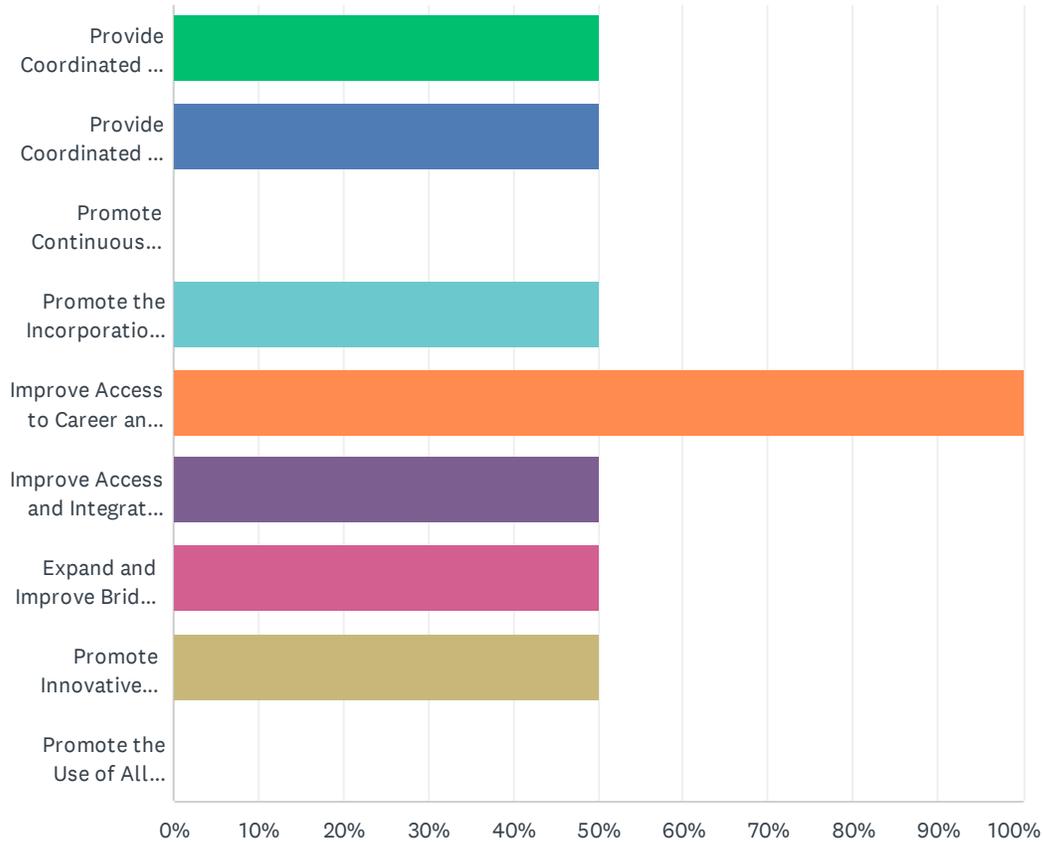


Attachment C

Survey results from stakeholders to inform the
2022 WIOA Unified State Plan Modification

Q1 Here are the activities the 2020 Unified State Plan that impact jobseekers the most. Out of these, which ones do you believe are most critical to address in the Unified State Plan related to the ongoing impacts of the COVID-19 pandemic?

Answered: 2 Skipped: 0



WIOA Stakeholder Webinar Survey - Advocates

ANSWER CHOICES	RESPONSES	
Provide Coordinated and Enhanced Career Services	50.00%	1
Provide Coordinated and Enhanced Case Management Services	50.00%	1
Promote Continuous Improvement and Ongoing Professional Development	0.00%	0
Promote the Incorporation of Required Partner Services	50.00%	1
Improve Access to Career and Education Guidance Tools and Information	100.00%	2
Improve Access and Integration of Eligible Training Provider Lists	50.00%	1
Expand and Improve Bridge and Integrated Education and Training Models	50.00%	1
Promote Innovative Career Pathway Solutions	50.00%	1
Promote the Use of All Types of Apprenticeships	0.00%	0
Total Respondents: 2		

Q2 How can partners better align services at the local level to provide an enhanced customer experience?

Answered: 2 Skipped: 0

#	RESPONSES	DATE
1	More communication and sharing of customer information; maybe via a digital case notes database.	12/2/2021 11:59 AM
2	Allocate funds for use at the LOCAL level without making it too difficult to apply for these funds. Use partnerships that already exist at the local level to implement initiatives. STOP allocating dollars for studies and consultants to provide reports. We, at the local level, know the challenges and opportunities.	12/1/2021 4:49 PM

Q3 What equity and access issues need addressed in the Unified State Plan modification? (i.e. recruitment and retention of jobseekers, accommodations, supportive services, policy changes to address equity)

Answered: 1 Skipped: 1

#	RESPONSES	DATE
1	engaging more employers in the Unified Plan. employers live this everyday and have ideas on how to retain and recruit job seekers.	12/1/2021 4:49 PM

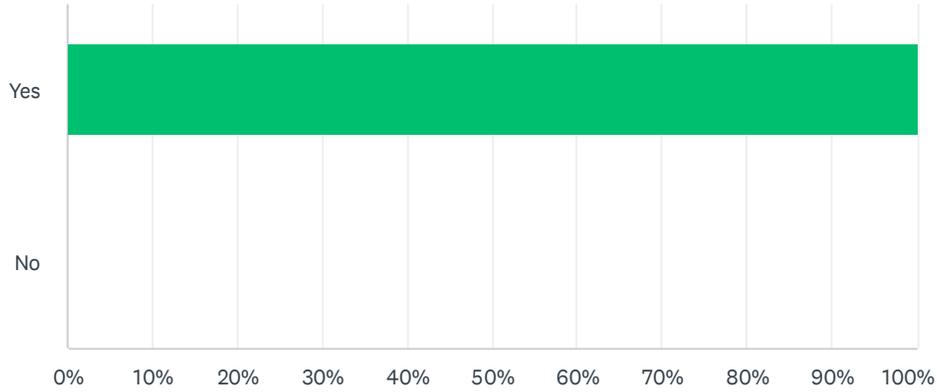
Q4 What other strategies does the state needs to consider related to workforce as the economy continues to cover.

