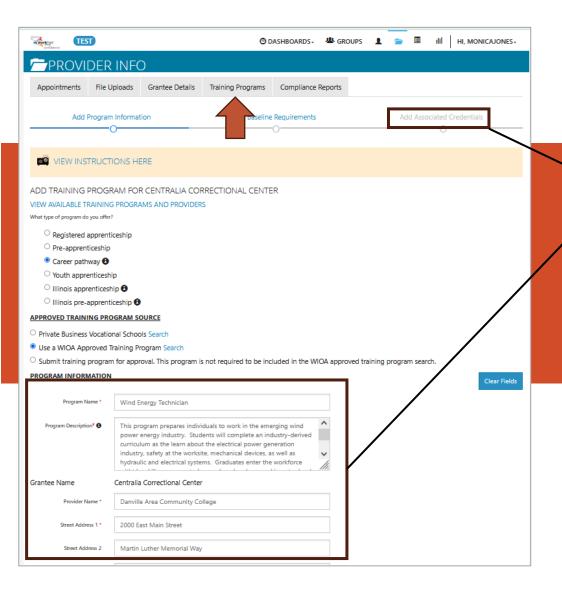


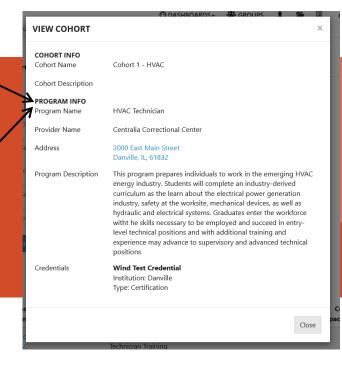
# **GET SET UP IN THE SYSTEM TRAINING PROGRAMS**



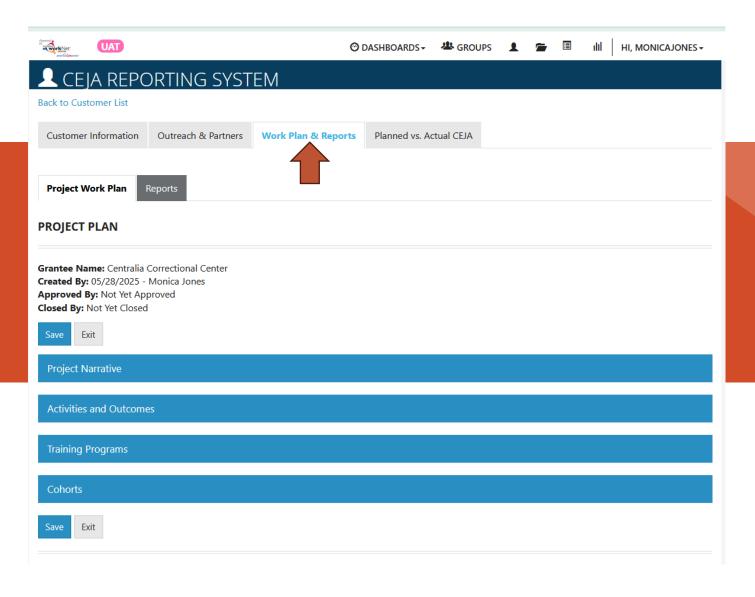


## **GET SET UP IN THE SYSTEM TRAINING PROGRAMS**





# GET SET UP IN THE SYSTEM WORK PLAN



### REPORTING SYSTEM INTAKE



### Add Customers and Complete Prescreening

- 1. Go to Customer list and select Add Customer
- Enter the customer information to create an Inquiry record and follow-up date. Identify customers who do not want to be contacted in the future.
- Complete Prescreening to identify eligible programs and connect the customer with a program that suits their needs
- 4. Transfer customers to other CEJA programs as needed.
- If the customer does not have an existing Illinois workNet account, an account will be created

Detail Instructions: Add Customer, Add Customer - Returning Residents, Transfer Customers





### Complete a CEJA Program Application

- 1. Enter additional demographic and contact information
- The system will determine eligibility. Enter the customer's interest in participating in the program.
- 3. Review the application summary

