



# WIOA Title I Services: Adult, Dislocated Worker and Youth

Wednesday, September 16th, 2020

*Round 1: Update of WIOA Title I Services and Definitions in IWDS*



# Today's Objectives

## Provide Introduction to WIOA Title I Service Updates in IWDS – “Round I”

- Policy and Reporting Directives That Led to Updates
- Explain Key Changes to Service Menus
- Introduce a New *Single* Youth Service Level
- Introduce New Service Level for Disaster Recovery Services (DRE)
- Preview New Services Table and Definitions



# WIOA Title I Policy Update

- Aligns with the Act/Regulations and DOL Guidance, TEGs, and PIRL reporting, etc. as well as common service definitions among partners (i.e. Career Pathways Dictionary)
  - PIRL Reporting Online Resource Release 2.0 (January 2020)
  - TEG 12-19 - National Dislocated Worker Grant Program Guidance
  - TEG 14-18 - Aligning Performance Accountability Reporting, Definitions, and Policies Across Workforce Employment and Training Programs Administered by the U.S. Department of Labor (DOL)
  - TEG 19-16 - Guidance on Services provided through the Adult and Dislocated Worker Programs under the Workforce Innovation and Opportunity Act (WIOA)
  - TEG 21-16 - Third Workforce Innovation and Opportunity Act (WIOA) Title I Youth Formula Program Guidance
  - TEG 13-16 - Guidance on Registered Apprenticeship Provisions and Opportunities in the Workforce Innovation and Opportunity Act (WIOA)
  - TEG 10-16, Change 1 - Performance Accountability Guidance for Workforce Innovation and Opportunity Act (WIOA) Title I, Title II, Title III, and Title IV Core Programs
  - Career Pathways Dictionary – Contains an extensive base of stakeholders, developed agreed-upon definitions to ensure alignment across agencies, legal frameworks, and initiatives.



# WIOA Title I Services Policy

- ePolicy 4.2.3 Case Management/Career Planning –
  - Updated the WIOA Implementation guidance text of the policy.
  - Revised the Services Chart that was attached to the Exit Policy.
    - The definitions provided in this document are based on a combination of established State and federal statutes and regulations, TEGs, as well as reporting requirements such as the PIRL.
    - As appropriate, these definitions have been further refined through interagency and stakeholder engagement, and are strategically aligned to the fullest extent possible in order to minimize duplication and confusion.
      - ABE, ASE, Foreign Language HSE (Spanish) Instruction, and English as a Second Language (ESL)/English Language Acquisition (ELA) definitions confirmed with Adult Education.
      - Updates to Registered Apprenticeships based on TEGs and PIRL reporting elements.
      - Reconciling the Work-Based Learning activity of Work Experience is an individualized career service for reporting purposes; however the IWIB has allowed it to be counted as “training” towards the minimum training expenditure requirement.
  - Future updates include convening a working group regarding career planning which would include assessment guidance and adding resources developed for other grant opportunities.



# WIOA Title I Service Updates

## Data, Analysis and Research:

- WIOA PIRL Reporting Instructions
  - PIRL - Participant Individual Record Layout
  - Training, Career, Work based Learning and “Youth Only” Service Categories
- DOL/ETA Guidance
- Frequency of Service Records for IA, ID and IY – “counts”
- Comparison with WIA vs WIOA Service – “old” vs “new”
- OET Policy Input and Collaboration with Partner Titles for Definitions



# WIOA Title I Service Updates

## Conclusion:

- Streamlined Dropdowns in IWDS -
  - Identified Work Based Learning Services (WBLs).
  - Identified Supportive Services with “SS” pre-fix.
  - Services in the Career vs. Training Levels match PIRL Categories.
  - One New Service Level for Youth.
  - Programmers Implemented Requested Changes in IWDS.
  - Staff Tested in IWDS Test Environment (ongoing).

