



Connecting With Clients/Students Using Remind & Zoom



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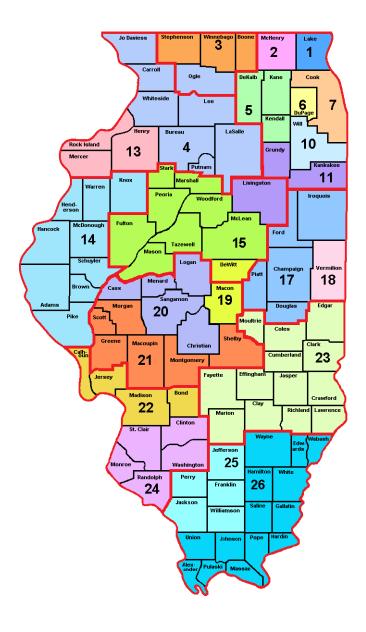




Kiersten Sheary
Illinois Center for Specialized
Professional Support
Illinois State University



Where is Your Local Area?











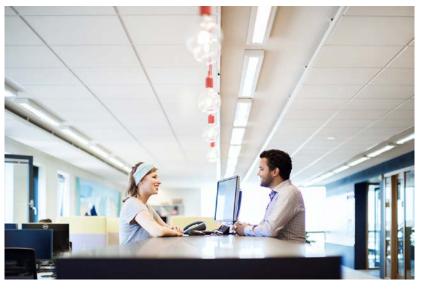
Your clients need support – and so do you!



Remember When?















Connecting with people has changed!







Objectives

- Learn about 2 platforms to connect with clients
- Learn strategies to maximize platform capabilities









REMIND.COM



What is Remind?

Communication platform to communicate with people via text or email without using your personal information.

How does messaging work?

Message a whole group, small groups, or individuals.

How do you start using it?

Go to Remind.com and set up a free account with an email address or phone number.



Create a class Class name Reading 2020 Edit icon Class code adh4agd School Not affiliated with a school Your free Remind account includes announcements to up to 10 classes with 150 people each. Learn more

I will only message people 13 or older

It's okay if students are under 13. We'll ask for a parent's email address to keep everyone in the loop.

Create

- Name your 'class'
- Select an icon
- Select 'not affiliated with a school'
- Class code populates automatically



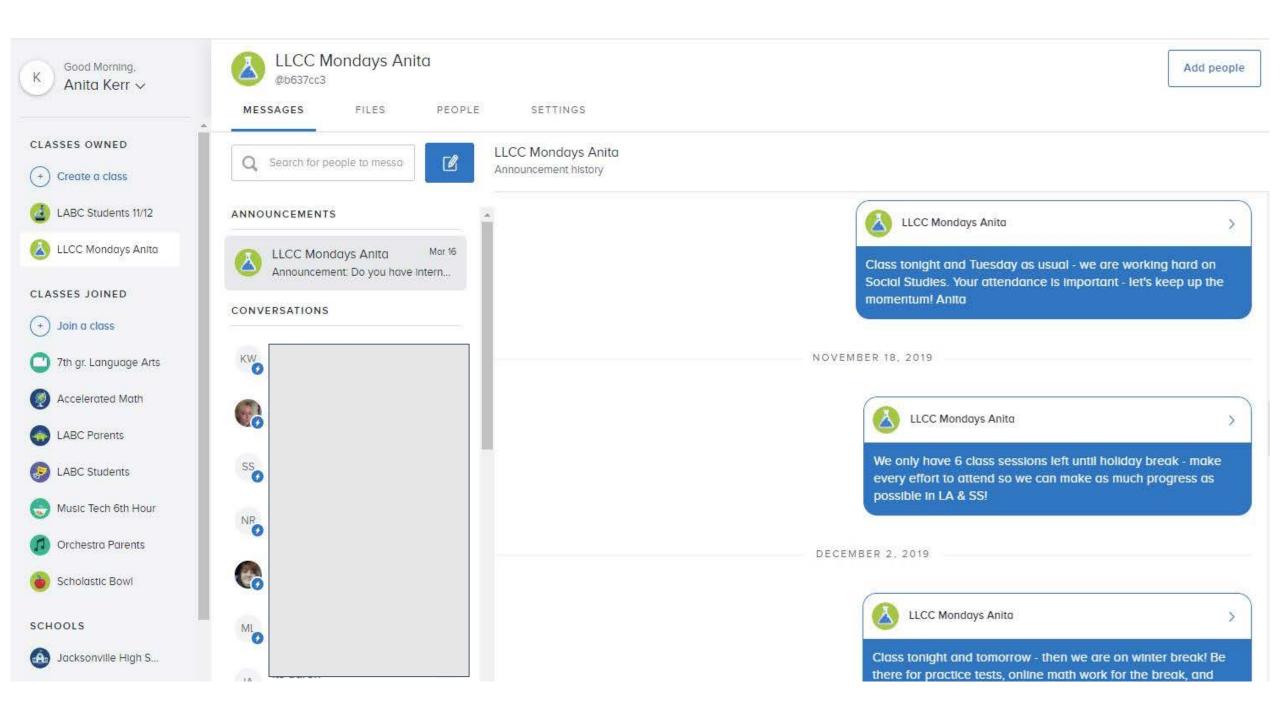
Enter contacts or copy/paste from a spreadsheet