Detail Instructions: Complete CEJA Application, Complete Returning Resident Application



### Complete Intake Assessments

- 1. Document in funds are provided to help the customer complete intake.
- 2. Complete the Career assessment
- 3. Complete Service Needs Assessment
- 4. Provide customer with information on how to access their career plan

Detail Instructions: Complete CEJA Intake, Returning Resident Intake





# REPORTING SYSTEM ENTER SERVICE INFORMATION



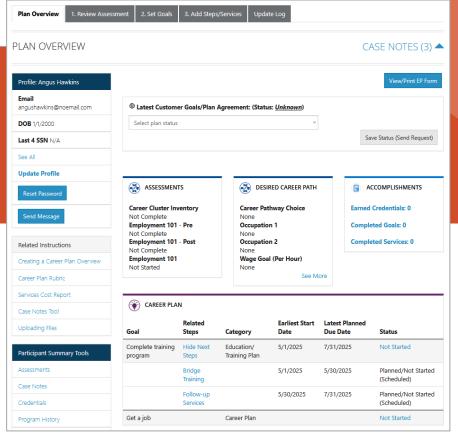
#### Career Plan and Services

- 1. Add/Edit goals
- 2. Enter or Update Services in the Career Plan
- 3. Add planned start/end dates and provider information to prepopulated required services.
- 4. Add other services as needed.
- 5. Update services status, post-assessments, and credentials.
- 6. Use the Progress page to easily identify services that need attention.

Detail Instructions: Update Career Plan, Progress Page

Policy: Enrollment & Barrier Reduction Policy, Stipend Policy





REPORTING SYSTEM ENTER SERVICE INFORMATION

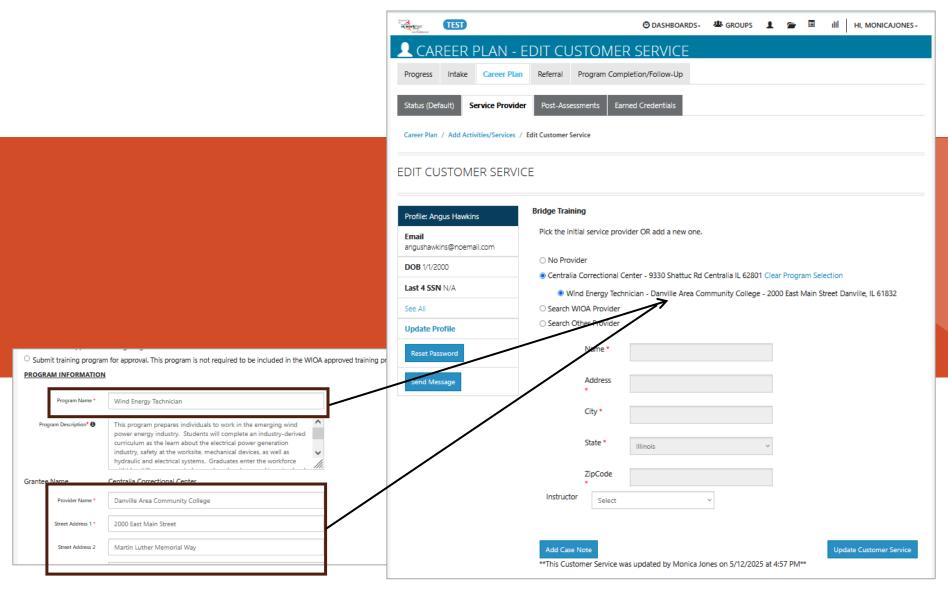
#### **Training Service Data**

- **Status (required)** All services include the related goal, status, start date, weekly hours, and notes. A completion date is required if the status is complete.
- **Service Provider (required)** Identify who is providing the service. The grantee is the default provider. If the grantee is not providing the service, enter the provider information
- Post-assessment (required upon completion) The post-assessment section is preset with 70% as the passing score. The grantee will need to enter a post-assessment score of 70% or higher before the service can be marked as successfully completed.
- Credentials There are several credentials listed on this tab. Select
  the credentials earned with the service. The fields will be
  prepopulated so that only the credential source and date earned
  need to be entered. If additional credentials are earned, they can
  be manually entered