Answered: 2 Skipped: 0

#	RESPONSES	DATE
1	Education and training requirements to receive unemployment benefits (if applicable).	12/2/2021 11:59 AM
2	We need to be honest and understand that as Illinois loses population and our population is aging, we need to find ways to retain talent, keep high school and college students in the state and give them the opportunity to understand all the pathways available to them	12/1/2021 4:49 PM

Q5 As we continue to work on updating our goals for a plan for the state, we want to continue hearing from you. Would you be willing to continue proving feedback? If so, please provide contact information.

Answered: 2 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	100.00% 2
No	0.00% 0
TOTAL	2

Q6 Contact Information

Answered: 1 Skipped: 1

ANSWER CHOICES	RESPONSES	
Name	100.00%	1
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	1
Phone Number	0.00%	0

#	NAME	DATE
1	Kris Noble	12/1/2021 4:50 PM

#	COMPANY	DATE
	There are no responses.	

#	ADDRESS	DATE
	There are no responses.	

#	ADDRESS 2	DATE
	There are no responses.	

#	ADDRESS 2	DATE
	There are no responses.	

#	CITY/TOWN	DATE
	There are no responses.	

#	CITY/TOWN	DATE
	There are no responses.	

#	STATE/PROVINCE	DATE
	There are no responses.	

#	STATE/PROVINCE	DATE
	There are no responses.	

#	ZIP/POSTAL CODE	DATE
	There are no responses.	

#	ZIP/POSTAL CODE	DATE
	There are no responses.	

#	COUNTRY	DATE
	There are no responses.	

#	COUNTRY	DATE
	There are no responses.	

#	EMAIL ADDRESS	DATE
1	knoble@saukvalleyareachamber.com	12/1/2021 4:50 PM

#	EMAIL ADDRESS	DATE
	There are no responses.	

#	PHONE NUMBER	DATE
	There are no responses.	

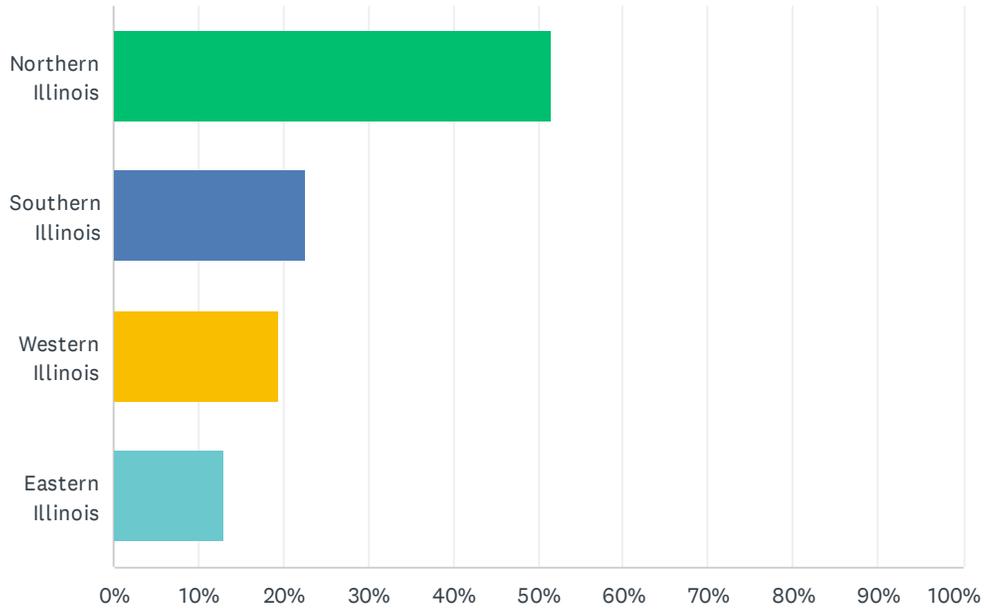
Q1 What WIOA program do you represent?

Answered: 29 Skipped: 2

#	RESPONSES	DATE
1	STEP	12/6/2021 1:09 PM
2	Division of rehabilitation services	12/2/2021 8:02 AM
3	Human Services	12/2/2021 7:07 AM
4	Illinois Dept of Human Svcs, Division of Rehabilitation Svcs	12/1/2021 4:23 PM
5	Southwest	12/1/2021 3:40 PM
6	Vocational Rehab services.	11/30/2021 3:58 PM
7	Division of Rehabilitation Services	11/30/2021 3:03 PM
8	17	11/30/2021 11:26 AM
9	Illinois Division of Rehabilitation Services	11/30/2021 10:19 AM
10	WIOA 4 and 11	11/29/2021 4:19 PM
11	4, 11, 14, 15, 17, 18,	11/29/2021 3:11 PM
12	Vocational Rehabilitation	11/29/2021 3:04 PM
13	DRS	11/29/2021 10:57 AM
14	Division of Rehabilitation Services/Bureau of Blind Services.	11/29/2021 10:41 AM
15	Rehabilitation Services	11/29/2021 9:42 AM
16	DHS-DRS	11/24/2021 7:57 AM
17	WIOA Title IV	11/23/2021 1:13 PM
18	Department of Rehabilitation - Home Services	11/23/2021 10:20 AM
19	Vocational Rehabilitation (DRS)	11/23/2021 10:17 AM
20	Front line worker	11/23/2021 9:37 AM
21	Transition	11/23/2021 8:32 AM
22	The Local Workforce Board in LWIA 3	11/23/2021 8:30 AM
23	DRS	11/23/2021 8:28 AM
24	Title 1	11/18/2021 11:29 AM
25	Title I	11/17/2021 4:12 PM
26	Title IB Employment and Training	11/17/2021 1:30 PM
27	Title IB	11/17/2021 12:57 PM
28	Title III	11/17/2021 10:51 AM
29	Title 1	11/17/2021 10:29 AM

Q2 What geographic region(s) best represent you?

