

Illinois Works Provider Network

2023 IWRS Session III

Norman Ruano, Deputy Director of Illinois Works













ILW Pre-Apprenticeship Team

- Dr. Norman Ruano, Deputy Director of Illinois Works
- Ms. Christine Flynn, Grant Management Analyst
- Mr. Dan Martinez, Grant Management Analyst
- Dr. Gia Suggs, NIU Training Analyst
- Dr. Vera Lee Robinson, Program Coach









Course Description



Illinois Works was created as a result of Governor Pritzker's commitment to expanding equity in the Illinois' construction workforce. The Office of Illinois Works, in partnership with Southern Illinois University's Center for Workforce Development, developed the Illinois Works Reporting System, also known as IWRS.

This system allows grantees to track key information about participants' progress throughout their engagement with the ILW Pre-apprenticeship program. During this course, you will be provided with information about the Illinois Works Reporting System (IWRS), navigation instructions, intake, and additional system tools.





Course Objectives

By the end of this training, learners will be able to:

- Describe the role of the Illinois Works Reporting System.
- ➤ Explain the relationship between IWRS and the Preapprenticeship LifeCycle.
- ➤ Navigate the IWRS main page.
- ➤ Navigate the Participant Recruitment & Engagement tabs.
- Update/Add training services.
- > Add attendance records.
- Access ILW programmatic and compliance reports.

















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Department of Commerce & Economic Opportunity Module 2: Welcome and Introduction



By the end of this section, you will be able to:

➤ Identify their follow session participants.

Use the Webex features and functions to fully participate in the training.

Identify what they hope to learn.









Comments, feedback, or questions?

Email us at:

CEO.IllinoisWorks@Illinois.Gov





- Your Name
- Organization/Agency
- > Role
- Geographic Location
- Add an asterisk (*) next to your name if you attended IWRS: Session I.







Webex Tutorial



- Mute/Unmute
- Stop/Start Video
- Raise Hand
- Emojis
- > Chat









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Department of Commerce & Economic Opportunity Module 3: Introduction to IWRS



By the end of this section, you will be able to:

- Describe the purpose of the Illinois Works Reporting System (IWRS).
- Explain the relationship between IWRS and Pre-apprentice LifeCycle.







Illinois Works Reporting System (IWRS)











IWRS











IWRS



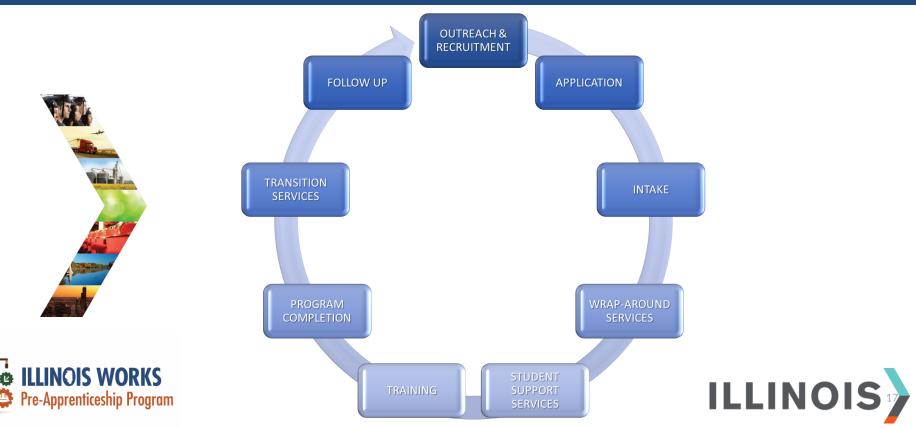








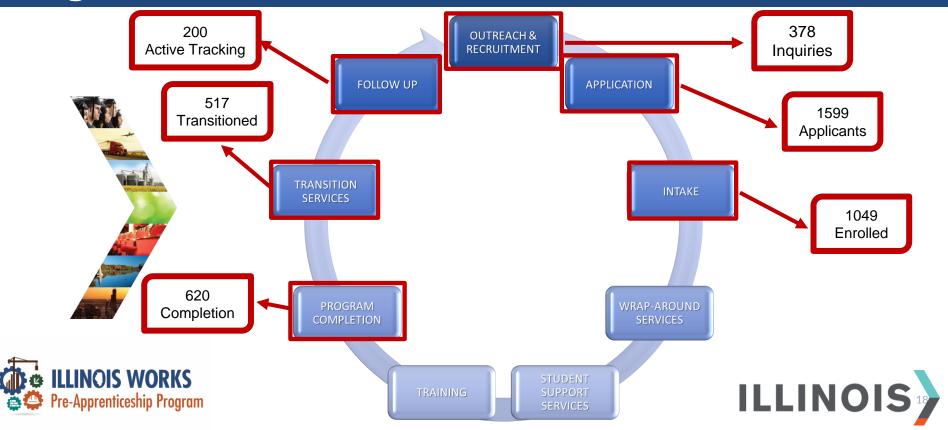
Pre-Apprentice LifeCycle and IWRS







Program Elements and IWRS







2023 Grantee Manual









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Department of Commerce & Economic Opportunity Module 4: Sign into IWRS



By the end of this section, you will be able to:

- > Identify IWRS roles.
- Sign into IL workNet.
- > Access the Illinois Work Reporting System (IWRS).







Roles



- Service Provider:
 Access to grantee participant information and dashboards.
- Service Provider Program Administrators: Access to designated participants, grantee information and specific reports.
- Program Managers (ILW Staff Role): Regional level access to grantee and customer information, and reports.



Super Administrators (ILW Staff Role): Access to all Illinois Works Reporting System program tools.











Click here to learn about Illinois workNet account benefits.
Fields with an asterisk (*) are required for registration. Enter your information below to begin using your
Illinois workNet account.

First Name*		
Last Name*		
Date Of Birth*	mm/dd/yyyy	
Email Address*		
Confirm Email Address*		
Main Number		Ext
Alternate Number		Ext
ZIP Code*		
Secret Question*	Select	
Secret Answer*		
User Name*		
Password*		
Confirm Password*		

You are required to read and indicate that you agree to the updated Terms and Conditions of this site. Click the following link to read the terms and conditions. Then indicate that you agree with the terms by checking the box below. View Terms and Conditions

Accept Agreement*





Explore resources, connect to

job seekers, & register to

receive personalized services

to help your business recover,

expand, & grow.

Explore Resources >

Set Up Virtual lob Fair >

Explore virtual job fairs, resources, available services, & register to receive alerts to the latest info on finding a job.

ayoff Assistance >

Explore virtual job fair resources and opportunities or get access to assistance to easily set up your own virtual job fair.

Set Up Virtual Job Fair > Search Virtual Job Fairs >

Training & Services

Find training programs as well as local work support services to develop skills for high demand roles.