#### **Other Services Data**

- Status (required) All services include the related goal, status, start date, weekly hours, and notes. A completion date is required if the status is complete
- Service Provider (required) Identify who is providing the service. The grantee is the default provider. If the grantee is not providing the service, enter the provider information
- **Dollar Value of Service** (optional)

# REPORTING SYSTEM ENTER SERVICE INFORMATION



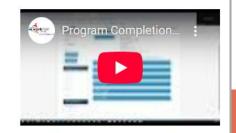
# REPORTING SYSTEM COMPLETION/FOLLOW-UP



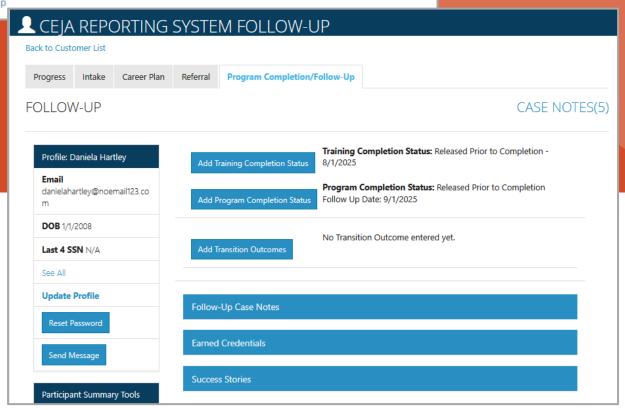
# Enter or Update Completion/Follow-Up Information

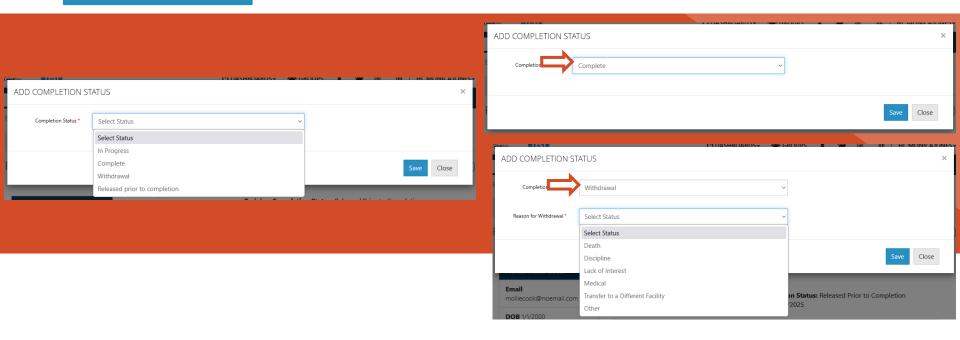
- · Enter training completion.
- · Enter transition outcomes.
- Enter program completion.
- Enter follow-up case notes.
- · Enter success stories.

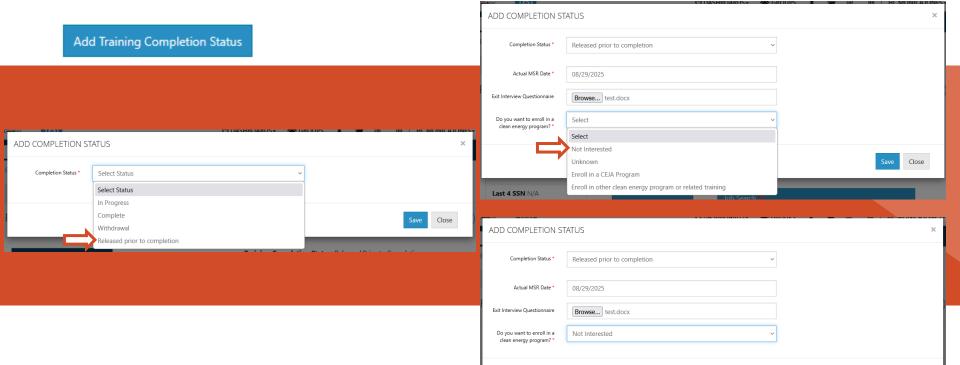
Detail Instructions: Program Completion/Follow-Up