Copy and paste directly from 🖥 Google Sheets or 💵 Microsoft Excel.

Students Parents Teachers

	Student name	Phone or email
1	Student name	Phone or email required
2	Student name	Phone or email required
3	Student name	Phone or email required
4	Student name	Phone or email required
5	Student name	Phone or email required

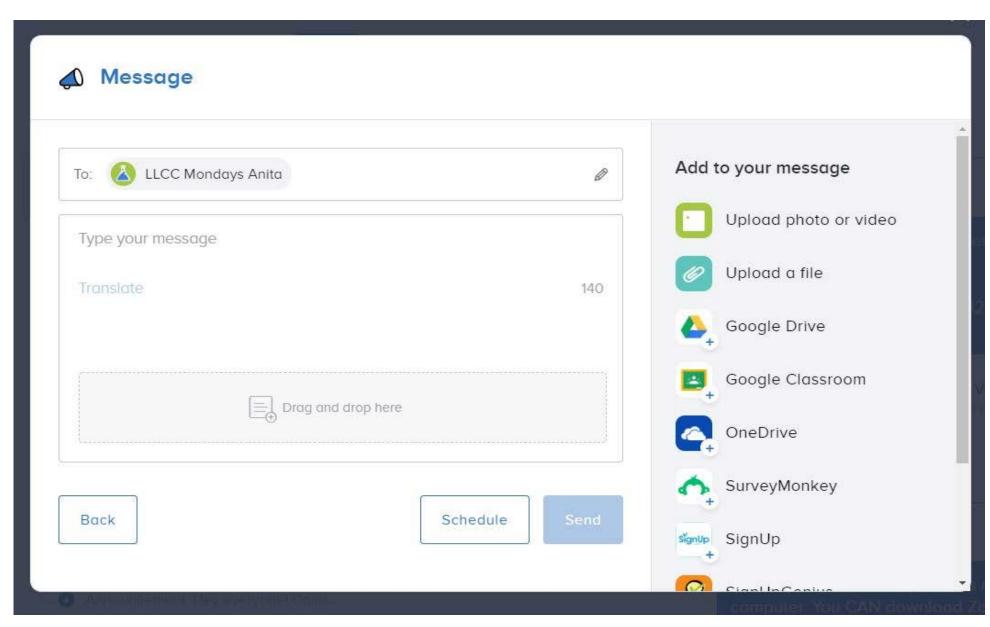
Add people



Sending Messages

Type 140 characters per class message

Attach files or video as needed



Participant Messaging

Under Settings, allow participants in class to:

message each other OR message only you



MESSAGES

FILES

PEOPLE

SETTINGS

by

.200/1020	1.1220			
Class settin	ıgs			
Class visibi	lity			
This class wi	ill appear in class	s search and on you	ır profile.	
Require app	proval to join			
	who you add or will be approved		e to join this class. Anyor	ne added
Participant mes	saging			
Choose how part	icipants see and	message others in	the class.	

Role-based

Students can only message students; parents can only message parents.

All participants in the class can message each other.

Off

Participants can only message class owners and can't see others in the class.

Office Hours

Profile Notification preferences App integrations Widgets Message history Archived classes

Office hours

Let people know the best times to reach you.