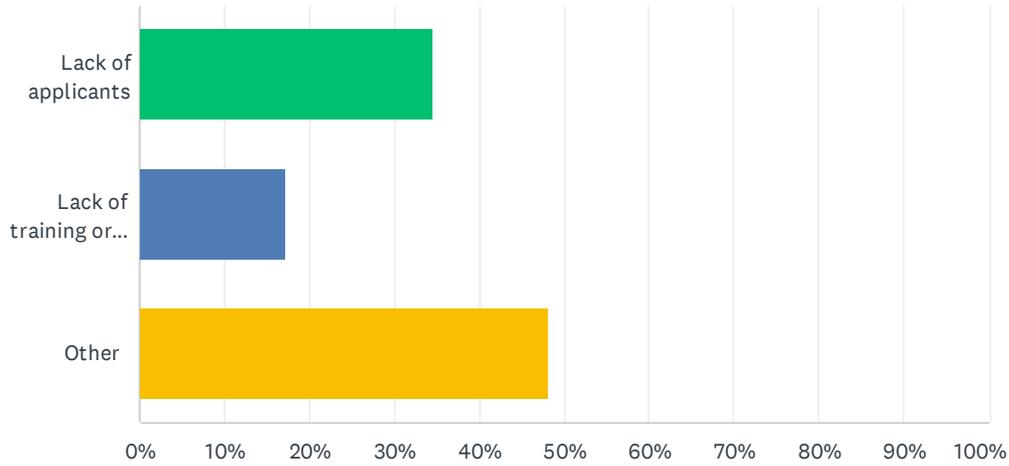
Answered: 31 Skipped: 0



ANSWER CHOICES	RESPONSES
Northern Illinois	51.61% 16
Southern Illinois	22.58% 7
Western Illinois	19.35% 6
Eastern Illinois	12.90% 4
Total Respondents: 31	

Q3 What is the biggest challenge facing you or your program currently?

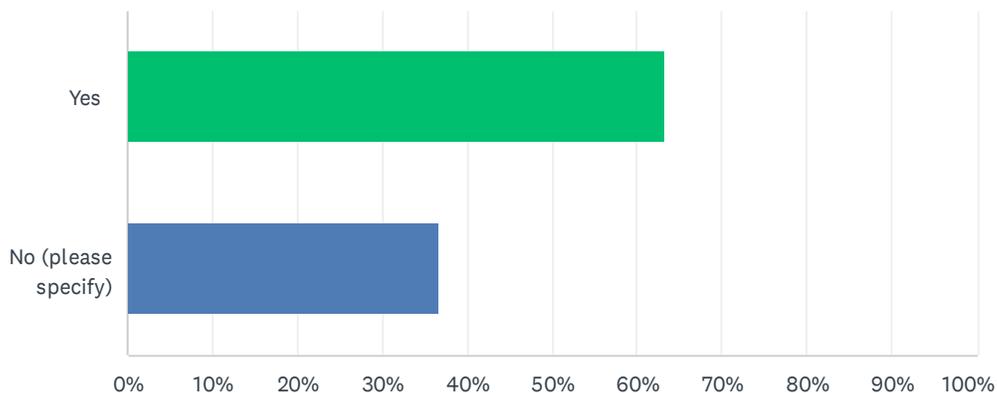
Answered: 29 Skipped: 2



ANSWER CHOICES	RESPONSES	
Lack of applicants	34.48%	10
Lack of training or service provider capacity to train candidates or employees	17.24%	5
Other	48.28%	14
TOTAL		29

Q4 Are American Job Center(s) prepared and staffed to meet the needs of customers in a virtual environment (e.g., adequate technology, necessary training, etc.)?