> Find Training > Find Local Services >





State Partner Resources



Illinois Pathways



Illinois Works





Youth Career Pathways

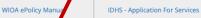














Illinois workNet Center



ICCB

WIOA Works for Illinois



IDES



Rehabilitation

Services





Rehabilitation Services

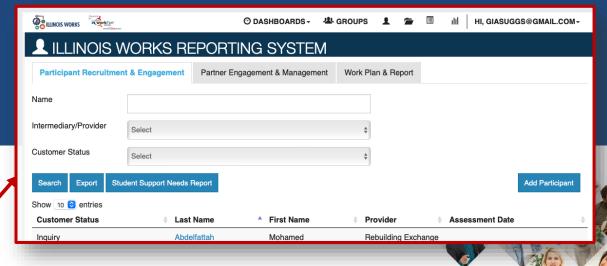






ILLINOIS





ALL RESOURCES





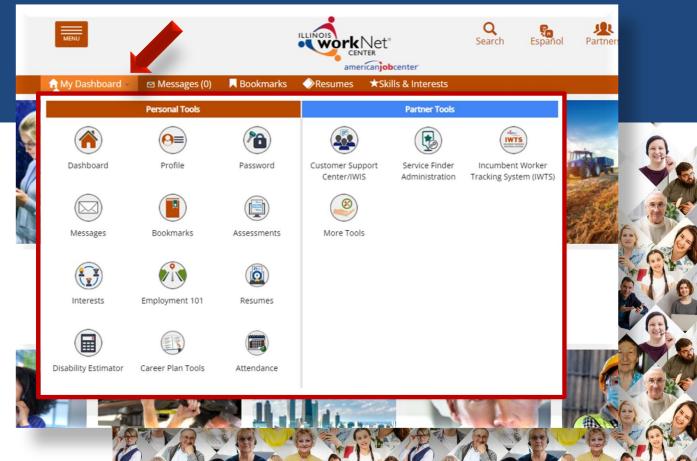


Partner Tool Updates

















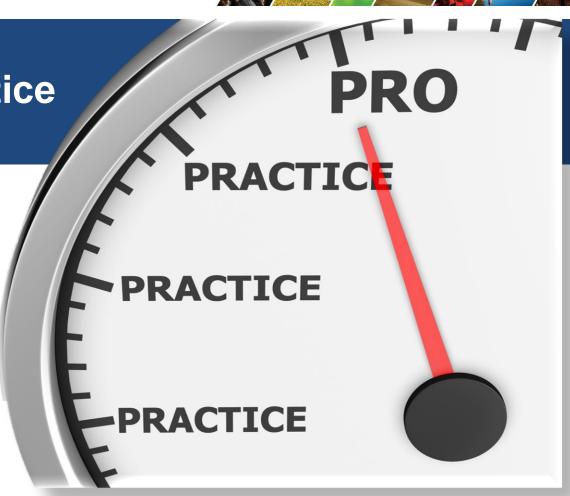
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Department of Commerce & Economic Opportunity Module 5: IWRS Main Page



By the end of this section, you will be able to:

Navigate the main page.

Add/Update provider information.







Navigation Bar









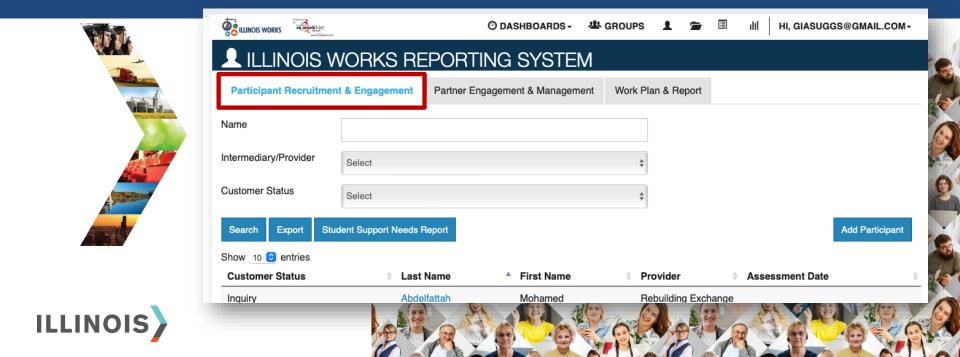
IWRS - Main Page Overview







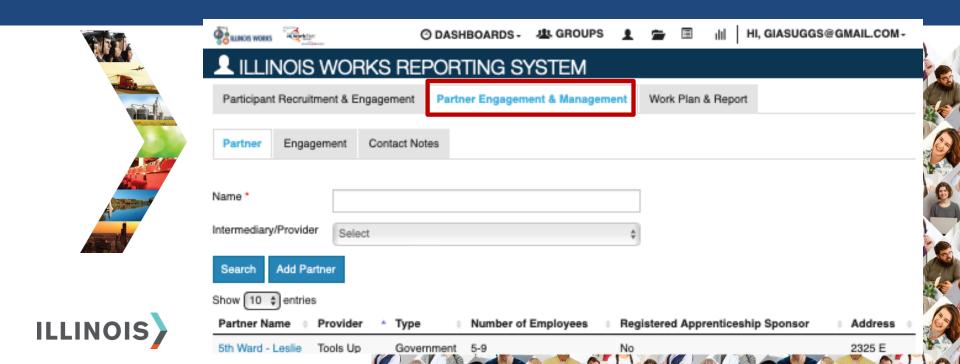
IWRS - Main Page Overview







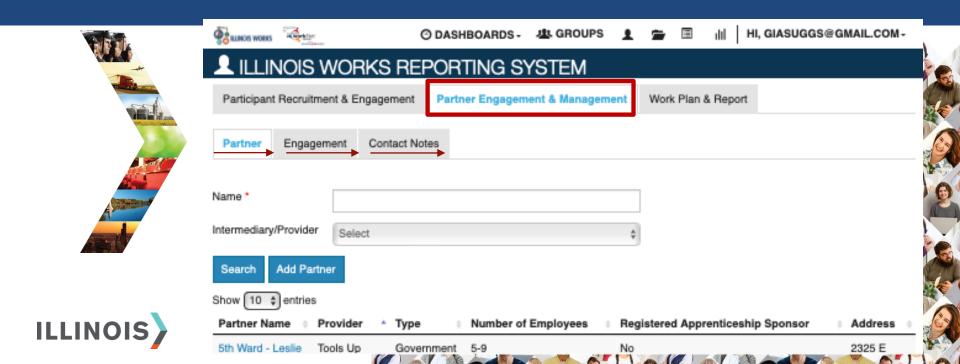
IWRS - Main Page Overview







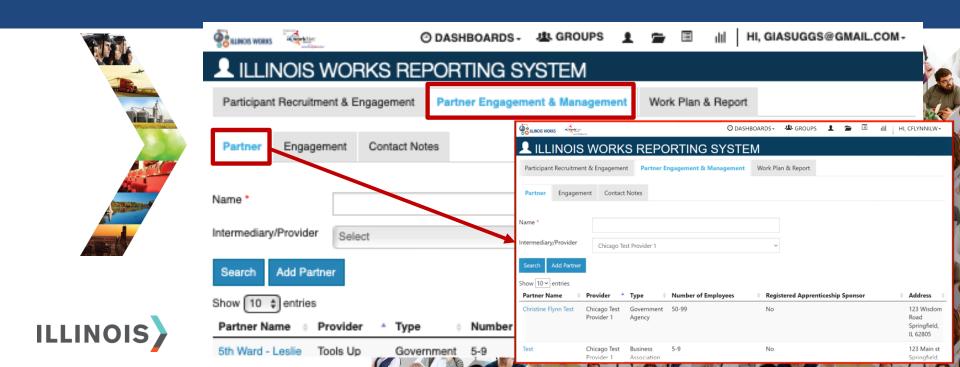
Partner Engagement and Management - Subtabs