Day(s) Time



7:00 AM



7:00 PM







Blocked users







Turn off office hours

Create a Group Conversation

Message up to 9 people in a separate group - everyone sees each other's responses

Create a group conversation



You can have a group conversation with up to 9 other people at once. When you send a message in your group conversation, all participants will see one another as well as the responses. This type of message is popular for group or class assignments.

Follow the steps below to create a group conversation on the specific device you're using:

Web	iOS	Android
Click the	1 Tap the	1 Tap the
Compose Icon	Compose Icon 🕝	Compose icon
Scroll down and	2 Scroll down and	2 Select Group
click on Create New under <i>Recent Group</i>	click on Create New under <i>Recent</i>	Conversation
Conversations	Groups	Select participants or add them using
Select participants	3 Select participants	the
or add them using	or add them using	TO: field
the TO: field	the TO: field	





ZOOM



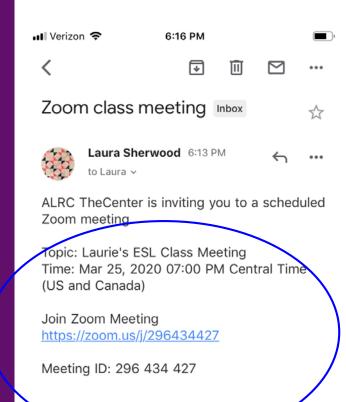


What is Zoom? An online platform for virtual meetings, webinars, and conferences

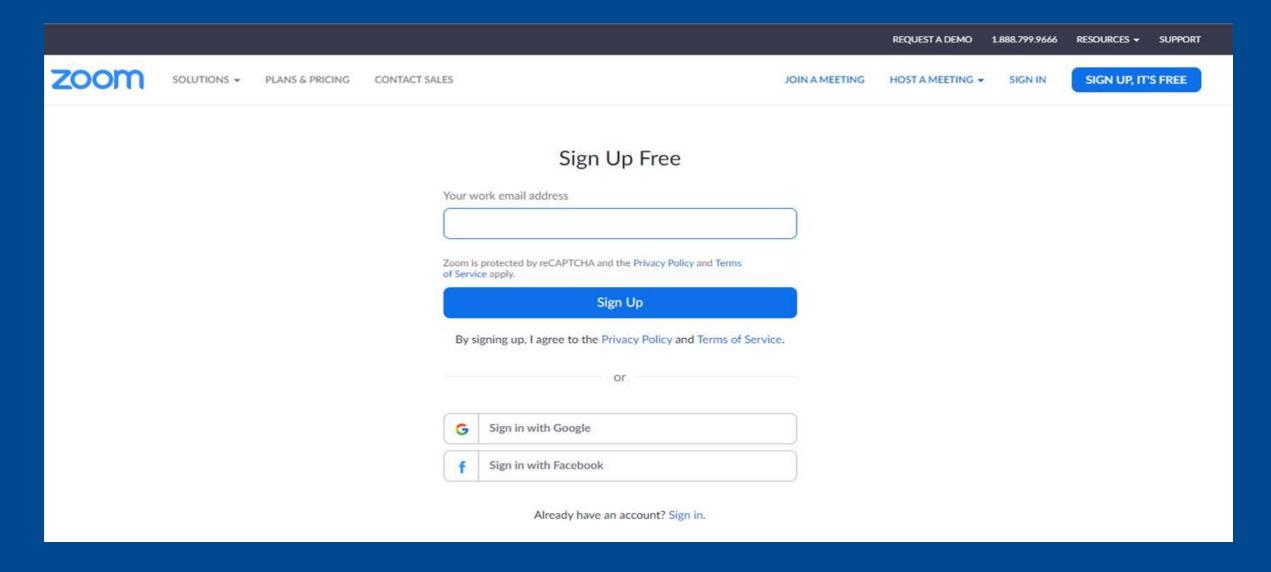


How do I get started with Zoom?