# WIOA Career Service Updates

## “New” WIOA Career Service :

See Paula’s Excel doc “Services New vs Old IWDS”

➤ Career Planning (Case Management)

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➤ Comprehensive Guidance and Assessments

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➤ Group Workforce Research/Workshops/Job Clubs

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➤ Adult Basic Education (Developmental Education)

## “Old” (WIA) Career Service Labels:

(No longer available in IWDS)

○ Case Management

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○ Asset Development, Diagnostic Testing, Ind-Depth Interviewing and Evaluation, Personal Counseling, Individual Job Development, Personal Counseling

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○ Group Counseling, Workshops, Job Clubs

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○ Adult Education and Literacy Activities, Basic Academic Training, Remedial Training, Other Academic Training

# WIOA Training Service Updates

## “New” WIOA Training Services:

See Paula’s Excel doc “Services New vs Old IWDS”

➤ “Placed in Adult Secondary Education (ASE)”

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➤ Non Registered Apprenticeship

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➤ Skill Upgrading/Retraining

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## “Old” (WIA) Career Service Labels:

(No longer available in IWDS)

○ Equivalency/GED

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○ Not previously available in IWDS.

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○ Skill Upgrading, Vocational Retraining

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# WIOA Title I Service Updates

## Career vs. Training: IA, ID

- ❖ The Career and Training level services menus in IWDS have been updated.
- ❖ Only “CAREER” services are available on the “Career Service” dropdown;
- ❖ “TRAINING” services are available on the “Training Services” dropdown.
- ❖ Background: In the past, there were some Work Based Learning (WBL) services, which are reported as “Career” services, on the Training Service level dropdown in IWDS.



# WIOA Title I Service Updates

## Training Service Level: IA and ID

Services were *Removed* From the Training Level dropdown in IWDS...because they are NOT reported to DOL (in the PIRL) as training services...:

✓ See Paula's Services NEW vs OLD in IWDS document.

- Remedial Training (433) – “Remedial” – (this term is not in line with Adult Ed definition = Adult Basic Education (Developmental Education))
- English Language Proficiency (434) - vs WIOA (Career)
- Financial Literacy Education (496) - (Career)
- Personal Counseling (497) - (Career)
- Pre-Apprenticeship Training (421) - (Career/WBL)
- Transitional Jobs (812) - (Career/WBL)
- Adult Education and Literacy Activities (813) - Career (ABE)
- Job Readiness Combined with Other Forms of Training (Career) = Short-term Prevocational Svcs.
- Vocational Retraining (825) – Replaced with Skill Upgrading and Retraining (825)

# WIOA Title I Service Updates

## Service Reporting - Career or Training?

- Career Services = “Employment” Performance Measures:
- Participants receiving ONLY a **Career service** will be included in WIOA “Employment” Performance Measures including:
  - Employment 2th Quarter after Exit
  - Employment 4<sup>th</sup> Quarter after Exit
  - Rates (MEDIAN 2<sup>nd</sup> Quarter after Exit)



# WIOA Title I Service Updates

## Service Reporting - Career or Training?

- Training Services Definitions tab in policy table: “MSG and/or Credential Column”
- Training Services = inclusion in MSG and/or Credential measures
- Participants receiving any *Training* will be included in the Measurable Skill Gains Measure each year of participants and in training.
- Adults and Dislocated Worker will be included in the Credential Attainment Rate measure unless the only service they received was On-the-Job Training or Customized Training.



# WIOA Title I Service Updates

## IWDS Screen Modifications:

### Service Screens for...

- Registered Apprenticeship Program (RAP):
  - When service is being recorded, on screen, choose YES or NO to: OJT (Private/Public) and/or Skill Upgrading and Retraining.
  - Per PIRL, 1305 - when OJTs or Skill Upgrading is provided as a part of an apprenticeship program, DO NOT record them as separate services.
- Training Paid by NON-WIOA Title I Funds:
  - Dropdown – \* Non Title I Funding Source for Training: Apprenticeship Expansion; Other (Specify); Private Sector Training; Public Sector Training, WIOA Title II; WIOA Title III; WIOA Title IV.
  - This service is available on BOTH Career and Training level dropdowns and is available for YOUTH.