Subtab - Partner







Add a Partner



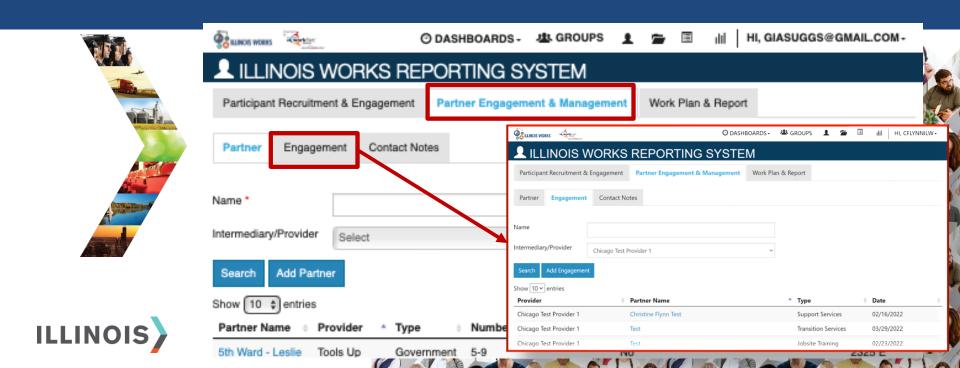
Participant Recruitment & Engagement Partner Engagement Contact Notes Name * Intermediary/Provider Chicago Test Provider 1 Search Add Partner Show 10 v entries Partner Name Provider Agency Christine Flynn Test Chicago Test Government Provider 1 Chicago Test Business So-9 No 123 Wisdom Road Springfield, IL 62805 Test Chicago Test Business So-9 No 123 Main st Springfield, IL 62805 Test Provider 1 Association	ILLINOIS WORKS	workNet:		O DASHBO	ARDS +	丛 GROUPS	1		dil	HI, CFLYNNILW →
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	Test				No					123 Main st Springfield,







Subtab - Engagement







Add an Engagement



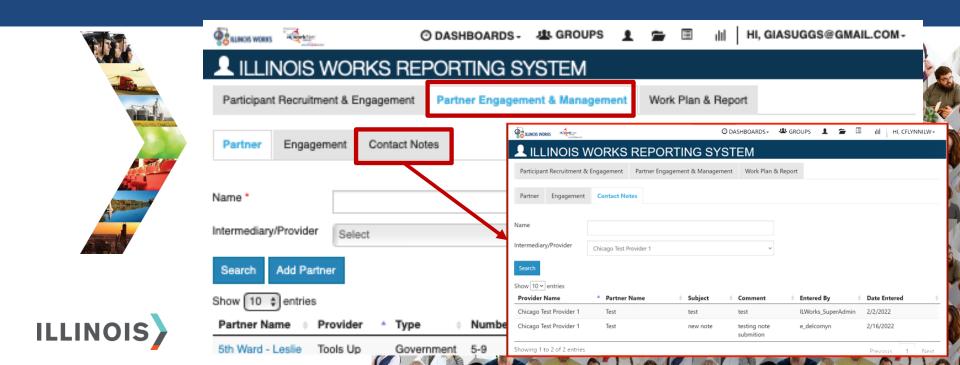
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👤 ILLINOIS WO	ORKS REPORTING	SYSTEM	
Participant Recruitment & Eng	Partner Engagement & M	lanagement Work Plan & Report	
Partner Engagement	Contact Notes		
Name			
Intermediary/Provider	nicago Test Provider 1	v	
Search Add Engagement Show 10 × entries			
Provider	Partner Name	▲ Type	♦ Date
Chicago Test Provider 1	Christine Flynn Test	Support Services	02/16/2022
Chicago Test Provider 1	Test	Transition Services	03/29/2022







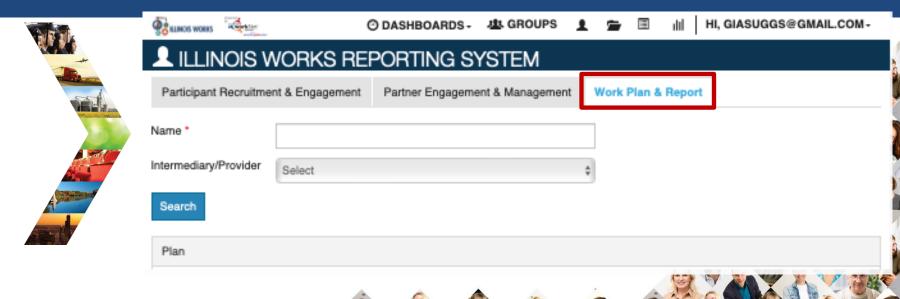
Subtab – Contact Notes







Main Page –Work Plan and Report











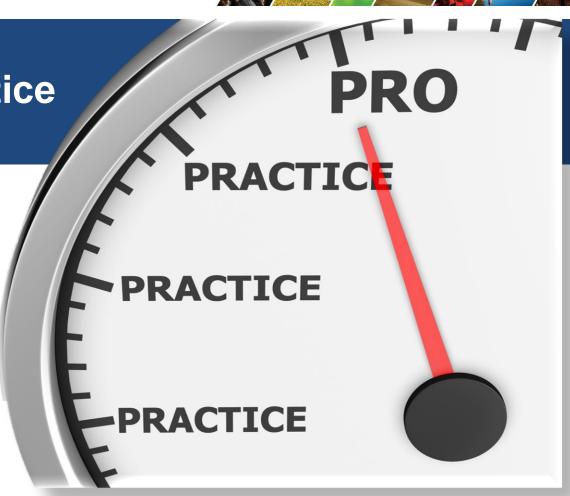
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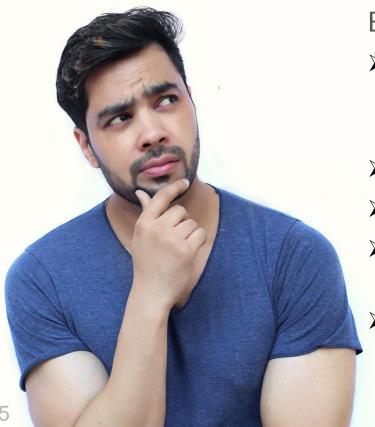




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Module 6: Training and Services



By the end of this section, you will be able to:

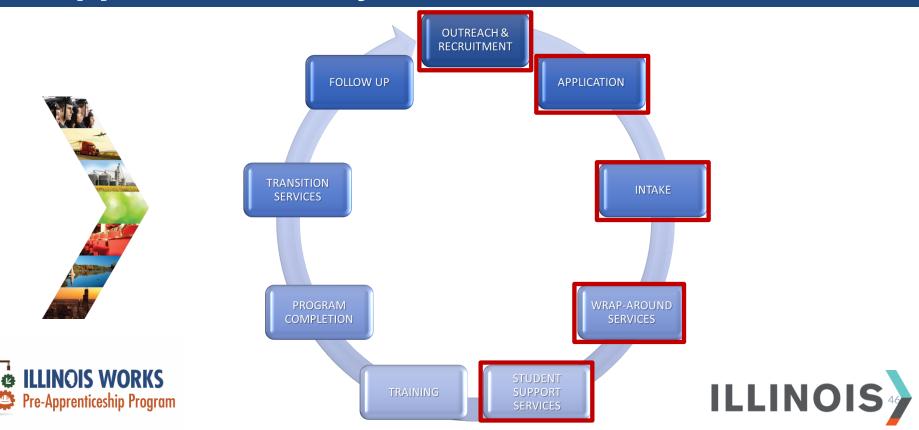
- Identify where this IWRS content is located on the Pre-apprenticeship LifeCycle.
- Add/Update training services information.
- Add attendance records.
- Complete a career assessment and create a career plan.
- Update the action log.







