

#### Illinois Works Provider Network

#### 2023 IWRS Session II

#### Norman Ruano, Deputy Director of Illinois Works





www.illinois.gov/dceo



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### **ILW Pre-Apprenticeship Team**

- Dr. Norman Ruano, Deputy Director of Illinois Works
- > Ms. Christine Flynn, Grant Management Analyst
- > Mr. Dan Martinez, Grant Management Analyst
- > Dr. Gia Suggs, NIU Training Analysist
- > Dr. Vera Lee Robinson, Program Coach









### **Course Description**



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Illinois Works was created as a result of Governor Pritzker's commitment to expanding equity in the Illinois' construction workforce. The Office of Illinois Works, in partnership with Southern Illinois University's Center for Workforce Development, developed the **Illinois Works Reporting System**, also known as **IWRS**.

This system allows grantees to track key information about participants' progress throughout their engagement with the ILW Pre-apprenticeship program. During this course, you will be provided with information about the **Illinois Works Reporting System** (IWRS), navigation instructions, intake, and additional system tools.





# **Course Objectives**

By the end of this training, learners will be able to:

- Describe the role of the Illinois Works Reporting System.
- Explain the relationship between IWRS and the Preapprenticeship LifeCycle.

- Navigate the IWRS main page.
- Add/Update participant profiles and intake information.
- Add/Update wrap-around services and career assessment information.
- Submit a ticket to SIU to report system glitches.











#### Illinois

#### Department of Commerce & Module 2: Welcome and Introduction



By the end of this section, you will be able to:

- Identify their fellow session participants.
- Use the Webex features and functions to fully participate in the training.





# Comments, feedback, or questions? Email us at:

CEO.IllinoisWorks@Illinois.Gov



- Your Name
- Organization/Agency
- ➢ Role
- Geographic Location
- Add an asterisk (\*) next to your name if you attended IWRS: Session I.







# Webex Tutorial



- Mute/Unmute
- Stop/Start Video

- Raise Hand
- Emojis
- Chat





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### Department of Commerce & Economic Opportunity Module 3: Introduction to IWRS



By the end of this section, you will be able to:

Describe the purpose of the Illinois Works Reporting System (IWRS).

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Explain the relationship between IWRS and the Pre-apprentice LifeCycle.





























#### **Pre-Apprentice LifeCycle and IWRS**







#### **Program Elements and IWRS**















#### Illinois

## Department of Commerce & Economic Opportunity Module 4: Sign into IWRS



By the end of this section, you will be able to:

- Identify IWRS roles.
- Sign into IL workNet.
- > Access the Illinois Work reporting system.





#### Roles



Service Provider:

Access to grantee participant information and dashboards.

Service Provider Program Administrators: Access to designated participants, grantee information and specific reports.



Program Managers (ILW Staff Role): Regional level access to grantee and customer information, and reports.



Super Administrators (ILW Staff Role): Access to all Illinois Works Reporting System program tools.





#### **IWRS Access**







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Partners

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Share

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STATE OF ILLINOIS WORKFORCE PORTAL



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#### Illinois workNet Registration

Click here to learn about Illinois workNet account benefits.

Fields with an asterisk (\*) are required for registration. Enter your information below to begin using your Illinois workNet account.

First Name*			
Last Name*			
Date Of Birth*	mm/dd/yyyy		
Email Address*			
Confirm Email Address*			
Main Number		Ext	
Alternate Number		Ext	
ZIP Code*			
Secret Question*	Select	0	
Secret Answer*			
User Name*			
Password*			
Confirm Password*			

You are required to read and indicate that you agree to the updated Terms and Conditions of this site. Click the following link to read the terms and conditions. Then indicate that you agree with the terms by checking the box below. View Terms and Conditions

Accept Agreement\*

Submit











#### **IWRS** Access



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#### **IWRS Access**









#### **IWRS Access - Practice**





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# Department of Commerce & Economic Opportunity Module 5: IWRS Main Page



By the end of this section, you will be able to:

Navigate the IWRS main page.