Answered: 30 Skipped: 1

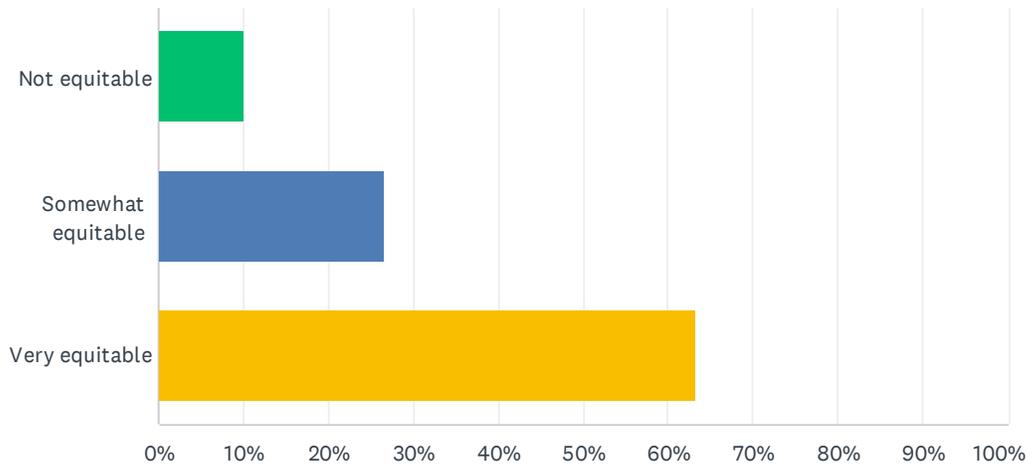


ANSWER CHOICES	RESPONSES
Yes	63.33% 19
No (please specify)	36.67% 11
TOTAL	30

#	NO (PLEASE SPECIFY)	DATE
1	I do not work for AJC, therefore, cannot answer.	12/1/2021 4:23 PM
2	employers do nto seem to have systems or software that may be compatible to the applicants that use assistive technology to navigate on a computer.	11/30/2021 3:58 PM
3	need portable printers	11/30/2021 3:03 PM
4	The technology systems require extensive upgrading.	11/30/2021 10:19 AM
5	inadequate technology	11/29/2021 4:19 PM
6	Customers may have technology in their homes but also need guidance	11/29/2021 3:11 PM
7	Information regarding American Job Centers services and how individuals access them virtually	11/29/2021 3:04 PM
8	staff shortages.	11/29/2021 10:41 AM
9	Need for ability to work from home	11/23/2021 10:20 AM
10	unsure	11/23/2021 10:17 AM
11	Need improved technology along with training	11/17/2021 10:51 AM

Q5 How equitable is your program's ability to serve its target population?

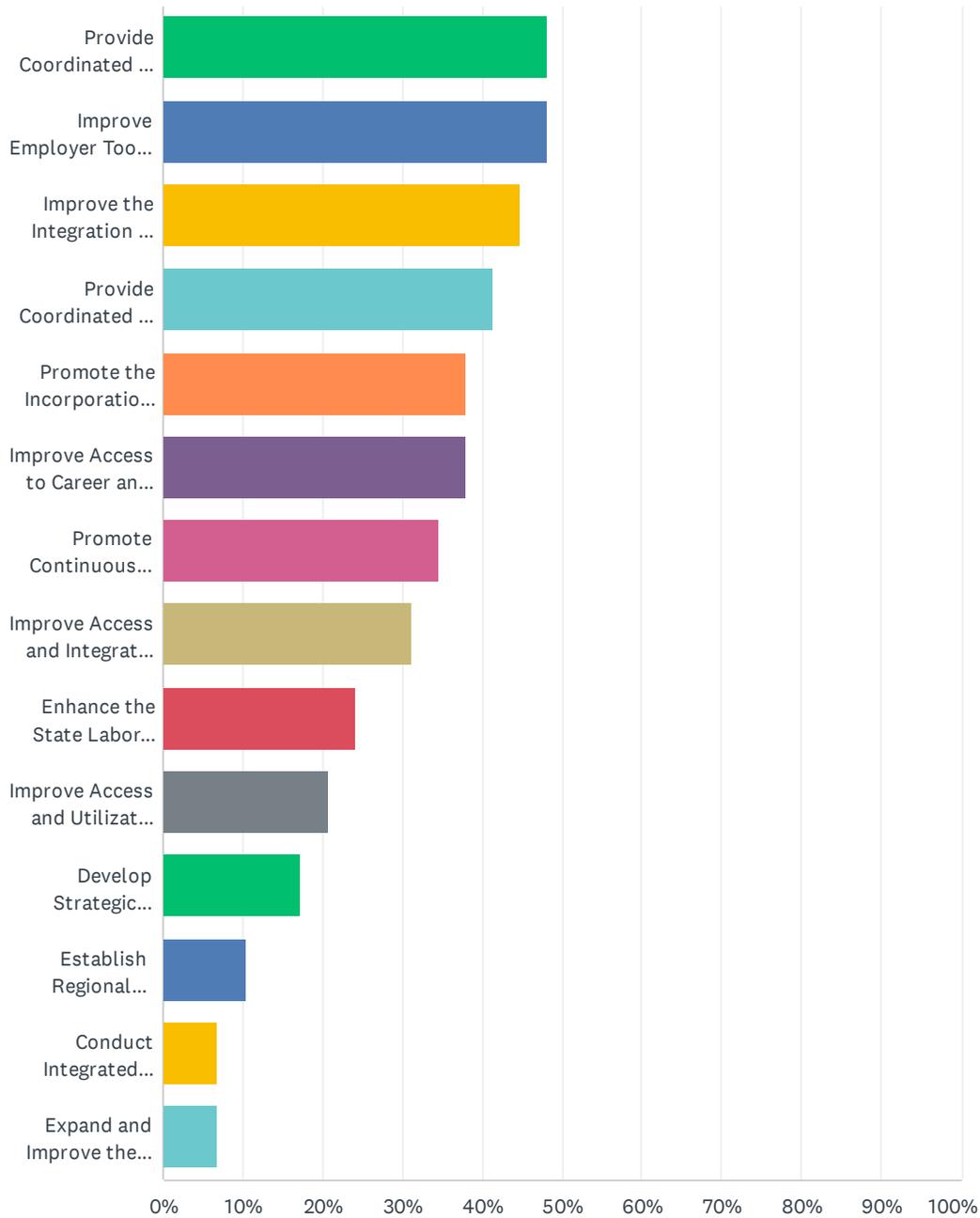
Answered: 30 Skipped: 1



ANSWER CHOICES	RESPONSES	
Not equitable	10.00%	3
Somewhat equitable	26.67%	8
Very equitable	63.33%	19
TOTAL		30

Q6 Here are the activities the 2020 Unified State Plan that impact frontline organizations the most. Out of these, which ones do you believe are most critical to address in the Unified State Plan to address the ongoing impacts of the COVID-19 pandemic?

