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Professional Development americanjobcenter

Where is Your Local Area?





Facilitator

- David Friedman
 - CEO/Founder, AutonomyWorks
 - Chair, CPTP Disability Workgroup





Introduction

David Friedman

• The CPTP Disability Workgroup meets monthly with the following charge:

Identify and provide strategies and recommendations for eliminating barriers to ongoing employment for individuals with disabilities.

- Workgroup members represent employers, State agencies, local workforce representatives, educators, and lawyers
- The workgroup is hosting a three-part series on hiring individuals with disabilities





- Overview of work by all three panelists
- Panelist Questions
- Audience Questions



Panelist Introductions

David Friedman

James Emmett

James is Founder/CEO of James Emmett & Company (JEC). JEC is one of the most recognizable brands in the field of disability inclusion. JEC is a global leader in the implementation of disability inclusion initiatives with essential businesses. James has worked on many of the most visible retail disability inclusion initiatives with companies like Advance Auto Parts, Walgreens, Lowe's, Best Buy, and Office Depot/Max.

James helped plan & execute initiatives that have resulted in over 100,000 jobs for people with disabilities and numerous awards for innovation related to companyowned disability inclusion. James' career vision is to forever change the business and disability communities by helping hundreds of companies create disability inclusion brands.

James has done over 300 local, regional, national, global presentations on disability inclusion over the years. He has presented at conferences like DirectEmployers Annual Meeting & Conference (DEAM), Disability IN, National APSE, National ARC, Easter Seals National, Autism Speaks, ANTEC (Plastics Industry), National Association of Manufacturers, National Grocers Association, & E-Stewards (Electronic Recycling). James served for three years as the lead autism inclusion trainer for Spectrum Training Services presenting at over 30 venues across the country.



Panelist Introductions

David Friedman

Pat Maher

Director of Civic Engagement for SPR supporting career development among historically overlooked and underresourced segments of workforce such as students/candidates with disabilities and early in career candidates from these segments. Pat directed nAblement for over a decade with SPR, which placed many candidates with disabilities into tech roles. He founded ITKAN with colleagues, which continues to present leading edge technology and opportunity to its members, including many with disabilities. SPR continues to support expanding a diverse workforce in tech inclusive of all.



Panelist Introduction

David Friedman

Karrie Pece

Karrie Pece is a dedicated and passionate leader in the field of disability employment. She currently serves as the Director of Talent and Operations at AutonomyWorks, a social enterprise that creates job opportunities for individuals with autism.

Karrie's interest in disability employment began early in her career when she worked as recruiter for an organization that specialized in placing individuals with disabilities into employment positions. She was struck by the potential of these talented individuals and saw firsthand the challenges they faced in finding meaningful employment.

Karrie's approach to disability employment is unique in that she focuses on the strengths and talents of individuals with disabilities, rather than their limitations. She believes that everyone has something valuable to offer, and she works to create corporate systems that allow individuals to showcase their abilities and contribute to the success of the company.

Through her work at AutonomyWorks and her advocacy for disability rights, Karrie Pece is changing the way we think about disability employment and creating new opportunities for individuals with disabilities to succeed in the workplace.



JEC James Emmett



James Emmett and Company (JEC) Is...

One of the most recognizable brands in the field of disability inclusion.

A global leader in the implementation of disability inclusion initiatives with essential businesses.



Founded by a man who has worked on many of the most visible disability inclusion initiatives with companies like Advance Auto Parts, Walgreens, Best Buy, Office Depot/Max, PepsiCo, and Mercy Health.

Now led by individuals that have created more disability employment inclusion success in the world than any other entity.

• In the past 20 years, the leaders of JEC have separately and together designed and or led about 90% of all initiatives related to how business learned to successfully include people with disabilities in their workforce. The root of all business-driven disability inclusion is the success Walgreens derived from 2007 to 2013 when JEC leaders designed and shepherded the model that all companies and consultants follow today.



Sourcing Candidates

What we do

Entities

to find the 90%

Service Summary



Training and Education

- Demystifying Disability and other **Employment Barriers**
- Inclusive Practices
- Business Case for Intentional ٠ **Disability Hiring Initiatives**
- Other topics as requested





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Purpose

- Building a pipeline of talent
- Filling all types of operational roles ٠
- Supporting the managers to evolve into a more inclusive workforce ٠
- Provide inclusive trainings ٠

Benefits

- Dedicated focused resource •
- Recruitment/screening/training support ٠
- Brand loyalty within the community ٠
- Assistance with accommodations ٠
- Tax and financial incentive assistance •
- Long lasting relationships ٠