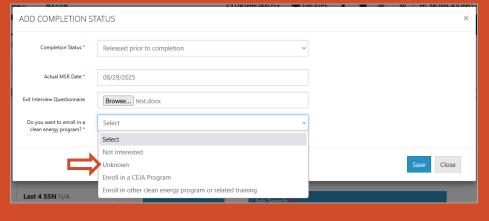
Updates to this section of the Quick Start Guide are forthcoming.

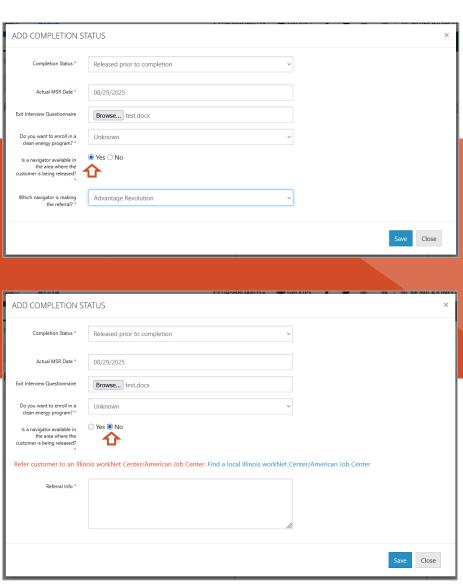


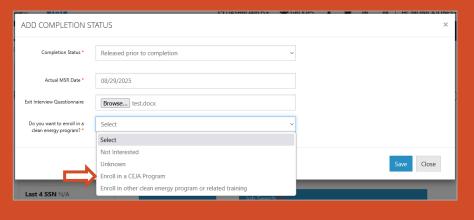


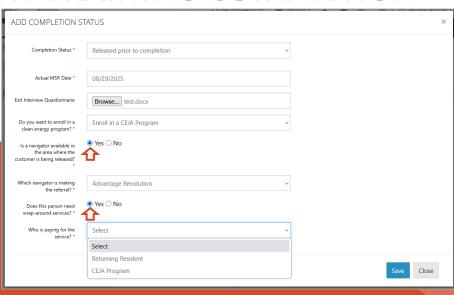


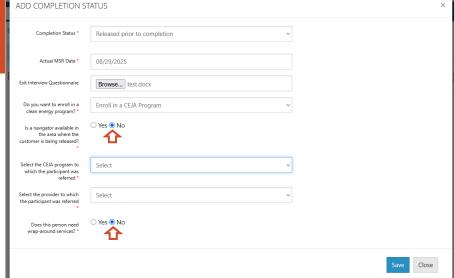
Save Close

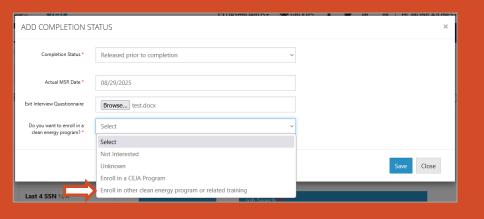


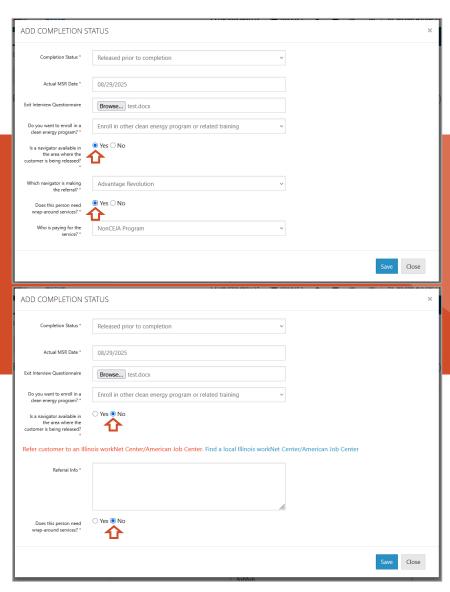










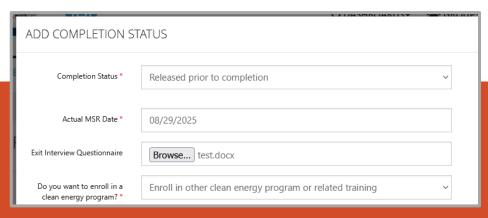


# **COMPLETION INFORMATION PROGRAM COMPLETION**

Add Program Completion Status



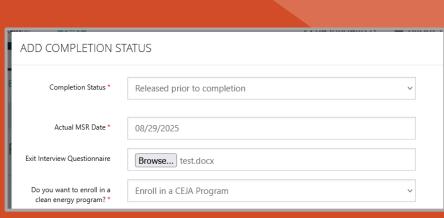
### PROGRAM COMPLETION STATUS CO-ENROLLED



This person's program completion status will be "Coenrolled" once