Answered: 29 Skipped: 2



Illinois Workforce Stakeholder Feedback - Frontline Workers and Local Boards

ANSWER CHOICES	RESPONSES	
Provide Coordinated and Enhanced Case Management Services	48.28%	14
Improve Employer Tools for Communicating and Accessing Information	48.28%	14
Improve the Integration of Program and Case Management Information Systems	44.83%	13
Provide Coordinated and Enhanced Career Services	41.38%	12
Promote the Incorporation of Required Partner Services	37.93%	11
Improve Access to Career and Education Guidance Tools and Information	37.93%	11
Promote Continuous Improvement and Ongoing Professional Development	34.48%	10
Improve Access and Integration of Eligible Training Provider Lists	31.03%	9
Enhance the State Labor Market Information System	24.14%	7
Improve Access and Utilization of Labor Market and Workforce System Information	20.69%	6
Develop Strategic Indicators, Benchmarks and Related Planning Data Resources	17.24%	5
Establish Regional Planning Areas	10.34%	3
Conduct Integrated Regional Planning	6.90%	2
Expand and Improve the State Longitudinal Data System	6.90%	2
Total Respondents: 29		

Q7 If you would be willing to participate in future stakeholder engagement to inform the 2022 Modification and the 2024 new Unified State Plan, please leave your contact information in the chat box.

Answered: 7 Skipped: 24

#	RESPONSES	DATE
1	No thank you.	12/6/2021 1:09 PM
2	carliss.jackson@illinois.gov	12/1/2021 3:40 PM
3	kelly.robart@illinois.gov	11/29/2021 4:19 PM
4	sherry.laible-white@illinois.gov 309-256-6421	11/29/2021 3:11 PM
5	dabhoi@gmail.com	11/23/2021 8:32 AM
6	Mark Lohman, LWIA 13, email Mark.Lohman@AmericanJob.Center, telephone 309.793.5206	11/17/2021 1:30 PM
7	Sarah Graham, sgraham@worknet20.org	11/17/2021 10:29 AM

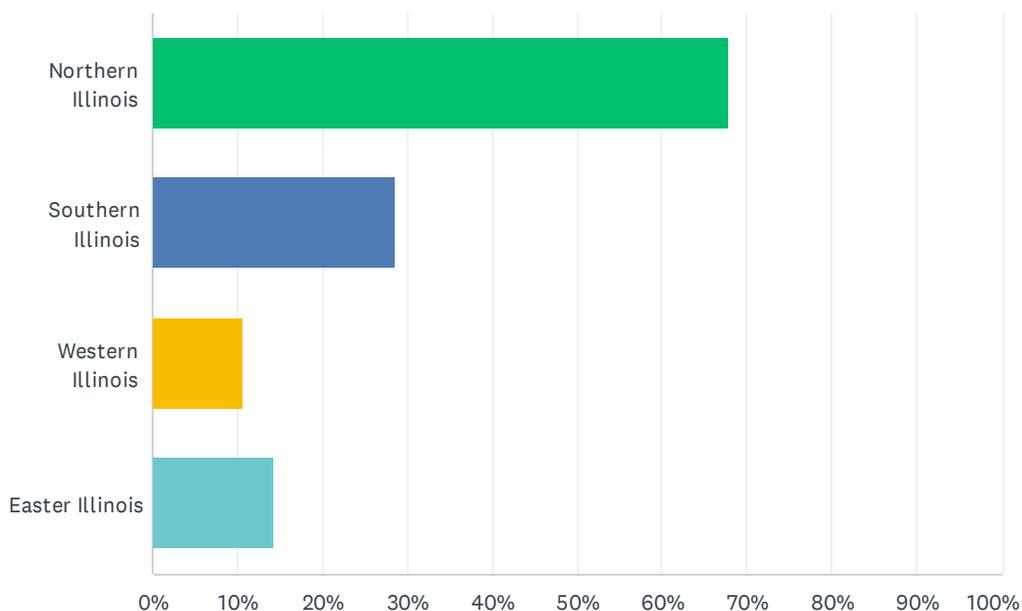
Q1 What Industry Does Your Business Represent?

Answered: 28 Skipped: 0

#	RESPONSES	DATE
1	Legal	12/16/2021 1:29 AM
2	Private Education	12/5/2021 2:49 AM
3	Hospitality	11/30/2021 2:22 PM
4	Community Mental Health	11/30/2021 2:06 PM
5	Food Manufacturing	11/24/2021 5:14 PM
6	Non Profit- Work Force	11/24/2021 9:00 AM
7	Mining and Metals	11/24/2021 7:27 AM
8	Municipality	11/24/2021 6:01 AM
9	Chamber of Commerce	11/23/2021 3:07 PM
10	Manufacturing of printing inks	11/23/2021 8:02 AM
11	Real Estate	11/22/2021 4:58 PM
12	Financial Services	11/22/2021 3:59 PM
13	Education	11/22/2021 2:51 PM
14	Service	11/22/2021 8:39 AM
15	Healthcare	11/22/2021 8:30 AM
16	Beauty	11/21/2021 8:01 PM
17	Walgreens	11/19/2021 7:41 PM
18	Healthcare	11/19/2021 4:12 PM
19	Education	11/19/2021 12:35 PM
20	Regional Business Association	11/19/2021 10:26 AM
21	Personal Services- Day Spa	11/19/2021 8:15 AM
22	Chamber of Commerce	11/18/2021 3:58 PM
23	Business association	11/18/2021 12:14 PM
24	Economic Development	11/18/2021 12:14 PM
25	Chamber of Commerce	11/18/2021 12:04 PM
26	Manufacturers, commercial industry	11/18/2021 11:51 AM
27	Business Association	11/18/2021 11:39 AM
28	Chamber of Commerce	11/18/2021 11:29 AM

Q2 What Geographic Area Do You Represent?