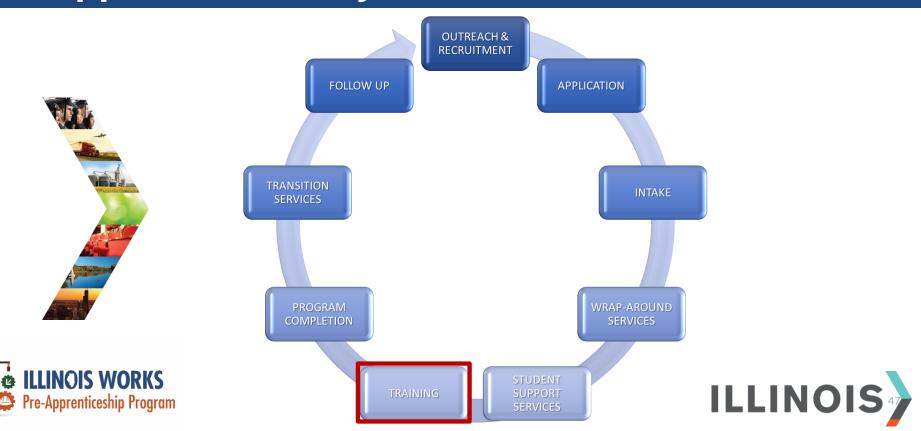
Pre-Apprentice LifeCycle







Pre-Apprentice LifeCycle







Instruction











Training and Services





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CAREER PLAN	ADD ACTIVITY/SERVICES	- ILLING	DIS W	ORKS REPO	ORTING
Overview Intake/Referral	Training/Services Program Completion/F	ollow-Up			
Overview 1. Review Assess	sment 2. Set Goals 3. Add Steps/Servi	ices Upda	te Log		
DD ACTIVITY/SERVIC	ES			CASE	NOTES (0)
Profile: Janetest Doetest	STEP 1: Add Services / Activities				
Email Janedoet@gmail.com	Add Services / Activities				
DOB 1/1/1970	STEP 2: Assign Activity/Service(s) to a	a Goal			
,,,				Search:	
Last 4 SSN	Activity/Service	a Goal			ther Items
Last 4 SSN See All			Status Not Set		ther Items
DOB 1/1/1970 Last 4 SSN See All Related Instructions Career Plan Overview	Activity/Service Alumni Networking / X		Not Set		ther Items
Last 4 SSN See All Related Instructions Career Plan Overview	Activity/Service Alumni Networking / X Alumni Networking / X	^ Note	Not Set	0	
Last 4 SSN See All Related Instructions Career Plan Overview Participant Summary Tools	Activity/Service Alumni Networking / X Alumni Networking / X Showing 1 to 2 of 2 entries	* Note	Not Set	0	
Last 4 SSN See All Related Instructions Career Plan Overview Participant Summary Tools Assessments	Activity/Service Alumni Networking / X Alumni Networking / X Showing 1 to 2 of 2 entries STEP 3: Manage Activity/Service(s) in SERVICES/ACTIVITIES FOR: WRAP AF	A Note	Not Set Not Set	0	
Last 4 SSN See All Related Instructions Career Plan Overview Participant Summary Tools Assessments Case Notes	Activity/Service Alumni Networking / X Alumni Networking / X Showing 1 to 2 of 2 entries STEP 3: Manage Activity/Service(s) in	A Note	Not Set Not Set	0	
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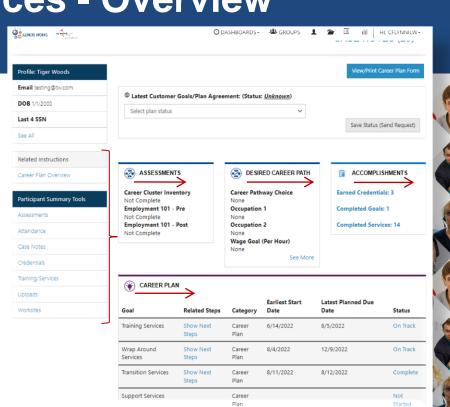