they enter the transition outcome for other training, and RR still needs to provide wraparound service. They will remain "Co-enrolled" until they complete the training.

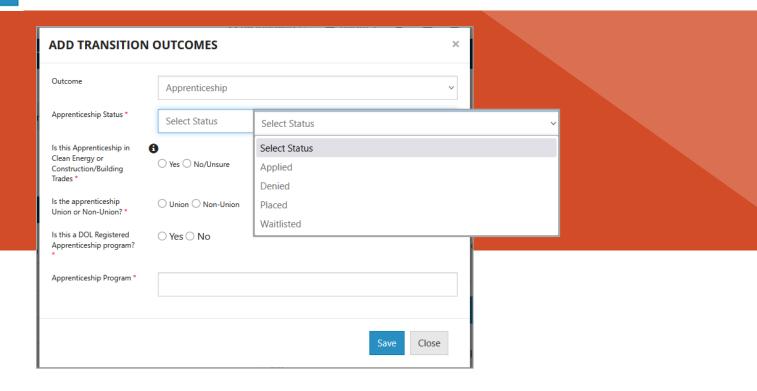
Add Program Completion Status

If the person goes to a nonCEJA program and the RR program does not need to provide wrap-around services, they should have a program completion of Exit (with follow-up).

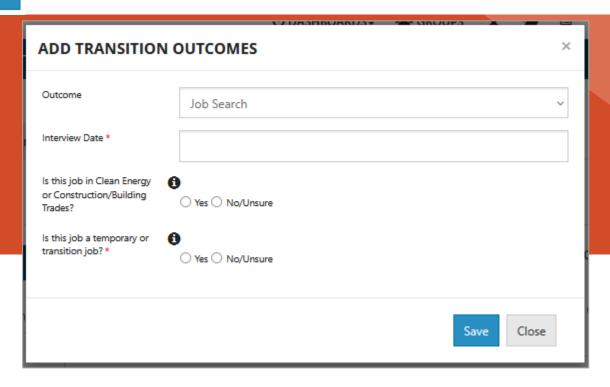


This person will have a status of "Released prior to completion – Applying to CEJA program" until they start WH/CW services. Then the RR program completion status will change to "Co-enrolled".