# WIOA Title I Service Updates

## IWDS Illinois Workforce Development System Case Management

- [Staff Menu](#)
- [Customer Menu](#)
- [Application Menu](#)
- [Notes](#)
- [Add Case Notes](#)
- [List Case Notes](#)
- [Personal Services](#)
- [Local Service](#)
- [List All Services](#)
- [Home: Log Off](#)

### Add Required Activity Information

[Richard Rider](#) [Application Summary](#)

SSN: 1980 App LWA: 15 App Date: 05/01/2020

Created By: Paula Barry

Title: 1Y

Service Level: Youth Service Elements: Education/Training/Career

Activity: Registered Apprenticeship Program (RAP)

RAP is Public OJT:

RAP is Private OJT:

RAP is Skill Upgrading:

\*Grant: 19681015-United Workforce Development Board aka Career Link

ITA Funded Training: No

Provider: \* \*

\*CIP Code:

Start Date: 08/26/2020

End Date:

\*Current Status: Open

\*Weekly Hours:

\*Bridge Program Activity? No

\*Employer:

\*Hourly Wage:

Comments:

# WIOA Title I Service Updates

Development System **Case Management**

### Add Required Activity Information

[Richard Rider](#) [Application Summary](#)  
SSN: 1980 App LWA:15 App Date:05/01/2020

Created By: Paula Barry  
Title: 1Y  
Service Level: Youth Service Elements: Education/Training/Career  
Activity: Training Paid by Non-WIOA TITLE I Funds

\*Non-Title I Funding Source for Training:

Other Funding Source for Training:

\*Grant:

Provider:

CIP Code:

Start Date:

Planned End Date:

End Date:

\*Current Status:

Weekly Hours:

Comments:



## WIOA Service Updates in IWDS – IA, ID

**Adult or Dislocated Worker Career and  
Training Services?  
QUESTIONS??**



# WIOA Title I Service Updates - Youth

## **NEW in IWDS: One Youth Service Level – Dropdown Lists Will Include All Available Youth Services:**

### **“Youth Service Elements: Education/Training/Career”**

- Removed Youth Service Levels - “Work Related Services”, “Academic Learning Services”, “Case Management” and “Summer Program”
- 14 Required Youth Elements
- DEFINE: TEGL 21-16, pages 14-23
- TEGL 10-16, Change 1 Attachment 7 - Table B WIOA Title I Youth Program



# WIOA Title I Service Updates - Youth

## Single Dropdown for Youth Services:

### “Youth Service Elements: Education/Training/Career”

- NEW Services Created and Added to Youth:
  - WBL – OJT –Private Sector (Youth) (840)
  - WBL – OJT – Public Sector (Youth) (839)
  - WBL – Internship- Youth Summer Months (841)
  - Youth Entrepreneurial Skills Training (843)
  - Non Registered Apprenticeship (838)



# WIOA Title I Service Updates - Youth

## Single Dropdown for Youth Services:

**“Youth Service Elements: Education/Training/Career”**

## Youth Career Services Do Not Trigger Participation in MSG or Credential Attainment Rate Performance Measures:

- Tutoring/Study Skills Instruction/Dropout Prevention (439)
- Alternative School/Dropout Recovery Services (806)
  - Includes Adult Basic Education and English Language Education



# WIOA Title I Service Updates - Youth

## **Youth Service Elements in IWDS? QUESTIONS??**

# WIOA Title I Service Updates

## Introduction of WIOA Services Table with Definitions:

- Replacing the “old” Services Chart with “WIOA Master Definitions” Policy Table.
- Include columns to identify services that count towards:
  - ✓ MSG or Credential Attainment Performance Measures
  - ✓ Minimum Training Expenditure Requirements - MTE – 50%
  - ✓ Work Based Learning Experience - WEX 20% and
  - ✓ “Same Day Services”
- IWDS – 05x Test Environment – Findings, reports, fixes, updates.



# WIOA Title I Service Updates

## **“Round II” Service Refinements:**

➤ Modifications based on system testing and policy guidance.

## **• Ongoing Technical Assistance and Guidance:**

- Definitions and Enrollment
- Recording Services



# WIOA Title I Services Updates

## QUESTIONS ???

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