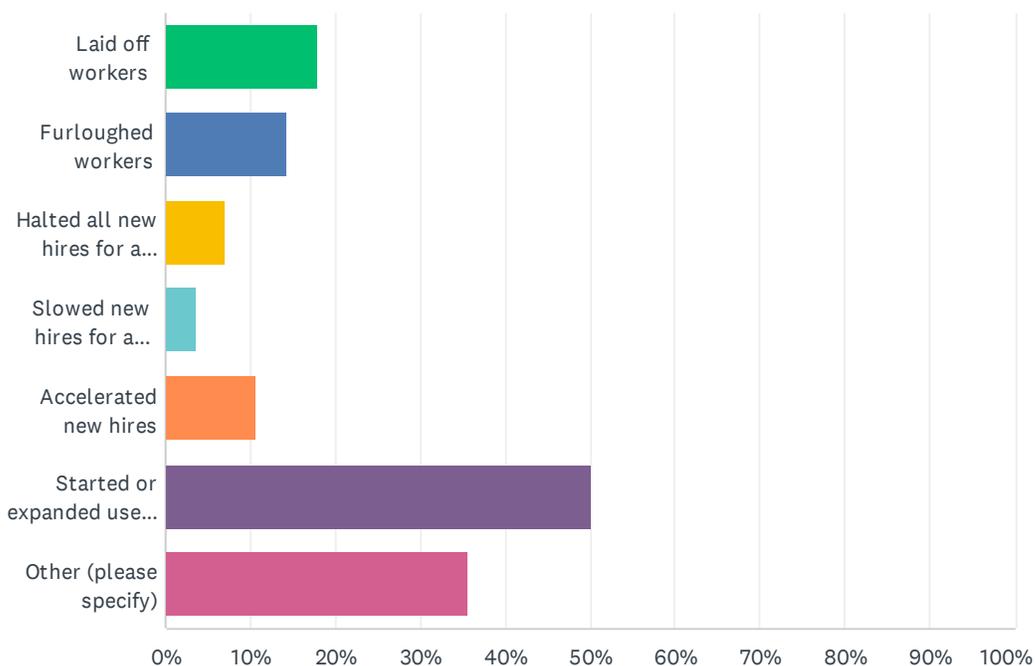
Answered: 28 Skipped: 0



ANSWER CHOICES	RESPONSES
Northern Illinois	67.86% 19
Southern Illinois	28.57% 8
Western Illinois	10.71% 3
Easter Illinois	14.29% 4
Total Respondents: 28	

Q3 How has your business been most affected by the pandemic?

Answered: 28 Skipped: 0



ANSWER CHOICES	RESPONSES	
Laid off workers	17.86%	5
Furloughed workers	14.29%	4
Halted all new hires for a period	7.14%	2
Slowed new hires for a period	3.57%	1
Accelerated new hires	10.71%	3
Started or expanded use of remote working	50.00%	14
Other (please specify)	35.71%	10
Total Respondents: 28		

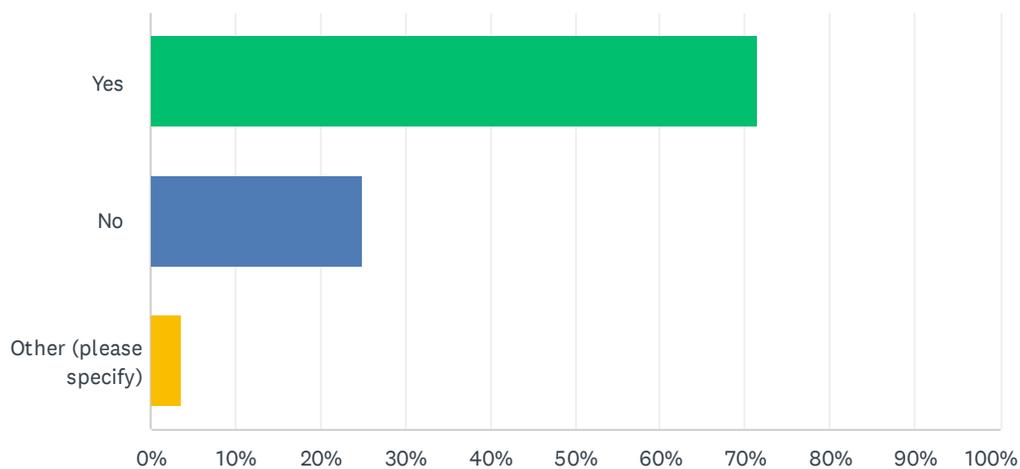
#	OTHER (PLEASE SPECIFY)	DATE
1	Decrease in number of applicants but increase in need for services	11/30/2021 2:06 PM
2	Can't find skilled labor for the several positions available	11/24/2021 5:14 PM
3	were really busy filling extra orders, labor shortage	11/23/2021 8:02 AM
4	Cannot find qualified workers	11/22/2021 8:30 AM
5	Introduced temporary associates for 60 day positions, increased headcounts, added sign on incentives.	11/19/2021 7:41 PM
6	N/A	11/19/2021 12:35 PM

Illinois Workforce Stakeholder Feedback - Businesses

7	Decreased revenues by lack of ability to perform services	11/19/2021 8:15 AM
8	Reduced hours	11/18/2021 3:58 PM
9	pivoted work to help members respond to the pandemic	11/18/2021 12:14 PM
10	Helped aid small businesses in grants, supply chain problems, workforce deficiencies	11/18/2021 11:51 AM

Q4 Is your business currently in or planning to be in hiring mode soon?