Training and Services - Overview





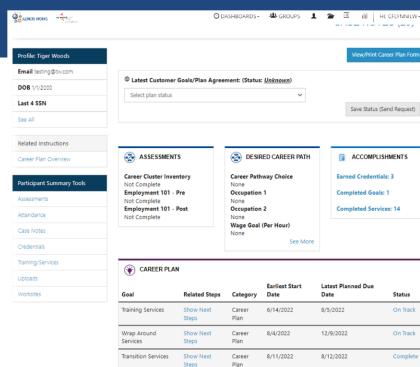






Training and Services – Sidebar





Support Services







Training and Services – Case Notes





Training Services

Wrap Around

Support Services

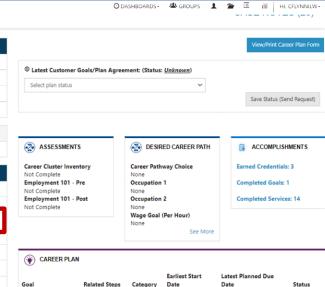
Services

Steps

Steps

Show Next

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6/14/2022

8/4/2022

8/11/2022

Career

Career

Plan

Career

Plan

Plan

8/5/2022

12/9/2022

8/12/2022

On Track

On Track

Complete



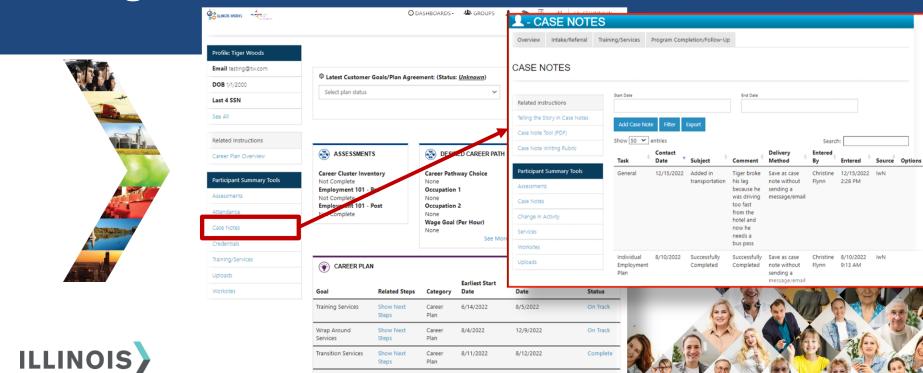






Training and Services – Case Notes

Support Services



Not





Status

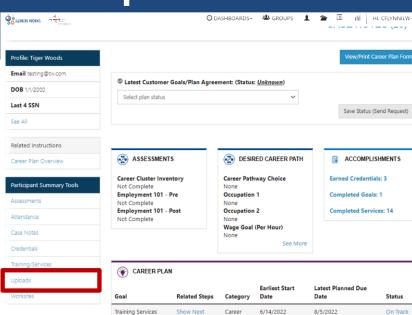
On Track

On Track

Complete

Training and Services - Uploads





Steps

Steps

Steps

Show Next

Show Next

Wrap Around

Support Services

Services

Plan

Career

Career

Plan

Career

Plan

8/4/2022

8/11/2022

12/9/2022

8/12/2022

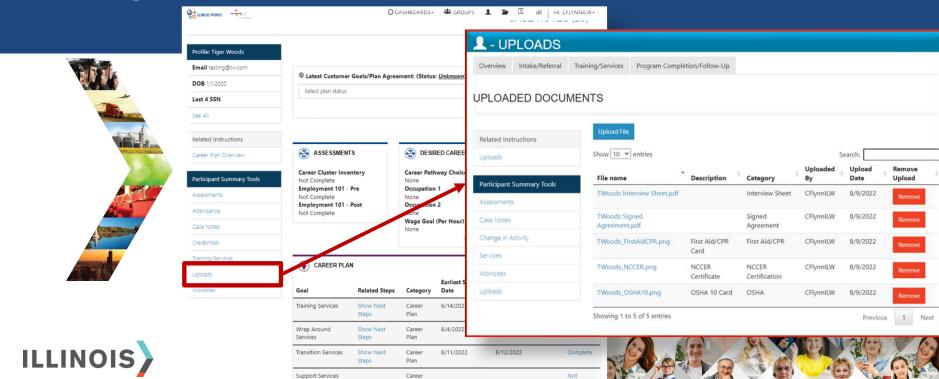








Training and Services - Uploads

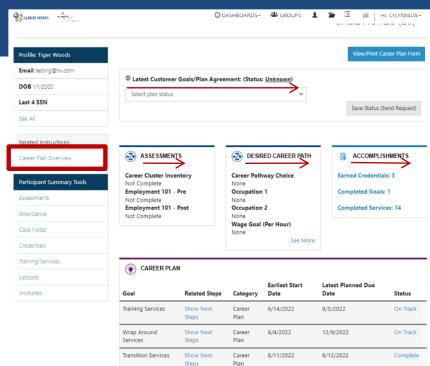






Training and Services – Career Plan





Support Services

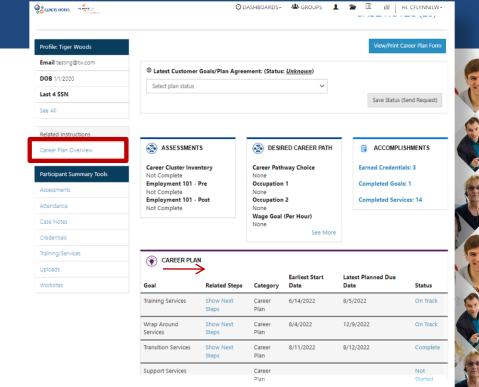






Training and Services – Career Plan











Training and Services





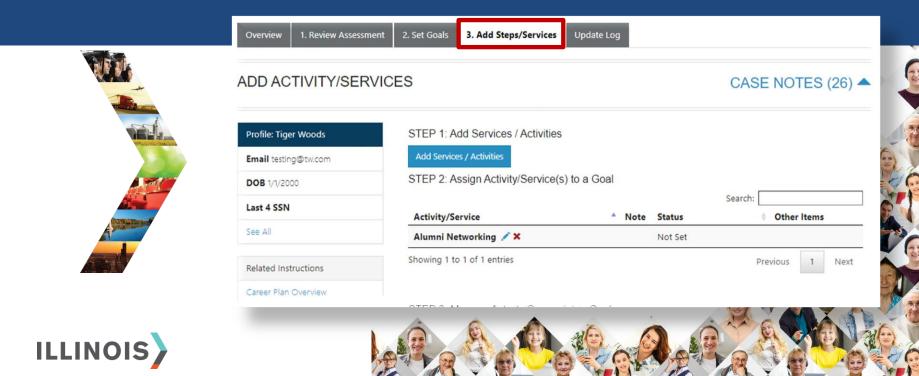
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Overview 1. Review Asses	ssment 2. Set Goals 3. Add Steps/Services	Update Log	
ADD ACTIVITY/SE	RVICES		CASE NOTES
Profile: Tiger Woods	STEP 1: Add Services / Activities	S	
Email testing@tw.com	Add Services / Activities		
DOB 1/1/2000	STEP 2: Assign Activity/Service(s) to a Goal	
Last 4 SSN			Search:
See All	Activity/Service	A Note Status	Other Items
		No data available in table	
Related Instructions	Showing 0 to 0 of 0 entries		Previous
Career Plan Overview			
	STEP 3: Manage Activity/Service	e(s) in Goal	
Participant Summary Tools	SERVICES/ACTIVITIES FOR: WE	RAP AROUND SERVICES (2)	
Assessments			
Case Notes	SERVICES/ACTIVITIES FOR: TR	AINING SERVICES (12)	
Change in Activity	SERVICES/ACTIVITIES FOR: SU	IPPORT SERVICES (0)	
		·	·
Services	SERVICES/ACTIVITIES FOR: TR		

l Category			
All		~	
DS Service Level			
All		~	
		Search:	
Category	Service A	Description	٥
Wrap- around Support	Alumni Networking	Alumni Networking Service See More	
Wrap- around Support	Apprenticeship Application Fee	Provide participants with assistance in paying fees related to joining a DOL-registered apprenticeship program, including application fees. See More	
Transition Service	Assistance with completing an apprenticeship program application	Provide assistance with completing a register apprenticeship in the construction industry. See More	
Wrap- around Support	Broadband Fees	Provide participants with assistance in paying for Broadband fees not covered by existing programs. See More	
Transition Service	Career Information	Provide career information for those who are currently in the program. See More	
Wrap- around Support	Childcare/Family Member Care	Provide participants with assistance in paying for childcare/babysitting costs and home aide costs. See More	
Wrap- around	Cost of Drivers License	Provide participants with assistance in paying for a driver's license.	
Support		See More	





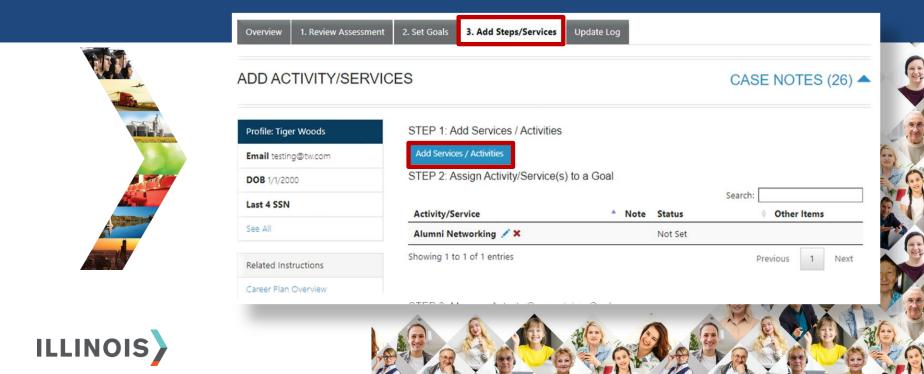
Training and Services – Add Steps/Services