#### **Navigation Bar**

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#### **Subtab - Partner**

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#### Main Page – Work Plan and Report

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Completed	9	0	5/2/2022	7/22/2022					
Primary Outcome Transition	7	0	7/25/2022	10/14/2022					
Secondary Outcome Transition	2	0	7/25/2022	10/14/2022					
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#### **Provider Info- Practice**





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# Hlinois Department of Commerce & Economic Opportunity Module 6: Adding a Participant and Intake



By the end of this section, you will be able to:

- Add/Update a partner.
- Complete a pre-screen assessment.
- > Complete an application.
- > Complete a career assessment during orientation.
- Complete a wrap-around services assessment.







#### **Pre-Apprentice LifeCycle**







#### **Outreach and Recruitment**









#### Adding a Participant Lead

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		Last Name *	Organization Name				
		Phone *	123 456-7890				
		Email *	OrgName@test.com				
		Type *	Warm Lead Inquiry				
Name		Provider *	Chicago Test Provider 1	Chicago Test Provider 1 ~			
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Show 10 🗸 entries							
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#### Add Case Note







#### **Pre-Screen Assessment**

ADD PARTICIPANT PRE SCREENING



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First Name *	Johnny	Pre Screening Result *
Last Name *	Doe	Pre Screening Date *
Phone *	123 456-7890	Follow-Up Date
Email *	johnny@test.com	Sex *
Provider *	Chicago Test Provider 1	Races
Type *	Hot Lead Inquiry	-
Do you have an interest in maki Yes ● No 〇	ng a career in the construction industry? *	
Do you have the availability to a Yes $\ensuremath{\overline{\bullet}}$ No $\bigcirc$	ittend the program? *	
Do you have a High School diple Yes ● No ○	oma or GED/HISET? *	Submit & Add Case Not
Are you at least 18 years of age Yes ● No ○	?*	

Are you an Illinois resident? \* Yes 💿 No 🔿

#### res 🔍 No 🗆

⊣ow did you hear about :his program?	Email     Social Media     Family or Friends     American Job Center	Organization Website Nonprofit/Faith-based organization referral Mailings Newspaper or Magazine	Radio	
Pre Screening Result *	Meets pre-screening require	ements. Interested in participating.	~	
Pre Screening Date *	08/01/2022			
Follow-Up Date	xx/xx/xxxxx			
Sex *	Male		~	
Races	<ul> <li>Select all that apply.</li> <li>American Indian or Al.</li> <li>Asian</li> <li>Black/African America</li> <li>Hawaiian or Pacific Isla</li> <li>Hispanic</li> <li>Prefer not to answer</li> <li>White</li> </ul>	askan Native n ander		
Submit & Add Case Notes				





#### **Inquiry Vs. Applicant**

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### Application



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Last Name *	Woods				
Email *	testing@tw.com				
Confirm Email *	testing@tw.com				
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#### Participant and Intake – Practice







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#### **Participant Profile**











#### **Standardized Interview**







#### Enrollment







#### Signed Agreement



























#### **IWRS Access - Practice**





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# Department of Commerce & Economic Opportunity Module 7: workNet Ticketing System

By the end of this section, you will be able to:

Report IWRS glitches using the new workNet ticketing system.







### **Ticketing System - SIU**











#### Program Engagement ~ Mentimeter

	Access the website: www.menti.com Enter 8577 9253							
	Enter code to vote						Vote	
🞽 Mentimeter		Features	Solutions	Pricing	Blog			
	Menti	imeter makes remot	te & hybrid v	work easy	L	earn more		





#### Feedback ~ We want to hear from you





# Thank you, and we are glad to have you as part of our provider network!



Illinois Department of Commerce & Economic Opportunity JB Pritzker, Governor