Answered: 28 Skipped: 0

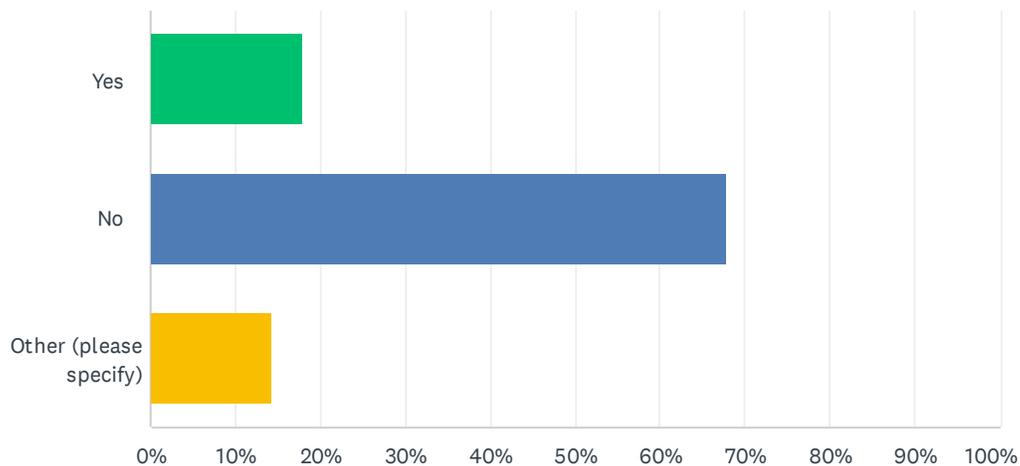


ANSWER CHOICES	RESPONSES
Yes	71.43% 20
No	25.00% 7
Other (please specify)	3.57% 1
TOTAL	28

#	OTHER (PLEASE SPECIFY)	DATE
1	Fully staffed at this time	11/18/2021 3:58 PM

Q5 Do you have a pipeline of applicants to fill those positions or vacancies?

Answered: 28 Skipped: 0

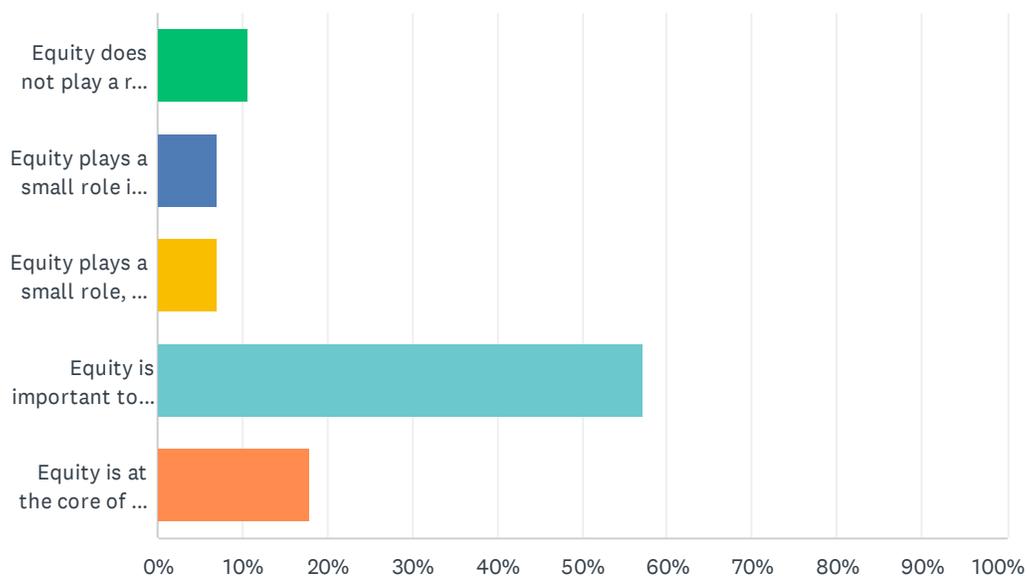


ANSWER CHOICES	RESPONSES
Yes	17.86% 5
No	67.86% 19
Other (please specify)	14.29% 4
TOTAL	28

#	OTHER (PLEASE SPECIFY)	DATE
1	We have been hiring the entire time but there has been a significant decrease in applicants	11/30/2021 2:06 PM
2	small non profit entity- no large pipeline	11/24/2021 9:00 AM
3	not hiring	11/18/2021 12:14 PM
4	Haven't started the process yet.	11/18/2021 12:14 PM

Q6 To what extent does equity play a role in your business strategy?

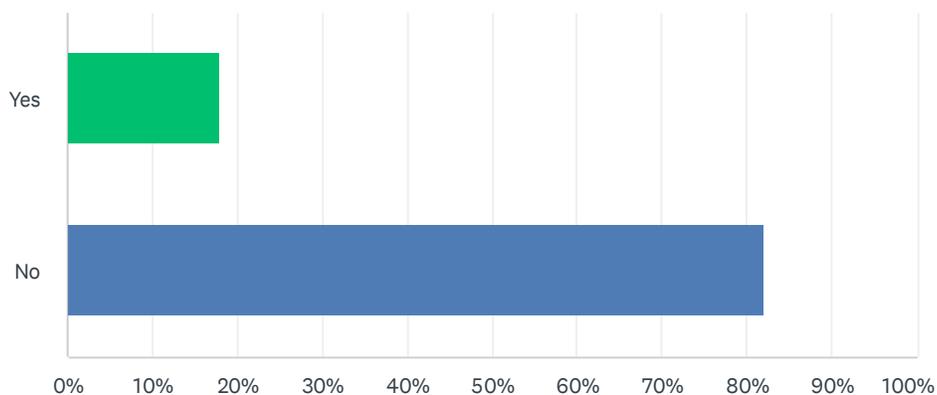
Answered: 28 Skipped: 0



ANSWER CHOICES	RESPONSES	
Equity does not play a role in our business strategy	10.71%	3
Equity plays a small role in our business strategy	7.14%	2
Equity plays a small role, but we plan to expand the role it plays in our business strategy in the future	7.14%	2
Equity is important to our business strategy	57.14%	16
Equity is at the core of our business identity	17.86%	5
TOTAL		28

Q7 Would you like assistance in incorporating equity into your business?