Training and Services – Add Steps/Services

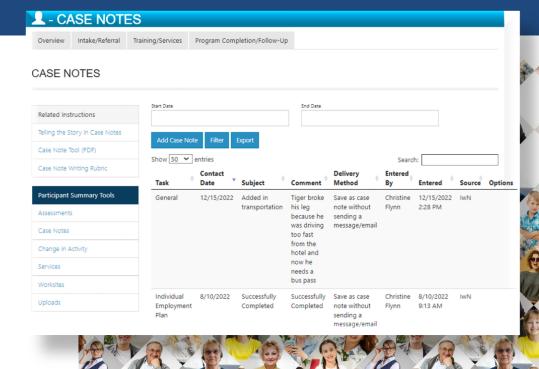






Training and Services – Case Note









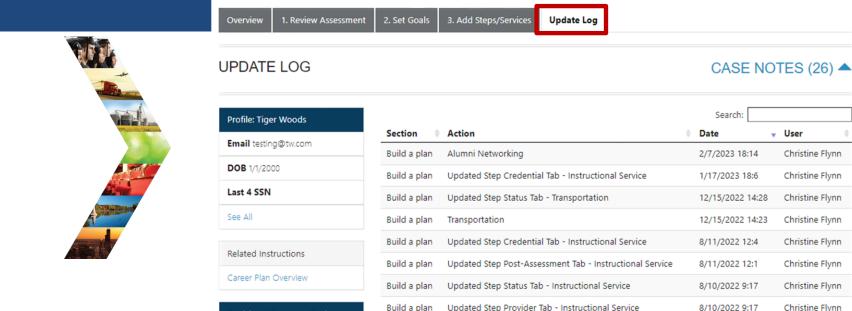


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Christine Flynn

Training and Services – Update Log

Participant Summary Tools



Build a plan

Updated Step Status Tab - Instructional Service









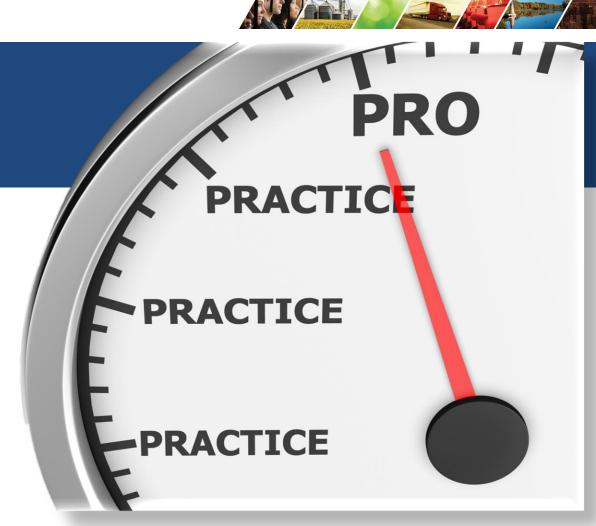
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IWRS - Practice













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Add Attendance



Bulk Attendance

Individual Attendance





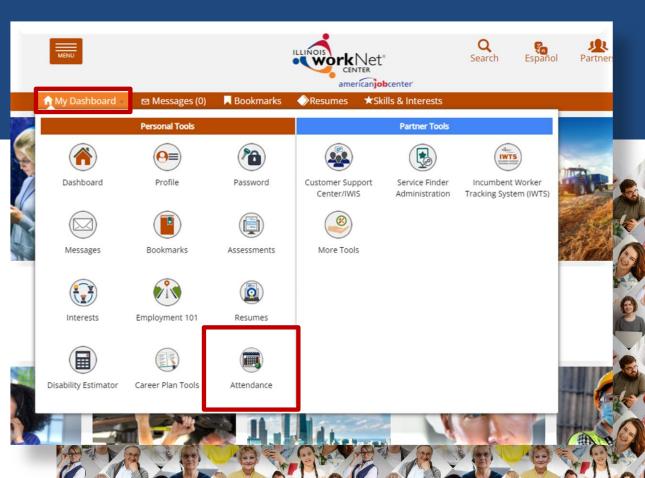




Bulk Attendance











Bulk Attendance



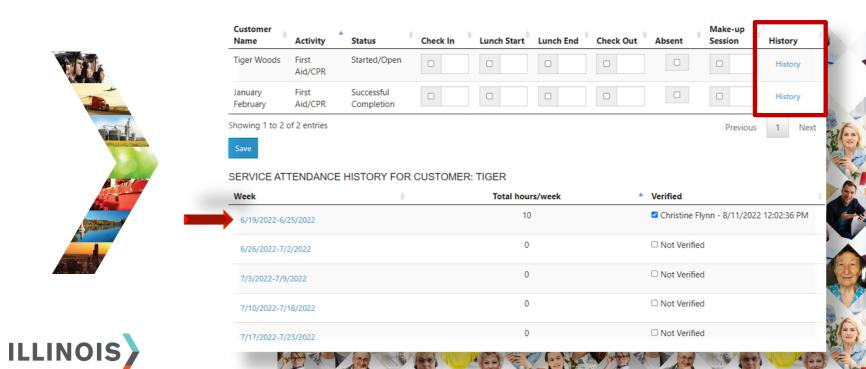


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rovider *		Chicago	Test Provider 1			~			
ctivity		First Aid	/CPR			~			
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elect Day * Tod	ay's Date	iii 1/3	31/2023						
		Enter Ho	urs for Selected	Date Reset Filt	ers				
Customer								Make-up	
Name	Activity	Status	Check In	Lunch Start	Lunch End	Check Out	Absent	Session	History
Tiger Woods	First Aid/CPR	Started/Open	0						History
January February	First Aid/CPR	Successful Completion							History
howing 1 to 2	of 2 entries							Previou	s 1 Next
Save									





Bulk Attendance - History







Bulk Attendance





Day	Check In	Lunch Start	Lunch End	Check Out	Absent	Make-up Session	Updated
Sunday 5/19/2022				0			n/a
Monday 5/20/2022	10:00am			3:00pm			Christine Flynn - 8/11/2022 12:02:36 PN
Tuesday 5/21/2022							n/a
Wednesday 5/22/2022	10:00am			3:00pm			Christine Flynn - 8/11/2022 12:02:36 PN
Thursday 5/23/2022			0	0			n/a
riday 5/24/2022							Christine Flynn - 8/11/2022 12:00:56 PM
Saturday 5/25/2022	0						n/a
equired Weekly H	ours	A	ctual Weekly Hours	10	Attendan	ce %	





Individual Attendance



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ILLINOIS \	WORKS REPO	RTING SYSTE	М		
Participant Recruitment	t & Engagement Partner	Engagement & Management	Work Plan & Report		
Name	Tiger Woods				
Intermediary/Provider	Select		~		
Customer Status	Select		~		
Search Export Stud	ent Support Needs Report			Ac	ld Participant
Show 10 ventries Customer Status	Last Name	First Name	Provider	Assessment Date	
Complete & In Transition	Woods	Tiger	Chicago Test Provider 1	11/4/2022	<u> </u>
Showing 1 to 1 of 1 entries				Previous	1 Next
© 2023 - Illinois workNet®	- V: 109.7				







Individual Attendance



CAREER PLAN



Goal	Related Steps	Category	Earliest Start Date	Latest Planned Due Date	Status
Training Services	Hide Next Steps	Career Plan	6/14/2022	8/5/2022	On Track
	Module 1 - Illinois Works Pre- apprenticeship Program Orientation		6/14/2022	6/15/2022	Successful Completion
	Module 2 - Basic Safety		6/16/2022	6/22/2022	Successful Completion
	Module 3 - Introduction to Construction Math		6/23/2022	6/24/2022	Successful Completion
	Module 4 - Introduction to Hand Tools		6/27/2022	6/30/2022	Successful Completion