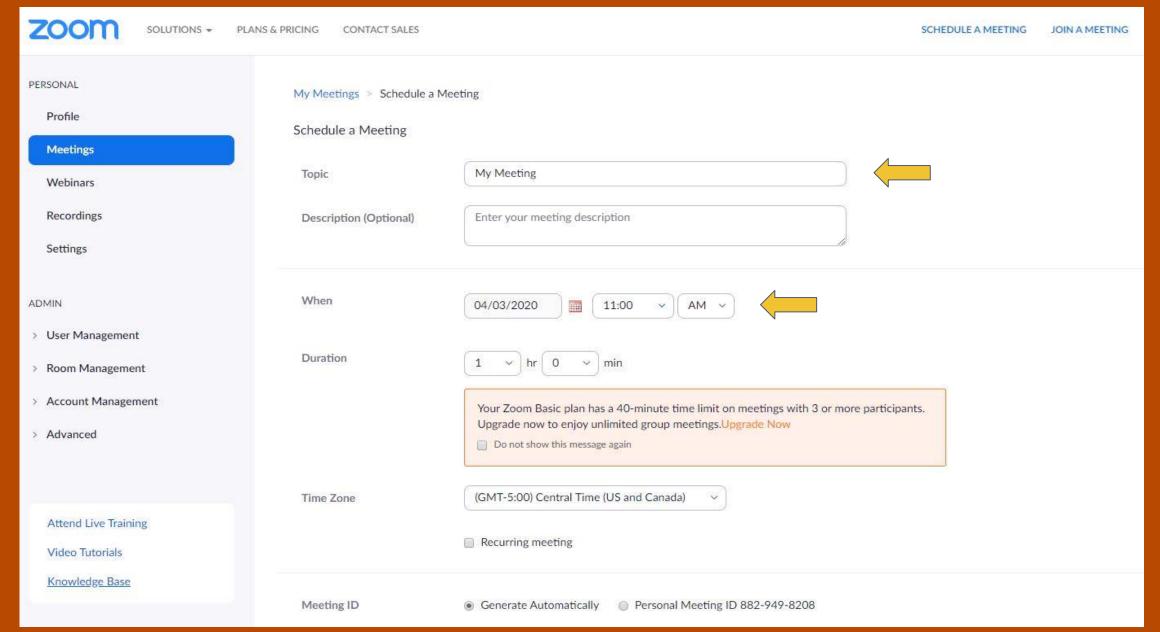
- Set up a Zoom account
 - https://www.youtube.com/watch?v=JIRfIUH8ENw
- Schedule your first meeting
 - https://www.youtube.com/watch?v=XhZW3iyXV9U
- Send link to participants using Remind, email, etc.



Setting up a new account



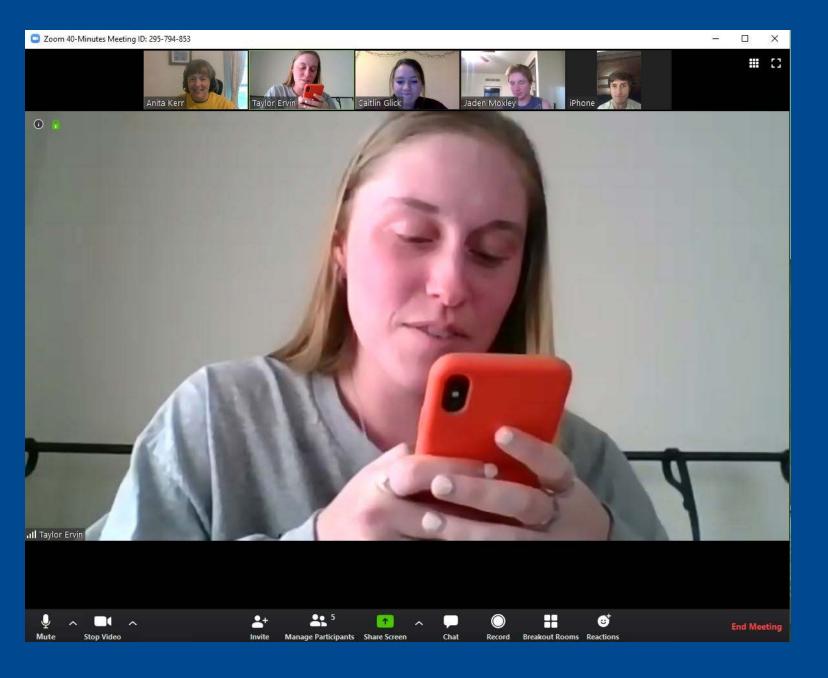
Setting up a new meeting



How do I get started with Zoom?