JEC Offers

- We can customize the process to fit any companies needs
- We are with you every step of the way ٠

SPR Pat Maher



SPR Culture and Disability Engagement

CEO-centric

nAblement





Disability Aware and Successful Culture at SPR

CEO,CDO or Sr. Management key

Unique/Measurable Initiative

Engage Organization Widely



SPR Notable DEI Efforts





nAblement direct

- placement delivery • ITKAN monthly
- meetup and delivery
- Corporate partner to Research on **Disability and** Work/Career
- Tech Day/MOPD
- Relationships throughout Community

- Year Up Chicago Promising Candidates and **Rigorous Program**
- Learn Charter Primary Schoolkids intro to fun and technology (3D Derby Day at SPR, 3D printer and training)

Youth and Community

• SPR Cares Service in the Community

Girls and Women in Tech

- Step Up Women-Led Mentoring and Academic/Career Development
 - Ada Lovelace Project – 3D Bust and Featured Stories on Impactful Women at SPR
 - Women's History Month focus
 - Women Impact Tech Event

AutonomyWorks Karrie Pece



AutonomyWorks: Changing the way the world views people with autism





The Business Problem: Low employee engagement and high turnover

Employee Engagement





Engaged Not Engaged Disengaged



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The Social Dilemma: •bcenter Unemployment/under employment of people with autism

Estimated Autism Prevalence 2020



- Autism is the fastest growing disability in America
 - 1 of 36 children are diagnosed
 - 500,000 people entering the workforce in next decade
- Many people with autism possess
 - Exceptional attention to detail
 - Affinity for repetitive work
 - Obsession for quality and accuracy
 - Keen math, technical, and analytical skills
- Highest unemployment rates of any disability
 - >80% unemployment
 - Most jobs are low skill
- Annual cost of more than \$250 B in the US



The AutonomyWorks Solution:

Business Needs

- Rapidly changing tools and technologies
- Extensive use of manual effort to link data and tools
- Recruiting challenges and turnover limit talent pool
- Lack of employee motivation on monotonous, repetitive tasks

AutonomyWorks

Talent with Autism

- Many people with autism possess exceptional attention to detail and intense focus
 - Affinity for repetitive work
 - Obsession for quality and accuracy
- 500,000 people with autism entering the workforce in next decade
- 80% unemployment rates



Our Approaches

Consulting/Pilot

Outsourcing

On-Site Support



Outsourcing: 3 Core Service Offerings

Data Management	 Integration of data from multiple sources into coherent data sets Validation and remediation of data sets 	rise interactive
Transaction Processing	 Set-up, processing, and QA of complex transactions Direct engagement with multiple business systems 	MEDIACOM
Quality Assurance	 Review, testing, and validation of unstructured assets Periodic review of on-going programs 	GRAINGER ®



On-Site Support: Suncast Case Study

- Manufacturer of outdoor living and storage items
- AW is building parts kits for dozens of different SKUs
- More than 25 employees and growing to 40 in 2023





AW Success

We are not just building a business, we are building lives.



"AutonomyWorks is a place where I'm comfortable. I'm learning a lot about clients, but also learning to be more independent, too."

The Business:

- Team of more than 75; 80% have autism
- 16 clients; including: PepsiCo, Grainger, and Suncast
- Clients reporting:
 - 90% reduction in errors
 - 30% reduction in cost
 - Increased employee engagement

The Impact:

- Over 250 times each week, a person with autism gets up and works at AutonomyWorks
- Associates are taking on management tasks
- 95% of Associates independently manage transportation
- 100% of our team members have bank accounts
- Associates report:
 - Best place to work
 - Very supportive environment
 - Focus on skills and talents

Panelist Questions



Question 1

Karrie

 What gap did AutonomyWorks notice as you were starting up and why did you choose to fill that gap?

James

 What are the needs of some of the organizations that you work with as they seek to enhance their site culture for hiring individuals with disabilities?

Pat

 What has been SPR's history of supporting employment for individuals with disabilities?





Pat:

How are you able to assess where a company falls on a continuum of readiness to actively engage, screen, hire/not hire, support, and create a career path for candidates with disabilities?

• What advice would you give to others who are helping assess organizations from this standpoint?





How do you explain the value of creating a corporate culture to hire individuals with disabilities to those outside of your company?





What was the largest challenge you or your clients overcame with the improvements or enhancements to culture for individuals with disabilities based on the size of the organization? How do you describe these challenges to other companies?





What education/training to leadership and employees do you suggest to augment company culture?





What are the next steps for the audience to get involved?



Audience Q&A

Next Steps

- Follow-up survey
- Attend our future webinar series, registration will be found <u>here</u>.