Individual Attendance





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CAREER PL	AN - EDIT CUSTOMER SE	RVICE		
Overview Intake/Referral	Training/Services Program Completion/Follow-	Up		
Status (Default) Service Pr	rovider Attendance Post-Assessments Earn	ned Credentials		
Career Plan / Add Activities/Ser	vices / Edit Customer Service			
DIT CUSTOMER	SERVICE			
Profile: Tiger Woods	Module 1 - Illinois Works Pre-apprentices	hip Program Orientation		
Profile: Tiger Woods Email testing@tw.com	Module 1 - Illinois Works Pre-apprentices Planned Start Date: 6/14/2022 Planned Due Date: 6/15/2022	# of planned	weekly hours: 4.00 ssful Completion	
Email testing@tw.com	Planned Start Date: 6/14/2022	# of planned Status: Succe		
Email testing@tw.com	Planned Start Date: 6/14/2022	# of planned Status: Succe	ssful Completion	
Email testing@tw.com User Name TWoods5	Planned Start Date: 6/14/2022	# of planned Status: Succe	ssful Completion	
Email testing@tw.com User Name TWoods5 Last 4 SSN	Planned Start Date: 6/14/2022 Planned Due Date: 6/15/2022	# of planned Status: Succe % Required	Attendance 80	2022
Email testing@tw.com User Name TWoods5 Last 4 SSN See All	Planned Start Date: 6/14/2022 Planned Due Date: 6/15/2022 Week 6/12/2022-6/18/2022	# of planned Status: Succe % Required Total hours/week	ssful Completion Attendance 80 Verified	2022
Email testing@tw.com User Name TWoods5 Last 4 SSN See All	Planned Start Date: 6/14/2022 Planned Due Date: 6/15/2022 Week 6/12/2022-6/18/2022	# of planned Status: Succe % Required Total hours/week	Attendance 80 Verified Christine Flynn - 8/9/2	2022
Email testing@tw.com User Name TWoods5 Last 4 SSN See All	Planned Start Date: 6/14/2022 Planned Due Date: 6/15/2022 Week 6/12/2022-6/18/2022	# of planned Status: Succe % Required Total hours/week	Verified Christine Flynn - 8/9/2 5:23:17 PM	2022





Individual Attendance



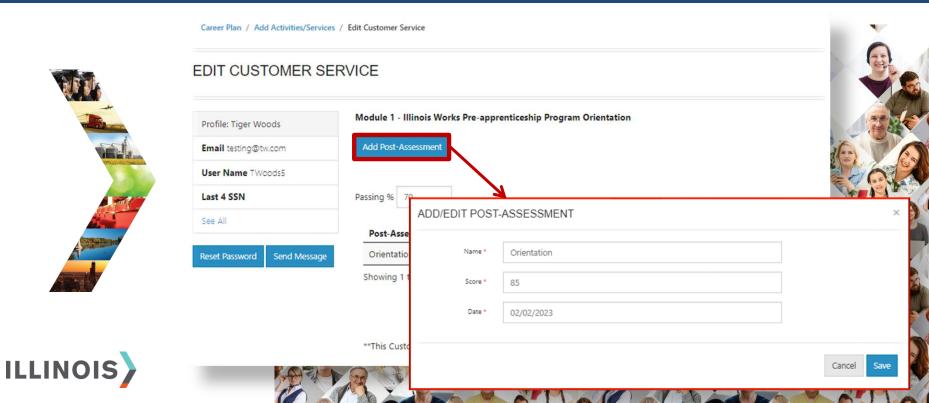


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CAREER PL	AN - EDIT CUSTOMER	SERVICE				
Overview Intake/Referral	Training/Services Program Completion/Fo	llow-Up				
Status (Default) Service Pro	ovider Attendance Post-Assessments	Earned Credentials				
Career Plan / Add Activities/Sen	vices / Edit Customer Service					
Profile: Tiger Woods	Module 1 - Illinois Works Pre-appren	ticeship Program Orienta	ion			
-	Planned Start Date: 6/14/2022	# of	planned weekl		00	
Email testing@tw.com		# of State		Completion	80	
Email testing@tw.com User Name TWoods5	Planned Start Date: 6/14/2022 Planned Due Date: 6/15/2022	# of Statu %	planned weekl s: Successful C Required Atter	Completion ndance	80	
Email testing@tw.com User Name TWoods5 Last 4 SSN	Planned Start Date: 6/14/2022	# of Statu % Total hours/we	planned weekl s: Successful C Required Atter	Completion ndance	80	
Email testing@tw.com User Name TWoods5 Last 4 SSN See All	Planned Start Date: 6/14/2022 Planned Due Date: 6/15/2022 Week 6/12/2022-6/18/2022	# of Statu %	planned weekl s: Successful C Required Atter	Completion ndance Verified	80 I e Flynn - 8/9/2022	
Email testing@tw.com User Name TWoods5 Last 4 SSN See All	Planned Start Date: 6/14/2022 Planned Due Date: 6/15/2022 Week 6/12/2022-6/18/2022	# of Statu % Total hours/we	planned weekl s: Successful C Required Atter	Completion ndance Verified Christine	80 i e Flynn - 8/9/2022 PM	
See All	Planned Start Date: 6/14/2022 Planned Due Date: 6/15/2022 Week 6/12/2022-6/18/2022	# of Statu % Total hours/we	planned weekl s: Successful C Required Atter	▲ Verified Christin 5:23:17	80 I e Flynn - 8/9/2022 PM /erified	:





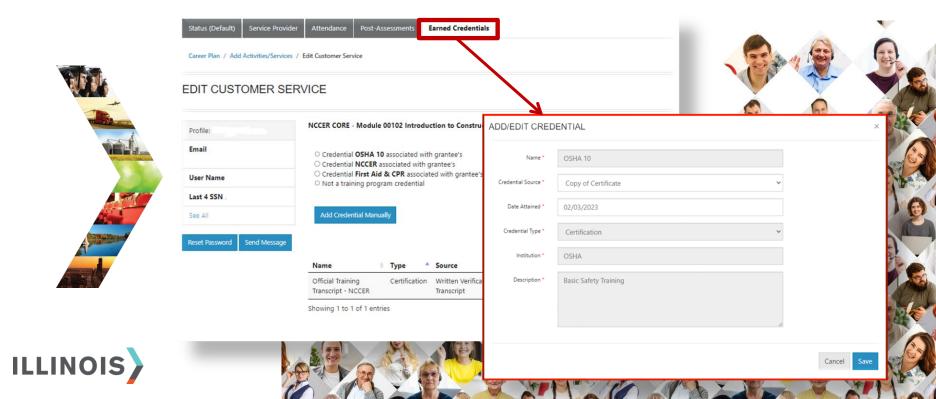
Adding Post Assessments







Adding Credentials









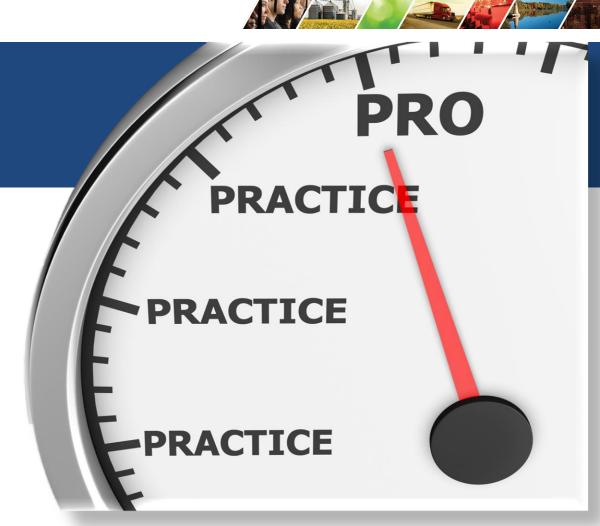
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IWRS - Practice













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Module 7: IWRS Updated Tools

and Features



By the end of this section, you will be able to:

- Identify participant red flags and academic information through the Student Support Needs Report and Attendance and Post-Assessment Report.
- Describe how the Work Plan & Report can help guide program performance.
- Utilize the Export report for compliance verification and participant information.