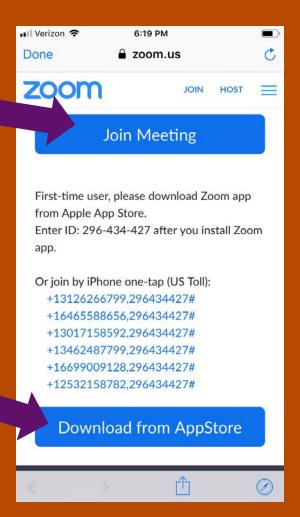
- Run a practice meeting with a friend or colleague first.
- Open your Zoom account and start the meeting. Be sure your audio and video are on.
- Welcome clients as they enter (or as you admit them).

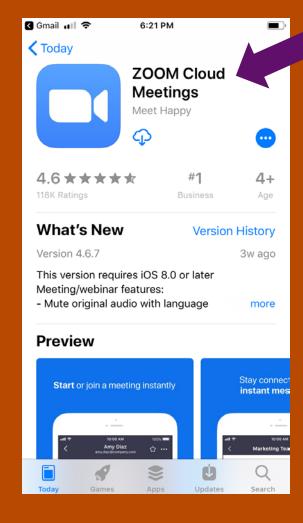






The First Time on a Mobile Device

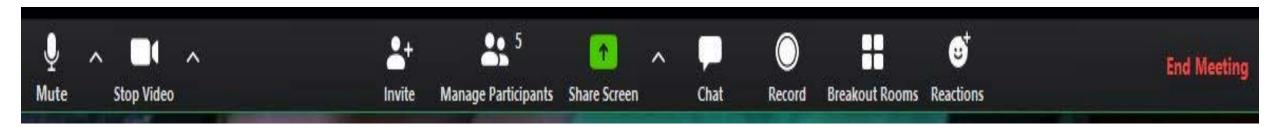




Once the App is Installed

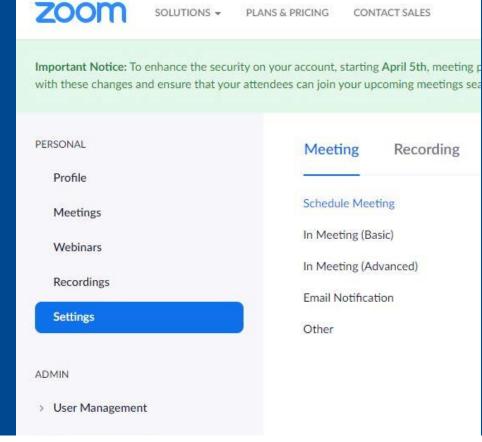


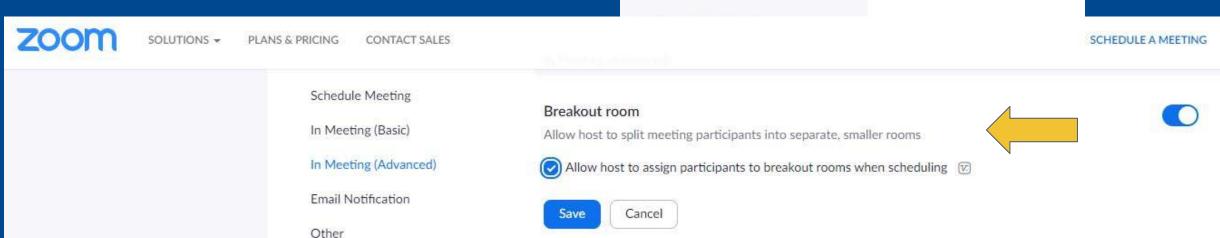
Zoom Control Bar for Host



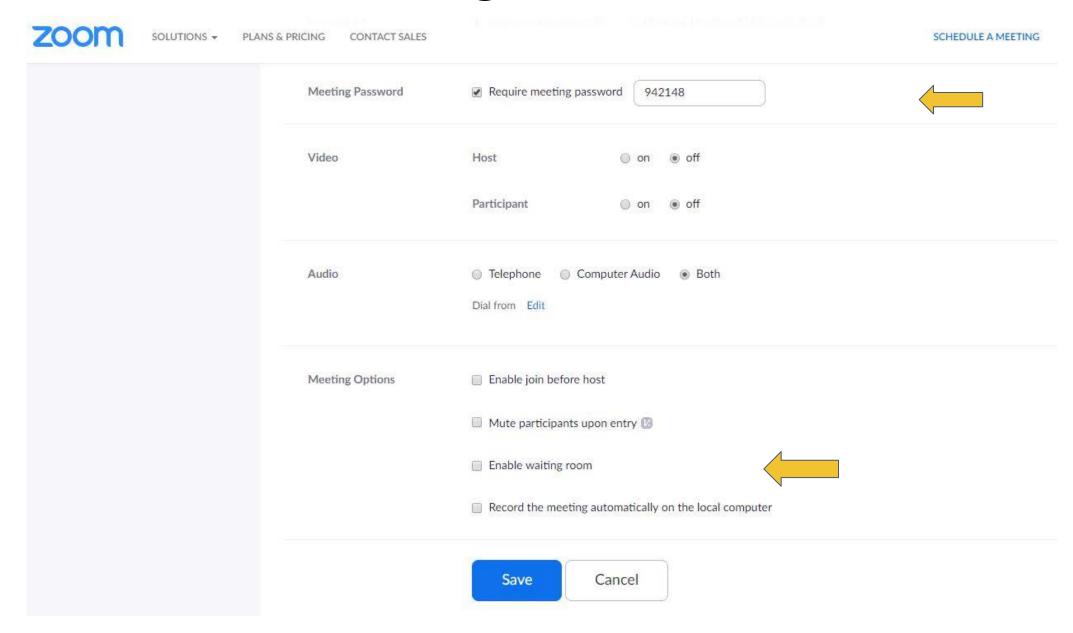


Breakout Rooms



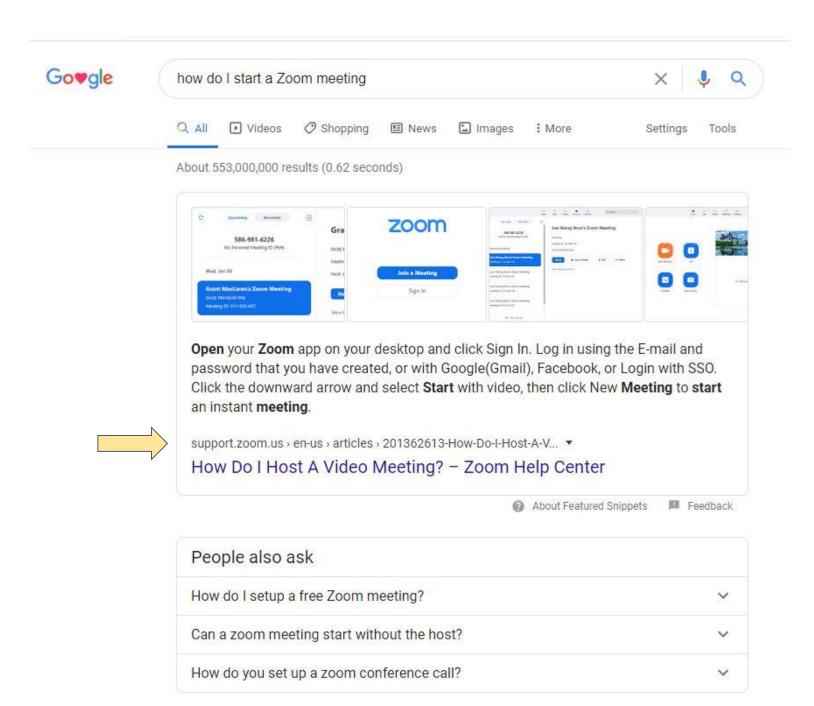


Avoid "Zoom-bombing"



Zoom Help

- Zoom Support on Website
- 2. Youtube Videos
- Google Search -(Ex: How do I start a Zoom Meeting?)



We are here to support you!



Keep apprised of upcoming distance learning opportunities by visiting

excellenceinadulted.com



Professional

Photo by Neil Thomas on Unsplash

Excellence in Adult Education PD Portal

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View a revised list of digital and print resources for adult educators

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Excellence in Adult Education PD Portal

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Home Resources



Resources

Click on links below to view the online resources for adult educators in Illinois.

NEW Distance Learning Resources

Webinars

Top 10 Resources to Get You Started with Adult Education Distance Learning

Adult Education Discussion Boards

LINCS Resource List for Digital/Virtual Instruction

Publisher Information - Suggested Software for Online Curriculum





Questions?







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