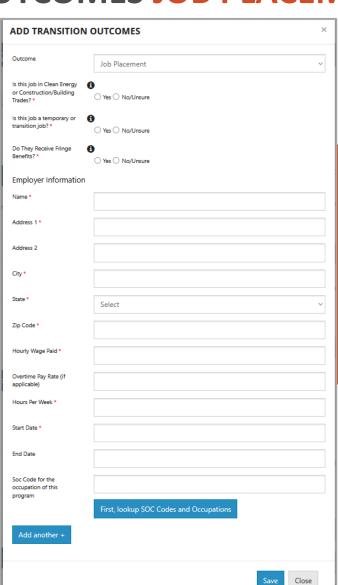
# TRANSITION OUTCOMES APPRENTICESHIP



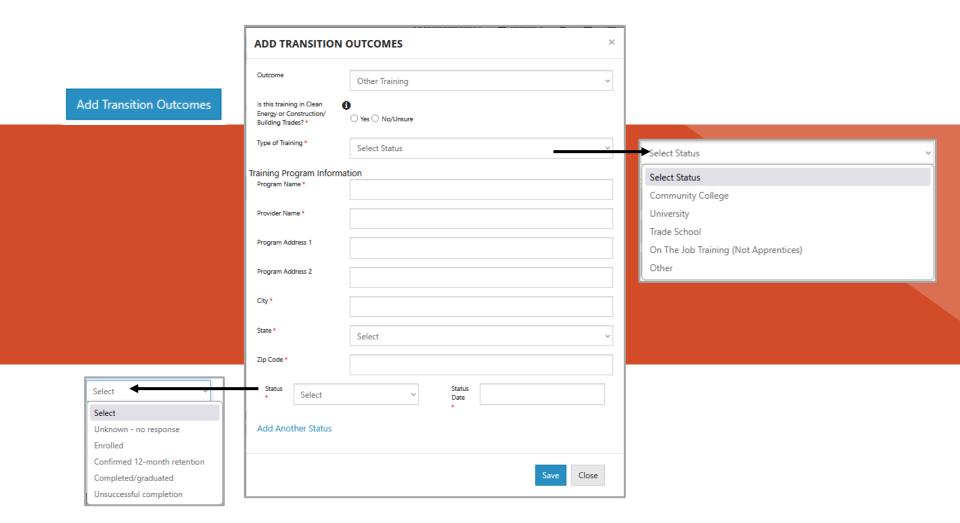
# TRANSITION OUTCOMES JOB SEARCH



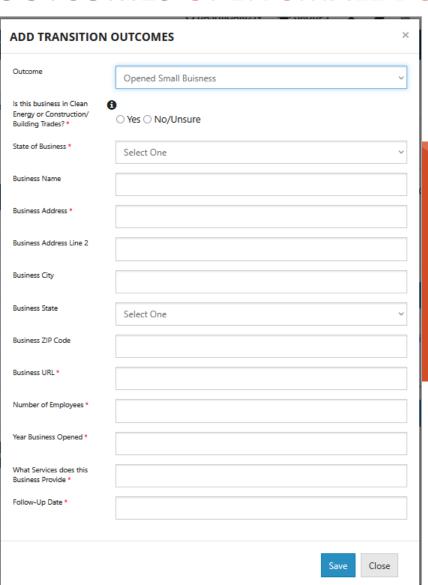
# TRANSITION OUTCOMES JOB PLACEMENT



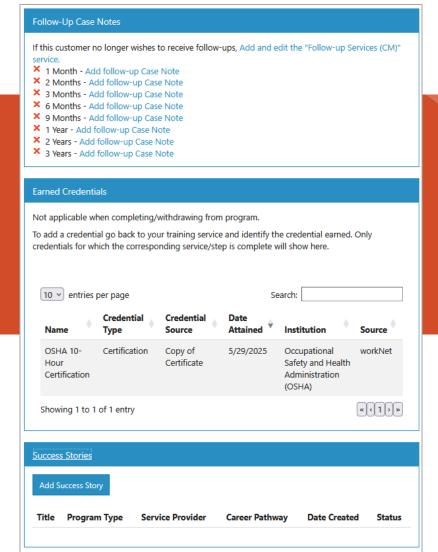
# TRANSITION OUTCOMES OTHER TRAINING



# TRANSITION OUTCOMES OPEN SMALL BUSINESS



# PROGRAM COMPLETION/FOLLOW-UP FOLLOW-UP/CREDENTIALS/SUCCESS STORIES





# **THANKS FOR VIEWING!**

The Illinois workNet Center System, an American Job Center, is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers may be reached by persons using TTY/TDD equipment by calling TTY (800) 526-0844 or 711. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. For more information please refer to the footer at the bottom of <a href="https://www.illinoisworknet.com">www.illinoisworknet.com</a>.