IWRS – Reporting Tools



Student Support Services Needs Report

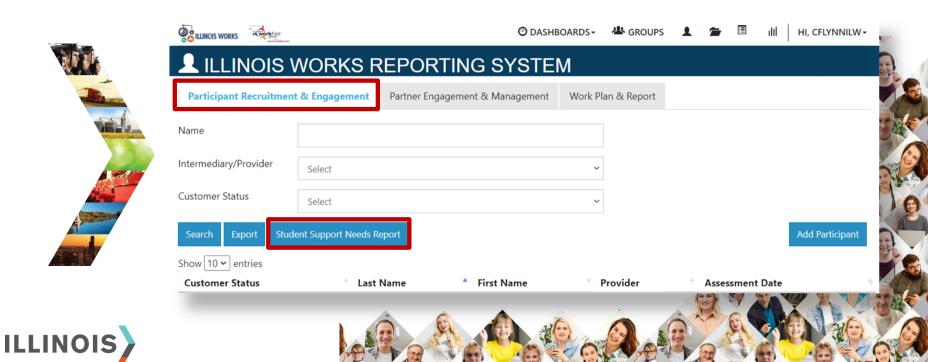
Attendance and Post-Assessment Score Report







Reporting Tools - Student Support Services Needs Report

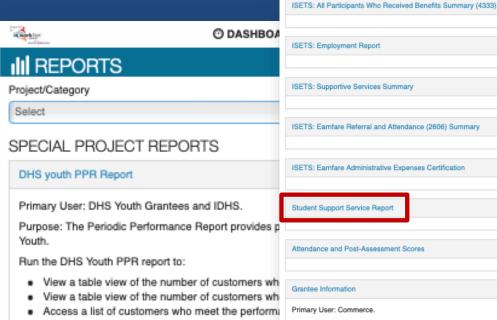






IWRS – Reporting Tools – Student Support Services





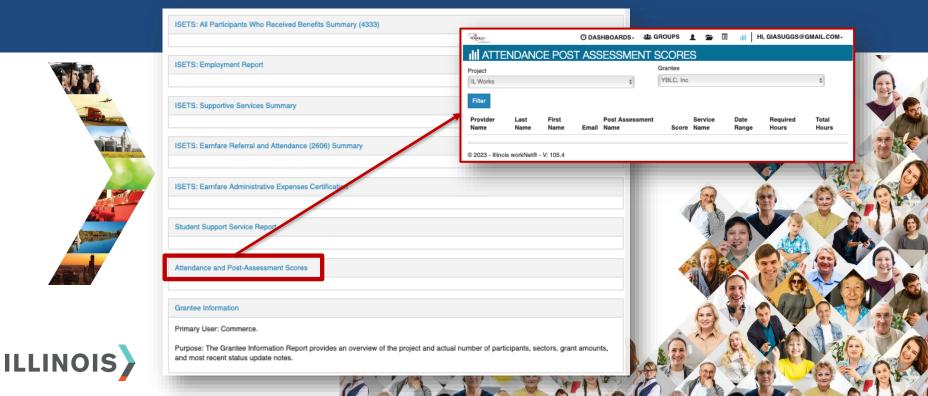
ISETS: Employment Report ISETS: Supportive Services Summary ISETS: Earnfare Referral and Attendance (2606) Summary ISETS: Earnfare Administrative Expenses Certification Student Support Service Report Attendance and Post-Assessment Scores Grantee Information Primary User: Commerce. Purpose: The Grantee Information Report provides an overview of the project and actual number of participants, sectors, grant amounts, and most recent status update notes.







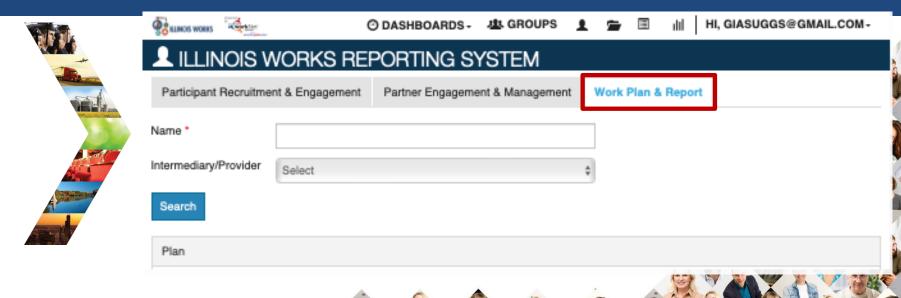
IWRS – Reporting Tools – Attendance/Post Assessment







IWRS - Main Page Overview - Work Plan and Report



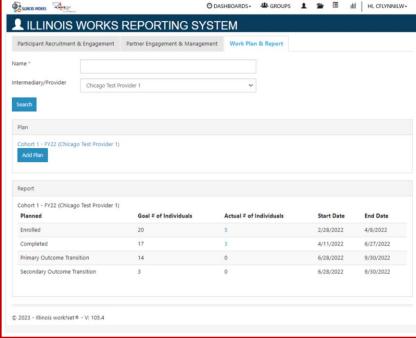


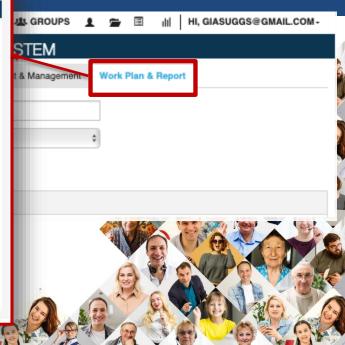




IWRS - Main Page Overview - Work Plan and Report













IWRS - Main Page Overview - Export





EXPORT Select which fields you would like to export. The fields that are pre-selected are Select/Deselect All Worknet Id Account Status: Active/Inactive Customer Status (Inquiry, Applicant, Enrolled etc.) First Name Last Name User Name Last 4 SSN Email Birth Date Phone Number Address Line 1 Address Line 2 ZIP Code County Gender Ethnicity Highest Level of Education Grantee Training Program Date Assigned (Inquiry Date) Date Assigned (Applicant Date) Follow Up Flag Enrollment Status Flag Attendance Flag Post-Assessment Flag Training Status Flag Wrap Around Service Flag Student Suport Service Flag Transition Service Flag

Earned Credential Flag









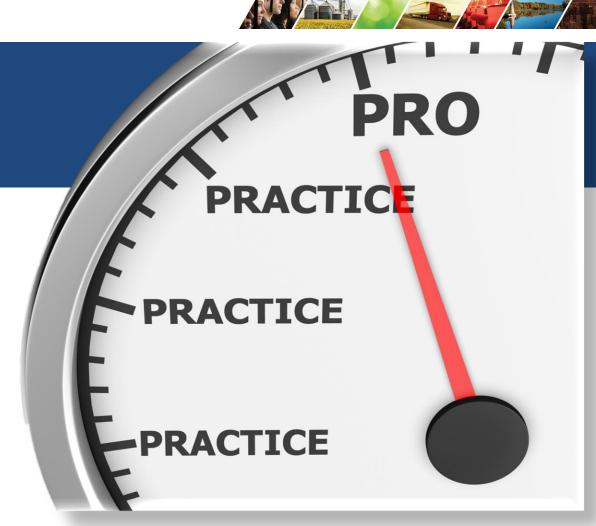
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IWRS - Practice













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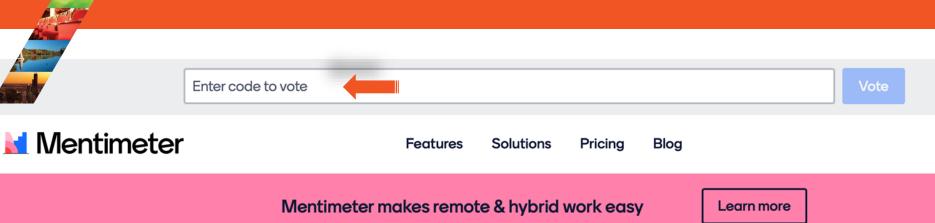




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Thank you, and we are glad to have you as part of our provider network!