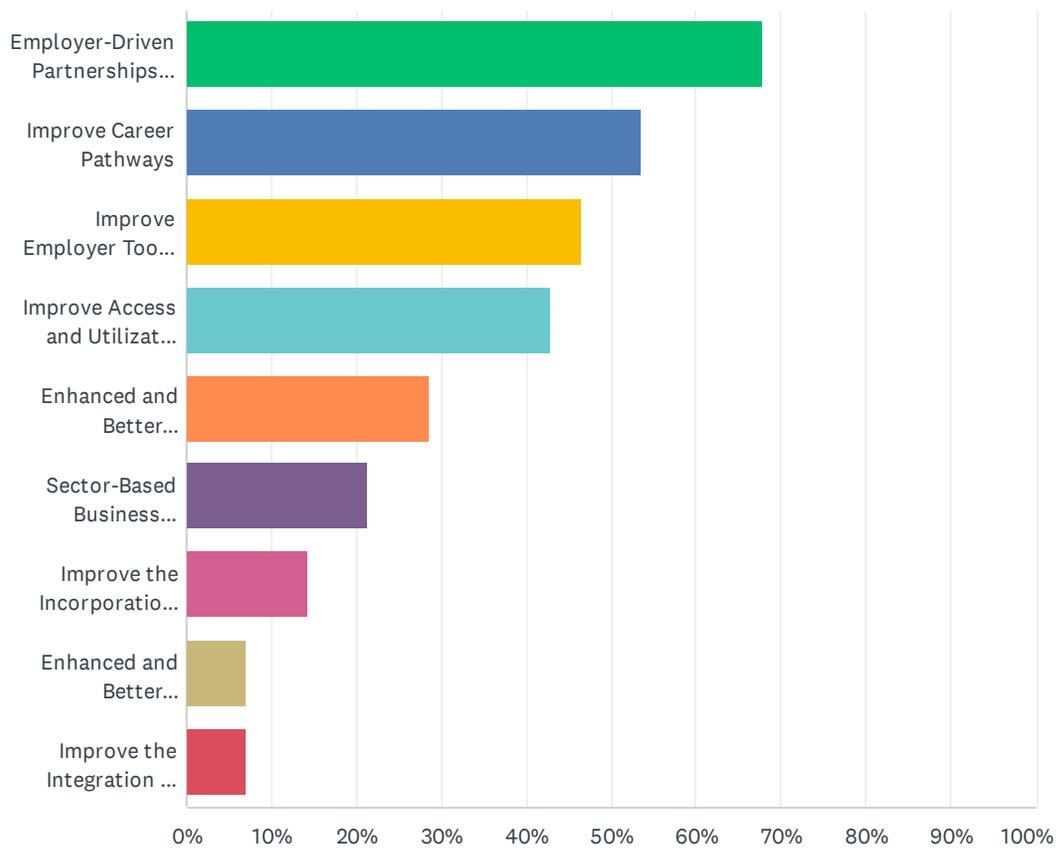
Answered: 28 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	17.86%	5
No	82.14%	23
TOTAL		28

Q8 Here are the activities the 2020 Unified State Plan that impact businesses the most. Out of these, which ones do you believe are most critical to address in the Unified State Plan to address the ongoing impacts of the COVID-19 pandemic?

Answered: 28 Skipped: 0



Illinois Workforce Stakeholder Feedback - Businesses

ANSWER CHOICES	RESPONSES	
Employer-Driven Partnerships with Education, Economic Development, and Community Organizations Based On Geographic and Industry Similarities	67.86%	19
Improve Career Pathways	53.57%	15
Improve Employer Tools for Communicating and Accessing Information	46.43%	13
Improve Access and Utilization of Labor Market and Workforce System Information	42.86%	12
Enhanced and Better Coordinated Career Services	28.57%	8
Sector-Based Business Services and Employer Initiatives	21.43%	6
Improve the Incorporation of WIOA Required Partner Services	14.29%	4
Enhanced and Better Coordinated Case Management Services	7.14%	2
Improve the Integration of Program and Case Management Information Systems	7.14%	2
Total Respondents: 28		

Q9 If you would be willing to participate in future stakeholder engagement to inform the 2022 Modification and the 2024 new Unified State Plan, please leave your contact information here.

Answered: 7 Skipped: 21

#	RESPONSES	DATE
1	Rafael Ramos rramos@chicagometal.com 312-805-2653 3724 South Rockwell st chicago il 60632	11/24/2021 7:27 AM
2	Cathy Garavalia. 618-214-0969	11/24/2021 6:01 AM
3	tricia@hechamber.com	11/23/2021 3:07 PM
4	shirlanne@thegoa.com	11/19/2021 10:26 AM
5	yes	11/18/2021 12:14 PM
6	Kristin Jamison, Jacksonville Regional Economic Development Corporation 217.719.9215; kristin@jredc.org	11/18/2021 11:51 AM
7	David Sabathne, Western DuPage Chamber of Commerce. dave@westerndupagechamber.com	11/18/2021 11:29 AM